Ohio Attorney General's Office
Bureau of Criminal Investigation
Investigative Report

2026-2933
Officer Involved Critical Incident - 5193 Robinhood Drive, Willoughby, Ohio 44094 Lake County (L)

Investigative Activity:	Phone Interview
Involves:	Marshall Ridley (W)
Activity Date:	08/05/2026
Activity Location:	BCI - Richfield
Authoring Agent:	**SA Allison Fletcher**

Narrative:

On Wednesday, August 5, 2026, Ohio Bureau of Criminal Investigation (BCI) Special Agent (SA) Allison Fletcher (Fletcher) conducted an audio recorded phone call interview with Marshall Ridley (Ridley). Ridley was identified as a witness to the officer-involved critical incident that occurred on the evening of July 31, 2026, at 5193 Robinhood Drive in Willoughby, Ohio.

Ridley was identified as a possible witness by officers from the Willoughby Police Department (WPD). Ridley's information was obtained by officers from Ridley's manager at Starbucks. WPD officers did not question Ridley about the incident. A supplemental incident report was completed by WPD documenting the collection of Ridley's contact information and the forwarding of the information to BCI. A copy of the supplemental report has been attached to this report.

The following is a summary of the information deemed by the author to be of the most relevance to the investigation and does not purport to contain all questions and answers from the interview. The information was placed in a chronology to aid the reader's overall understanding of the information elicited during the interview and may not be reflective of the actual sequencing of questions. It is suggested that the full recording be reviewed to clarify any content or contextual questions regarding the information from the interview.

Throughout the interview, Ridley provided the following information:

On the night of July 31, 2026, Ridley just completed his shift at the Starbucks in Willoughby located at 36575 Euclid Avenue. After leaving Starbucks in his 2016, gray Chevy Malibu, Marshall stopped at the shell gas station nearby and then began driving home. He turned off Euclid Avenue onto Robinhood Drive and immediately observed two police cars parked in the roadway. Neither of the police vehicles had their emergency lights activated.

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As Ridley approached the area where the police vehicles were parked, he observed a male wearing a blue and white shirt and two uniformed police officers in the front yard of a residence that was located on his left. There was some distance between the officers and the male as they stood in the front yard facing each other. The officers were pointing their flashlights directly at the male, making it appear that he had a spotlight on him.

As Ridley passed, he heard the sound of a taser being deployed. Ridley assumed the male was tased by officers and subsequently arrested. Ridley did not observe the male being tased.

Moments after passing the residence and hearing the taser, Ridley realized he left his air pods at Starbucks. He turned his car around in the next intersection (Marydale Drive) that was approximately five houses down from the location of the male and officers.

Immediately after turning his vehicle around and beginning to travel back towards Euclid Avenue (approximately four houses away), he observed the male walking towards officers at a quick pace; the officers still had their flashlights pointed at the male. As the male continued forward, both officers fired their guns simultaneously, shooting what Ridley believed approximately 6-8 times (3-4 for each officer). Ridley then observed the male fall to the ground.

Ridley knew the officers had fired their guns based upon the gunshots he heard, and the "gun powder" that came from the guns.

Ridley heard talking when he originally drove by the residence but was unable to discern who was talking or what was being said.

After Ridley observed the shooting, he turned his car around again and continued on his journey home. He did not drive past the residence again.

Ridley did not observe a knife in the subject's hand at the time of the incident. He did, however, learn that the subject had a knife after watching the story on the local news in the following days.

The image below is a screenshot of a map and the aerial view of the shooting incident. Ridley's approximate location at the time of the shooting incident has been included.

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The interview concluded at approximately 1608 hours.

The audio recorded interview has been saved to Axon Justice as Reference Item I.

References:

Reference Item I – Witness Interview – stored in Axon Justice

Attachments:

1. 2026-08-05 WPD [redacted] supp 11 - Marshall Ridley

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WILLOUGHBY POLICE

Incident Number [redacted]

Investigative Report **Title / Subject:** WITNESS MARSHALL RIDLEY III

This is a supplemental report related to incident [redacted] which occurred on 07/31/2026 at approximately 2132 hours, regarding an officer involved shooting at 5193 Robinhood Drive.

On 08/05/2026 I was notified by Ptl. Popik that an employee from Starbucks, located at 36575 Euclid Avenue may have witnessed the incident. At approximately 1345 hours, I responded to Starbucks and met with the on duty manager. He advised me that one of his employees, Marshall Ridley, stated he observed the shooting while walking home from work. I was provided a phone number for Mr. Ridley ([redacted] as Mr. Ridley was not at work today.

I contacted Mr. Ridley and asked him if he witnessed the shooting. Mr. Ridley confirmed that he witnessed the shooting and stated he would be willing to speak with BCI Investigators regarding what he observed. I confirmed Mr. Ridley's address and contact information and advised him that an investigator from BCI would likely contact him in the near future. I did not ask, nor did Mr. Ridley provide any details regarding the incident.

*Supplemental Report for Record

By: DET. SGT BRANDON ZINNER **Badge#** 187 **Date:** 08/05/2026 **Time:** 14:01:2 No. 011 **Page #:** 1

Reviewing Supervisor: _____ **Date:** _____