



**Ohio Attorney General's Office
Bureau of Criminal Investigation
Investigative Report**



2024-2614

Officer Involved Critical Incident - 1309 Yellowstone Road,
Cleveland Heights, Ohio 44121

Investigative Activity: Preservation Letter Submitted
Involves: Ring (O)
Activity Date: 09/03/2024
Activity Location: BCI, 4055 Highlander Parkway, Richfield, OH 44286
Authoring Agent: SA Nick Valente #139

Narrative:

On September 3, 2024, Ohio Bureau of Criminal Investigation (BCI) Special Agent (SA) Nick Valente sent Ring LLC (Ring) a preservation letter for video recording(s) relevant to this investigation that may have been captured by the Ring home security cameras affixed to the subject's home, 1309 Yellowstone Road, Cleveland Heights, Ohio.

The preservation letter was submitted to Ring through their proprietary law enforcement portal.

On September 5, 2024, SA Valente sent Ring a second preservation request that included the MAC address of the second Ring camera found in the subject residence.

Copies of the preservation letters sent to Ring, a responsive email noting receipt of first preservation letter and a screen capture, noting receipt of the second preservation letter taken from Ring's submission portal, were attached to this report.

References:

None

Attachments:

1. Ring Preservation Letter 2024-2614
2. Amazon Ring Preservation Letter Received Confirmation Email
3. Ring Preservation Letter - 2nd Device
4. Ring LER Response to 2nd Preservation Letter Screen Capture

This document is the property of the Ohio Bureau of Criminal Investigation and is confidential in nature. Neither the document nor its contents are to be disseminated outside your agency except as provided by law - a statute, an administrative rule, or any rule of procedure.



DAVE YOST

OHIO ATTORNEY GENERAL



Bureau of Criminal Investigation
Office 330-659-4107
Fax 866-218-0993

September 3, 2024

Ring LLC
12515 Cerise Avenue
Hawthorne, CA

Attn: Ring Legal Department, Custodian of Records

RE: BCI Case #2024-2614, Homicide Investigation

Dear Sir or Madam:

I am writing to make a formal request for the preservation of records and other evidence pursuant to 18 U.S.C. § 2703(f) pending further legal process.

You are hereby requested to preserve, for a period of 90 days, the records described below currently in your possession, including records stored on backup media, in a form that includes the complete record. You also are requested not to disclose the existence of this request to the subscriber or any other person, other than as necessary to comply with this request. If compliance with this request may result in a permanent or temporary termination of service to the accounts described below, or otherwise alert the subscriber or user of these accounts as to your actions to preserve the referenced files and records, please contact me before taking such actions.

This request applies only retrospectively beginning Thursday, August 29, 2024, at 2100 hours Eastern Standard Time through Thursday, August 29, 2024, at 2330 hours Eastern Standard Time. It does not in anyway obligate you to capture and preserve new information that arises after the date of this request.

This preservation applies to any and all information associated with the following customers, addresses and account(s), including, but not limited to:

- Any and all “non-content” for the subscribers’ information or account holder names, addresses, email addresses, phone numbers, billing information, date of accounts creation, purchase histories, device information (MAC IDs and serial numbers), service usage information, and IP address information.
- Any and all “content” information for the accounts consisting of any data files, video recordings or files, audio recordings or files, and recordings of customer service calls for the time period listed above.

Ring Devices associated with the following address, person and devices to be preserved:

- Address - 1309 Yellowstone Road, Cleveland Heights, Ohio 44121
- Customer – Ferrel Thomas
- Device ID – MAC Address 5C:47:5E:57:50:C1, FCC ID: 2AEUPBHARG061, Model: 5UM5E5

If you have any questions or concerns regarding this preservation, please feel free to contact me at the numbers listed below.

Sincerely,

Special Agent Nick Valente #139
Ohio Bureau of Criminal Investigation
4055 Highlander Parkway
Richfield, OH 44281
Email: nicholas.valente@ohioago.gov
Cell: (614) 208-8405

From: no-reply@ler.amazon.com [no-reply@ler.amazon.com]

To: Nicholas Valente [Nicholas.Valente@OhioAGO.gov]

Subject: Amazon Ref. No. CRIM1351780 2024 DS (External Case No. 2024-2614)

Sent: Tue 9/3/2024 6:28 PM GMT-04:00

Importance: Normal

You don't often get email from no-reply@ler.amazon.com. [Learn why this is important](#)

Amazon has received your request. For future inquiries regarding this request, please sign in to your Amazon Law Enforcement Request Tracker account and select Amazon Ref. No. CRIM1351780 2024 DS to send your correspondence.

Sincerely,

Law Enforcement Response Team
Amazon

This communication might contain privileged and/or confidential information. If you are not the intended recipient or you believe that you have received this communication in error, please delete this message and do not print, share, or otherwise use this message or its contents in any way. Please also indicate by reply email that you have received this communication in error and that you have deleted it.



DAVE YOST

OHIO ATTORNEY GENERAL



Bureau of Criminal Investigation
Office 330-659-4107
Fax 866-218-0993

September 5, 2024

Ring LLC
12515 Cerise Avenue
Hawthorne, CA

Attn: Ring Legal Department, Custodian of Records

RE: BCI Case #2024-2614, Homicide Investigation
SECOND PRESERVATION – SECOND (NEW) DEVICE!

Dear Sir or Madam:

I am writing to make a formal request for the preservation of records and other evidence pursuant to 18 U.S.C. § 2703(f) pending further legal process.

You are hereby requested to preserve, for a period of 90 days, the records described below currently in your possession, including records stored on backup media, in a form that includes the complete record. You also are requested not to disclose the existence of this request to the subscriber or any other person, other than as necessary to comply with this request. If compliance with this request may result in a permanent or temporary termination of service to the accounts described below, or otherwise alert the subscriber or user of these accounts as to your actions to preserve the referenced files and records, please contact me before taking such actions.

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Ring Devices associated with the following address, person and devices to be preserved:

- Address - 1309 Yellowstone Road, Cleveland Heights, Ohio 44121
- Customer – Ferrel Thomas
- Device ID – MAC Address: 34 3E A4 73 FE 61, FCC ID: 2AEUPBHARG061, Model: 5UM5E5

If you have any questions or concerns regarding this preservation, please feel free to contact me at the numbers listed below.

Sincerely,

Nick Valente

Special Agent Nick Valente #139
Ohio Bureau of Criminal Investigation
4055 Highlander Parkway
Richfield, OH 44281
Email: nicholas.valente@ohioago.gov
Cell: (614) 208-8405

Send Message to LER Specialist

Please do not include any payment or personal information.

Refresh

Added a 2nd preservation letter for a 2nd camera found at the same location.

undefined undefined, Thu Sep 05 2024

Greetings,
Received.
Thank you,
Ring LER Team

LER Team, Thu Sep 05 2024

Type Message Here

Press "Ctrl" and "Enter" To Send Message

Send