To: Gary Tyack, Franklin County Prosecutor
Cc: Kevin Barbeau, Special Agent Supervisor, Ohio BCI
From: Matt Collins, Special Agent, Ohio BCI
Date: June 21, 2021
Involves: Ma’Khia Bryant; CPD Officer Nicholas Reardon
Case Title: Officer-Involved Critical Incident- 3171 Legion Ln, Columbus, OH
BCI Case Numbers: Special Investigations (SIU): 2021-0957

Investigative Request

On Tuesday, April 20, 2021, through an active MOU, Chief Woods of the City of Columbus- Division of Police (CPD) requested the assistance of the Ohio Bureau of Criminal Investigation’s (BCI) Special Investigations Unit (SIU) and Crime Scene Unit (CSU) in conducting an independent investigation into the facts and circumstances surrounding an officer-involved shooting incident. The incident reportedly occurred on April 20, 2021, in the area of 3171 Legion Ln and resulted in the death of Ma’Khia Bryant.

Preface:

This report serves as a synopsis of the investigation into the April 20, 2021, officer-involved shooting in Franklin County, Ohio. This report only summarizes the information that the investigative team determined to be the most useful in achieving an overall understanding of what occurred in this incident. Every fact and detail is not presented in this summary report. Therefore, it is recommended that each individual report from which this document is derived be read in order to obtain a complete understanding of this investigation. Further, audio and/or video recordings exist for the majority of the interviews conducted, revealing further details of statements given regarding the incident.

This investigation was conducted with the purpose of determining, to the extent possible, the facts and circumstances surrounding this incident. As unbiased collectors of fact, the investigative team has not and will not render any opinion of the legality of officers’ actions. Instead, it is anticipated that this investigation will provide the basis of information for decisions to be rendered by the appropriate authorities.
Investigative Team

BCI Special Agent Matt Collins (SA Collins) was assigned as the lead SIU case agent. SA Collins received assistance in the investigation from SA Jim Mulford (SA Mulford), SA Shane Hanshaw (SA Hanshaw), SA Perry Roeser (SA Roeser) and SA Jon Jenkins (SA Jenkins). BCI Special Agents Chad Holcomb (SA Holcomb) and Mathew Austin (SA Austin) of the Crime Scene Unit processed the scene of the incident, documenting, preserving, and collecting possible evidence. BCI Special Agent Supervisor Justin Root of the Cyber Crimes Unit was also involved in the collection of digital evidence. The investigation was supervised by Special Agent Supervisor Kevin Barbeau. Additionally, various personnel from the BCI crime laboratory performed scientific analyses on submitted items of potential physical evidence.

Summary of Process

The following is a partial list of investigative activities or methods which were employed during the course of this investigation by the investigative team in an effort to thoroughly and accurately locate and document all pertinent facts and circumstances regarding this incident:

- Recorded interview with CPD Officer Nicholas Reardon, who discharged his weapon
- Recorded interviews of two officers who were involved in the incident at the scene or otherwise deemed to potentially have relevant information
- Neighborhood canvass of the area surrounding the scene
- Interviews of civilian witnesses to the incident
- Interviews of family members or associates of the decedent
- Obtained and reviewed open and closed-source biographical information on the involved subjects to include criminal history reports, OHLEG, driving records, etc.
- Review of all available dash cameras involved in the incident
- Review of all available body cameras involved in the incident
- Review of all available surveillance video which captured any portion of the incident
- Processing of the scene for potential evidence (photographing, searching, measuring, documenting, and collecting)
- 3D scans / model of incident area
- Processing of involved vehicle(s) for potential evidence
- Reviewed audio communications on the radio frequencies utilized during the incident
- Review of 911/phone communications related to the incident
- Review of dispatch/CAD records pertaining to the incident
Incident Summary/Overview

The following information described is based on the statements of officers, statements of individuals directly involved, statements of witnesses, and dispatch related information (911 call, radio traffic, etc.).

On April 19, 2021, there was a surprise birthday party held in the honor of Angela Moore (Moore), who resides at 3171 Legion Ln. Moore is the current foster mother of Ma’Khia and Ja’niyah Bryant, as well as Beautiful Strat’ann (Medley). Moore is the former foster mother of Tionna Bonner (Bonner) of Cleveland and Shai-Onta Craig (Craig) of Columbus. In addition to
the above-named individuals, Jeanene Hammonds (Jeanene), Jody Johnson, Felicia Embels, and Annette Thompson were also present for the birthday party.

The following day, April 20, 2021, Ma’Khia and Ja’niah had gone to school while Medley stayed home (scheduled remote learning day). Moore went to work and Bonner, who had stayed the night, agreed to stay home with Medley. Overnight and into the morning there had been conversation or mention of the house being dirty and Bonner felt the current foster children should be cleaning the home. Those comments or discussions turned into arguments.

During the day of April 20, 2021, there were text communications between Medley, Ma’Khia, and Ja’niah related to their discontent of Bonner’s suggestions. Medley, getting into a disagreement with Bonner, ultimately left the house and went to her grandmother’s house. Bonner left the house at one point to run errands. Ma’Khia left school early and arrived home at 1409 hours, with no one else there. Ja’niah got off the bus and returned home around 1528 hours. When Bonner returned to 3171 Legion Ln, arguments continued between Bonner and the Bryant sisters. Craig, after being contacted by Bonner, arrived in support of Bonner. There was said to be telecommunications between Craig, Bonner, and Moore. As well as Ma’Khia, Ja’niah, Jeanene, Myron Hammonds (Myron), and Moore.

At 1632 hours, Ja’niah called 911 and reported the disturbance. She did not provide any details related to identifying individuals or weapons. CPD Officers Reardon and Ewing were dispatched to the incident at 3171 Legion Ln. CPD Officers Channel and Akpalo (two-man unit) assigned themselves to the call and responded. Reardon arrived in the area of Legion Lane and waited for Channel and Akpalo. Once Channel and Akpalo were behind him, Reardon continued onto 3171 Legion Ln.

Reardon exited his vehicle and approached the driveway of 3171 Legion Ln. Bonner approached Reardon and began to speak, Reardon told her to “hold on…” and asked what was going on. As Reardon was doing so, Ma’Khia, who was in possession of a knife, began to move into the direction of Craig. Craig fell to the ground and Ma’Khia, stepped over her, before moving into the direction of Bonner. Ma’Khia, still in possession of a knife in her right hand, was seen raising her right arm and drawing back, while continuing to move into the direction of Bonner. As Craig had gone to the ground, Reardon said “get down” four times before he fired his first shot. Reardon fired four (4) shots, all fired within approximately one second.

Ma’Khia fell to the ground and Channel immediately began assessing Ma’Khia’s injuries and rendering aid, while Akpalo began securing the scene and witnesses. Reardon assisted Channel until Reardon was removed from the scene. Medics were summoned to the scene and
continued life-saving measures on Ma’Khia. Medics transported Ma’Khia to Mount Carmel East Hospital where, despite continued life-saving attempts, she ultimately succumbed to her injuries. She was pronounced deceased at 1721 hours.

**Decedent**

Ma’Khia Bryant  
DOB: 09/29/2004  
Address: 3171 Legion Ln

Background: Ma’Khia was a foster child who lived on Legion Lane with two other juveniles; her biological sister, Ja’niah Bryant; a foster sister, Beautiful Strat’ann (Medley). Ma’Khia had lived there since February 14, 2021, while Ja’niah had lived there since September 13, 2019.

**Autopsy Report**

The preliminary autopsy report for the decedent (Ma’Khia Bryant) was obtained from the Franklin County Coroner’s Office. A telephone conversation revealed the following information:

“SA Mulford received an initial autopsy report for Ma’Khia Bryant via telephone this date from Franklin County Coroner’s Office Pathologist, Anne Shepler M.D. Bryant sustained 4 total bullet wounds. One through and through and three that remained in the body. The path of the projectiles were primarily from back to front or side to side of the body. Three projectiles were recovered. The evidence is available to be picked up when we are available. Anne Shepler M.D, 614-525-5044”

At the time of this report, the complete Autopsy, including toxicology, has not yet been completed. Therefore, the cause and manner of death has not yet been determined.

**Physical Evidence**

The BCI Crime Scene Unit was requested to respond to the scene of the shooting in order to document and preserve any items of potential evidence. Multiple agents responded and processed the scene, to include photographing and mapping the area, as well as the search for documentation, and collection of items of possible evidence. Detailed crime scene reports were completed with the below information only summarizing some of the more significant findings.
Legion Lane is a two-way residential roadway running north and south. The shooting was more particularly described as having occurred on or around the property of 3171 Legion Ln. Specifically, the front yard area of 3171 Legion Ln. That address is located on the west side of Legion Lane and included a tree lawn area near the roadway.
There were four (4) 9mm casings recovered from the sidewalk and front yard. A black handled kitchen knife was recovered from the tree lawn area. A Smith and Wesson, M&P 2.0, 9mm, semi-automatic handgun with serial number of _________ was obtained from Reardon by BCI CSU agents.

Facing west with yellow evidence placards near the center of the photograph
Knife recovered from the tree lawn area

Weapon obtained from Ofc. Reardon
Various items of potential evidence were submitted to the BCI Laboratory for analysis. The actual reports should be consulted as the following synopsis does not include many of the details from the full reports.

The BCI Firearms Section performed an analysis of the officers’ firearms, as well as the firearm-related evidence collected from the scene, and autopsies (casings and bullets). By comparing evidentiary cartridge casings/projectiles to known standards from each weapon, identifications were able to be made as to which casings/projectiles were fired from each firearm. Of the casings/projectiles recovered, the following identifications were made:

The Firearms lab report indicated the Smith and Wesson, M&P 2.0, 9mm, semi-automatic handgun with serial number of [redacted], which was possessed by Ofc. Reardon, was operable. The lab report indicated the four (4) fired 9mm cartridge casings recovered from the scene, as well as the three (3) fired jacketed bullets recovered from the body of Ma’Khia Bryant, had come from the same mentioned weapon.

Witnesses

*Kennedy Watkins-*

Watkins explained she is the girlfriend of Shai-onta Craig (Craig) and lives a few blocks away from the incident location. In response to a call from Craig, Watkins drives her gray/blue Hyundai Elantra to the incident location with Craig in the passenger seat and Towler in the backseat. Watkins parked her vehicle partially in the driveway where they see Bonner standing in the yard with her dog. Watkins was still in the driver’s seat of her vehicle when she witnessed Ma’Khia Bryant pushing Craig to the ground while holding a large black kitchen knife. Watkins then hears four gunshots. She exits her vehicle to see multiple CPD officers near her vehicle. Watkins said the incident happened so fast that she did not realize initially who had fired the gun.

*Ja’niah Bryant-*

Ja’niah advised of the argument involving the females and the cleanliness of the foster home. Ja’niah said Ma’Khia had armed herself with a kitchen knife and had it in her back pocket. Ja’niah said before everyone was heading outside, she contacted her father, Myron Hammonds, and asked him to come over to the foster home. Ja’niah had also called 911.

Ja’niah said once outside she saw Craig spit on Myron. Ja’niah explained Ma’Khia saw what Craig did to her dad and that’s when Ma’Khia went after Craig with a knife in the front yard.
Ja’niyah said she saw Bonner run toward Ma’Khia that’s when Ma’Khia turned her attention away from Craig and now toward Bonner with a knife in hand near the car in the driveway. Ja’niyah said that is when the police shot. Ja’niyah was asked to describe the knife Ma’Khia had. She said it was like a steak-style knife. Ja’niyah was asked several times if she thought Ma’Khia would have harmed Bonner if they police weren’t called. She ultimately said, "yeah, she would have stabbed her."

Shai-onta Craig-

Craig said at approximately 1620 hours, she received a telephone call from Bonner stating that Moore’s current foster children, Ma’Khia and Ja’Niah Bryant, were acting crazy. After receiving the call from Bonner, Craig said she drove to Moore’s residence to see what was going on. Once inside the residence, Craig said Ma’Khia was standing at the top of the steps with a kitchen knife in her hand.

Craig stated she left the residence and went back to her residence to pick up Watkins. Craig and Watkins then went back to Moore’s residence. Craig said when she and Watkins arrived, Bonner told her that the police were on the way. Craig said Ma’Khia was standing in front of her and had a kitchen knife in her right hand. Craig said Ma’Khia was holding the knife behind her back, but she was able to see the knife. Craig said almost immediately, Ma’Khia charged toward her with the knife pointing toward her. Craig said as Ma’Khia got close to her, she went to the ground and tried to protect herself because she is pregnant. Craig said she thought she felt a body on top of her when she was on the ground.

Craig said as the incident was unfolding, two police officers arrived at the scene. Craig stated one of the officers was a black male, and the other officer was a white male. Craig said she could hear the officer giving verbal commands to Ma’Khia, but Ma’Khia was not listening. Craig said she did not think Ma’Khia saw the officers. Craig said she was unsure of the exact words the officer’s used, but thought they said drop the weapon and step back. Craig later said the officers may have also told Ma’Khia to get down. When asked, Craig said the incident happened extremely fast. Craig said Ma’Khia charged her with the knife, the officers arrived, verbal commands were given by the officers to Ma’Khia, and shots were fired almost simultaneously. Craig said the white police officer was near her at the time of the incident and fired the shots.
**Tionna Bonner**-

Bonner said after the police arrived, she observed Ma'khia walk towards Craig. Ma'khia was holding a knife, and then she started stabbing Craig. Bonner said Craig ends up falling down and while Craig is on the ground she could hear Myron yelling repeatedly, "get her!" Bonner explained she was surprised to hear the father telling Ma'khia to "get" Craig. Bonner said Ma'khia turned and went after her. Bonner stated Ma'khia was still holding the knife and started to stab her. At that point in time, Bonner said she heard the CPD Officer shoot his gun.

Bonner said the officer saved a life, she was not sure who's life, whether it was her life or Craig's, but believed he saved a life. Bonner said if the officer was not there somebody would have been hurt severely. Bonner considered herself as an innocent bystander and said the officer saved her life or kept her from being injured. Bonner also stated she did not care how big the knife was, Ma'khia should not have had it and her grandmother (Jeanene Hammonds) repeatedly told Ma'khia to drop it. Bonner also mentioned, after seeing Ma'khia's state of mind, she actually retrieved a pink in color knife from her car for her own protection. However, Bonner said she put the knife back inside her car before the police even arrived.

Bonner mentioned, she believed the officer was too far away from Ma'khia to utilize his taser. Not only was he too far away, but it was something the officer had to think about really fast.

Bonner was asked if she thought the officer used excessive force. Bonner replied by saying, when the officer arrived at the scene, it had already escalated to the max and a person was on the ground being stabbed. Additionally, Bonner said Ma'khia looks older than her age (15 years old) and the officer saved someone's life. Bonner said the officer had perfect aim, was not shooting in a reckless manner and it was an immediate reaction.

**Jhamia Towler**-

Towler said she was contacted by her neighbor, Shai-onta Craig, and made aware of there being a disturbance at “Angie’s” (Moore’s) residence. Towler was a former foster child of Michelle Baker, who is friends with Moore. Towler said she saw Ma’Khia going towards Craig with a steak knife in her right hand. Towler said she heard Ma’Khia say, “I’m gonna stab the fuck outta you.” Towler saw Craig fall to the ground and Towler believed Craig was stabbed twice. Towler then witnessed Ma’Khia coming in the direction of she and Bonner. Towler described moving out of the way or backing up. Then she saw an officer and heard four gunshots from the officer.
Myron Hammonds-
Myron indicated he’d received a phone call from Jeanene, where he was told there were some girls who had come over there to fight. Myron said he understood the police had already been called. Myron stated he witnessed his daughter, Ma’Khia, storm out of the house and she was armed with a knife. Myron described Ma’Khia and Craig as “tussling” before Craig fell to the ground. Myron stated he was trying to tell the officer, the parties involved were just kids and that it was not as bad as it seemed. Myron said he could not believe the officer pulled out his firearm during a “simple dispute.” Myron continued that he understood if the officer had felt threatened during the moment or the officer saying, “My life was at threatened.’ Somebody was comin’ at you with a knife, then hell yeah, pull it, shoot it, cause that’s your job and you gotta protect yourself....” Myron further stated he had kicked Craig because she was grabbing at Ma’Khia and trying to pull her down. Myron said he kicked Craig in the head in order to get Craig off Ma’Khia.

Darlene Carter-Palm-
Palm said at approximately 1642 hours, her child texted her and said she was getting close. Palm returned the text to her daughter indicating she was ready to pick her up. Palm traveled to the intersection of Damsel Street and Legion Street, backing her car into Damsel Street, pointing toward Legion Street. Palm said as she was sitting in her car, she observed a group of people in the yard of a residence two doors to the right of her location. Palm said she thought all of the people in the group were girls. One of the girls kept going in and out of the house. Palm did not see any fist fighting or physical activities, she just noticed something was going on.

Palm said within three to five minutes after her arrival, she saw a police officer pull up. As the officer got near the mailbox, Palm said a young girl, approximately 16 or 17 years of age, came toward the officer. Palm said she saw the officer immediately pull his gun and fire four times. Palm said she did not see any weapons or physical confrontation from the girls and the officer approached quickly and aggressively. When asked about the girl that approached the officer, Palm said she could not see her entire body. Palm said there was a car parked between her and the girl, and she could only see the girl’s upper body. Palm described the car that was between her and the girls as being a dark blue or black vehicle. Based on the vehicles parked in the street in relation to the spacing of the houses, Palm estimated that she was about 100 feet from the incident when it occurred.
Officer Interviews

The following paragraphs are extremely abbreviated versions of each officer’s account of his or her actions pertaining to this incident and/or discharging their weapon. More detailed accounts can be found by reading the separate reports written by the interviewers and by reviewing the recordings of each interview.

Ofc. Channel-

Channel stated he and Akpalo were finishing another call for service when they heard Reardon and another CPD officer get dispatched to 3171 Legion Lane. Channel said he and Akpalo decided to add themselves onto the call for service and assist Reardon along with the other officer. Channel said he and Akpalo were in the area of Tussing Road when they added themselves as backup officers for Reardon. Channel stated as they turned off of Old Refugee Road he could see Reardon's patrol car stopped where the Legion Lane road curves. Channel pulled behind Reardon's vehicle then both patrol vehicles started towards the residence where the disturbance was reported. Channel said as they approached the residence, he could see several people standing outside in the driveway area. As Channel exited his vehicle and started walking towards the crowd, he noticed a commotion off to his right and what appeared to be two people fighting. Channel said he then saw a female on the ground and he also observed a female dressed in pink color clothing who was either in an altercation or about to be in an altercation. Channel said the female dressed in pink was standing near a vehicle parked at the end of the driveway. Channel said, when his attention was drawn to his right, which is where the female was on the ground, he suddenly heard the gunshots ring out. Channel said he did not believe he had passed by Reardon’s patrol car when the shots occurred.

Channel stated he did not draw his duty firearm because there did not appear to be any threats. Channel stated he did not see the knife until he began assessing Ma’Khia’s injuries. He described the knife as a silver steak knife with a black handle. Channel said he then approached the female and put on his gloves in order to assess the female's injuries. When they discovered there was no pulse, he said Officer Estep began doing chest compressions.

Channel was asked if he felt Reardon was justified in discharging his firearm at Ma’Khia. Channel stated he did, especially after he observed the video footage from Reardon's body camera televised on the news stations. Channel further stated he believes Reardon saved the other woman's life. Channel stated he has received training in the use of deadly force.
Ofc. Akpalo-

Akpalo stated after hearing Reardon being dispatched to Legion Lane, he and Channel added themselves to the call, in order to provide backup. Akpalo stated he and Channel then started towards Legion Lane and as they turned off of Old Refugee Road, they observed Reardon parked towards the end of Legion Lane. Akpalo said as they pulled up behind Reardon, all three officers traveled to the residence together. Akpalo stated as they pulled up to the residence, at 3171 Legion Lane, he and Channel stopped directly behind Reardon’s patrol vehicle. Prior to exiting his patrol vehicle, Akpalo reported seeing Ma’Khia run from the house towards Craig, who was standing near the sidewalk, and knock her down to the ground. Akpalo exited his patrol vehicle and immediately observed and heard several people arguing. Akpalo said he heard Reardon advising Ma’Khia to “get down.” Akpalo further stated there was no pause in Ma’Khia’s actions. Akpalo said as he approached the residence he heard Reardon fire his weapon and then witnessed Ma’Khia on the ground, along the side of a vehicle parked in the driveway.

Akpalo was asked if he ever observed a knife in Ma’Khia’s hand. Akpalo stated he never saw a knife until after the shots were fired. Akpalo stated he did not un-holster his weapon, because he never observed a threat. Akpalo described his point of view to the altercation between Reardon and Ma’Khia as being blocked, because he was standing behind Reardon when the shots were fired. Akpalo further explained, after the shots were fired by Reardon, he observed Reardon lower his firearm, which indicated there was no additional threat. Akpalo stated after the threat was no longer apparent he and Channel approached Ma’Khia, who was on the ground. Akpalo observed Channel start pulling out his gloves and kneel down beside Ma’Khia. Akpalo then notified dispatch to send emergency medical personnel to the scene. Akpalo stated CPD Officer Estep also arrived at the scene and started to assist Channel in providing first aid to Ma’Khia. At this time, Akpalo starting identifying potential witnesses to the OICI and secured them in the three patrol vehicles at the residence.

Akpalo was asked if he believed Reardon had done anything wrong. Akpalo stated, after he’d learned Ma’Khia was armed with a knife and was attempting to stab another person, he did not feel Reardon had done anything wrong.

Ofc. Reardon-

According to Ofc. Reardon’s statement, he had been dispatched to a 10-16 (disturbance), along with CPD Officer Ewing. However, Officers Serge Akpalo (Akpalo) and Eric Channel (Channel), who were a two-man unit, put themselves on the call. When Reardon arrived, he witnessed
seven to twelve (7-12) people standing in front of the house and in the driveway. When Reardon began approaching the group, he asked Bonner what was going on. However, before he could get a response, Reardon witnessed Ma’Khia charge at Craig and push Craig to the ground. Reardon further described it as a “tackle.” Reardon said he yelled “hey” or something to attempt to get Ma’Khia’s attention, however, Ma’Khia just ignored him. Reardon saw Ma’Khia swing her right arm and hand towards Craig and that was when Reardon saw Ma’Khia was armed with a knife in her right hand. Reardon said he un-holstered his weapon and yelled, “Get Down.” Reardon said Ma’Khia again ignored him and began running towards Bonner. He said Ma’Khia pushed Bonner into the car and drew her right arm back with the knife still in her hand. Reardon said “Just as she was swinging her right arm forward to plunge the knife into the other female, I fired my weapon at her.”

Reardon said Channel began assessing Ma’Khia’s injuries and provided first aid. Reardon stated he assisted Channel and when he approached, he tossed the knife away, out of the reach of Ma’Khia.

Reardon said he did have a taser on his belt, “however, the situation did not meet the trained test requirement as the suspect was about to stab another female. Our training is that when there is a deadly force situation a taser should not be utilized unless you have time, distance, barrier, or lethal force backup and it would not have been reasonable to tase a suspect who was a second away from stabbing another person.”

Reardon further stated, the reason he discharged his firearm was due to his fear for the safety of Bonner. Reardon said he believed Ma’Khia was going to seriously injure or kill Bonner.

**Dispatch-Related Information**

CAD Records indicated the incident was reported at 16:32:05. They further indicated “shots fired reported” at 16:45:52.

There were two 911 calls related to the incident:

- 16:30:59, Janiah Bryant called 911. Janiah reported the address of 3171 and said ‘we got these girls over here trying to fight us, trying to stab us, trying to put their hands on our grandma.’ Dispatch asked if there were any weapons and Janiah never responded or answered the question.
- 16:46:43, Christopher Mitchell called 911 after hearing commotion and then gunshots. When he learned the police were already there, he disconnected the call (that information is based on his statement).
Radio Traffic indicated Dispatch advised units 201 and 9200 of a “16” at 3171 Legion Ln. at 16:33:51. At 16:44:34, Unit 200 advised, “Shots fired.”

**Video Recordings**

Agents obtained multiple sources of video. Including, the Body Worn Cameras (BWC) for Officers Reardon, Channel and Akpalo. As well as, surveillance video from 3160 and 3171 Legion Ln. Vantage points during the shooting are reflective in the photographs below:
Combination of Reardon, Channel and Akpalo’s BWCs at the time of the shooting incident.

Surveillance Video from 3160 Legion Ln.

This document is the property of the Ohio Bureau of Criminal Investigation and is confidential in nature. Neither the document nor its contents are to be disseminated outside your agency.
**Contact Information**

The preceding information comprises only a portion of facts and circumstances collected during the investigation of the officer-involved shooting incident. For further review of specific information or documentation collected during the investigation, please refer to the individual reports and documents from which this summary was derived. Any questions regarding the content or context of the information contained in this document can be directed to the attention of Senior Special Agent Matt Collins. SA Collins can be reached via email at matthew.collins@OhioAGO.gov or by telephone at (216) 218-2380.