MIKE DEWINE
OHIO ATTORNEY GENERAL

# USED CAR RIP-OFFS

## The Ohio Attorney General receives more complaints about cars than any other topic.

### HERE'S HOW TO PROTECT YOURSELF:

- Do business only with reputable dealers. Get everything in writing and read the fine print.
- Take the vehicle for an extended test drive.
- Ask a trustworthy mechanic to check the car for problems.
- "AS IS" means the car is not covered by warranty. You will be responsible for repairs.
- If a dealer does not provide you a title within 30 days of the purchase date, contact the Ohio Attorney General's Office.
- If you trade in a vehicle, confirm with the lender that the lien is paid.
- Ask about prior damage, defects, and repair history. Check out the vehicle's history through the National Motor Vehicle Title Information System at **www.nmvtis.gov**.
- Remember, in most cases, you can't return a car once you drive it off the lot.
- Ohio's Lemon Law generally does not apply to used cars. It only covers vehicles within their first year or first 18,000 miles of use, whichever comes first.

www.OhioAttorneyGeneral.gov

# WHEN GETTING YOUR CAR REPAIRED

- Do your homework. Check out a repair shop's reputation with the Ohio Attorney General, the Better Business Bureau, or the Ohio Board of Motor Vehicle Collision Repair.
- Ask about warranties and ensure your agreement is put in writing.
- If the repair costs more than $25, ask for a written estimate. Your permission is required if the cost is more than 10 percent of the original estimate.
- Save copies of estimates, invoices, work orders, receipts, guarantees, and warranties.

**For more information on how to protect yourself from consumer fraud, contact Ohio Attorney General Mike DeWine's office at 800-282-0515 or www.OhioAttorneyGeneral.gov**

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