

TRAINING FILE



Cuyahoga Metropolitan Housing Authority
Police Department



Weekly Observation Report

Observation Period Start Date: 09APR22 Observation Period End Date: 15APR22

Trainee: Desmond Ragland Badge: 57

Training Officer: Carolyn Field Badge: 61

Each observation category shall be graded on scores ranging from "1" to "5"

A score of "1" indicates **unacceptable performance**

A score of "2" indicates **below expected level of performance**

A score of "3" indicates **more training needed**

A score of "4" indicates **acceptable standard level of performance**

A score of "5" indicates **performance above the acceptable standard**

All scored categories require comment, which details specific examples justifying the score.

"N/A" can be used in the comment section for categories that were not observed during the training period.

1. Uniform and Appearance 1 2 3 ~~4~~ 5
Uniform fits the CMHA Policy and standard. Has extremely shiny boots.

2. Attitude toward Law Enforcement, other Members and Stakeholders 1 2 ~~3~~ 4 5
Officer Ragland is continuing to keep a good attitude. Officer Ragland keeps a calm demeanor with residents and is fitting in well with the platoon.

3. Use of Force 1 ~~2~~ 3 4 5
We did not have a use of force this week, but Officer Ragland can get a little hesitant when making sure a person is secured that is in handcuffs. On an incident by the Lonnie Burton Center He was taught by Officer Vidal that even if a person is detained in handcuffs they can still try and run so to have them in a position where they cannot be able to do so (like having them secure in a car, or holding onto their arm).

4. Search and Seizure 1 2 ~~3~~ 4 5
Officer Ragland is starting to do more searches and taking the lead on them. I still though double check all persons that have been searched by him. He hasn't missed significant items. We have gone over Terry Pat downs and when we can legally search someone's person.

5. Ohio Revised Code and Codified Ordinances 1 ~~2~~ 3 4 5
After each call I am going over with him why we are doing certain reports or charging people with certain crimes. Officer Ragland still gets a little hesitant with what elements make up certain ORC ordinances. Will start making him come up with the titles of the reports or charges first.

6. Recognition of Suspicious/Criminal Activity 1 2 3 ~~4~~ 5
While responding to a Person's with Weapons call at 2555 E 46th St. Officer Ragland observed a male hiding behind a vehicle from officers. He was able to articulate it to me so I could advise his observations it to other officers and we were able to coordinate and detain the male. Though we were unable to locate any weapons on the male, Officer Ragland was able to identify behavior that would be indicative of someone trying to conceal contraband from officers.

7. General Driving Skills 1 2 ~~3~~ 4 5
Officer Ragland just started driving this week. He does a decent job at driving but does have a tendency to park close to objects on the front passenger side blocking me in.

8. Emergency Vehicle Operations 1 2 ~~3~~ 4 5
Officer Ragland has had the opportunity to run code to a handful of calls. He does get a little bit of "lizard brain" of where he is responding to but does well with making sure to stop fully at red lights before going through them and does know how to leap frog with other responding units. While running code to help him concentrate on driving and directions I have taken over the controls for the lights and siren. This next week he will start handling both driving and the lights and siren.



Cuyahoga Metropolitan Housing Authority
Police Department



Weekly Observation Report

9. Communications

1 2 ~~X~~ 4 5

Officer Ragland is still coming off very well on the radio but can be slow to answer. He still looks for guidance for as to what dispositions to give on the radio. This next week I need to let him handle all radio traffic as long as it is safe and feasible to do so. Also not giving as much guidance as to what to say and see how he does with his own judgment.

10. Geography

1 2 ~~X~~ 4 5

As I had thought Officer Ragland has gotten significantly better with his geography now that he is driving. He has demonstrated how to get to 16700 Lakeshore Blvd, Severance Circle, Crestline, and Ambleside.

11. Investigation Skills

1 2 ~~X~~ 4 5

Officer Ragland is starting to interview suspects and victims. He was able to gather information from a victim at 25 severance as to who the suspect is. But officer Ragland needs to get a little quicker with being able to articulate questions and investigating incidents.

12. Decision Making

1 2 ~~X~~ 4 5

Officer Ragland didn't really have any decisions he had to make himself. He still looks to me for assurance before he does anything as to make sure that he is doing it correctly. Over the next couple weeks, we are going to work on his independence and not have to seek my approval on everything before he does it.

13. Report Writing

1 2 ~~X~~ 4 5

Comments:

Officer Ragland is writing all reports. He still does have a tendency to be a little wordy but I have began to correct his reports less and less. He still forgets to put RMS numbers into the tabs. But despite not having all subjects or vehicle information provided to him in the tabs, he has learned how to create subjects in Aegis and fill them out correctly. Officer Ragland is gaining his own voice in his narratives and starting to use it within the report writing template I have provided for him.

14. Response to Criminal and Suspicious Activity

1 2 ~~X~~ 4 5

Comments:

Officer Ragland understands when someone is acting out of the "norm" but is still learning as to why his "spidey sense" is going off. After any incident of suspicious activity, we go over why their behavior is suspicious so that way he can later on be able to articulate his reactions to their actions.

15. Tactics

1 ~~X~~ 3 4 5

Once again Officer Ragland needs to get a little quicker with detaining a suspect and not allowing the suspect to move around. We had a male at 1350 Crestline that gave every indication that he was trying to conceal his identity or possibly contraband from us. Officer Ragland knew that something was suspicious about the male but almost was slightly hesitant to place him in handcuffs or not block any paths of exit for him though we advised the male he was being detained.

16. Paperwork, Forms and Citations

1 2 ~~X~~ 4 5

Officer Ragland did learn how to complete a PARs form.

17. Arrest Procedures (Pat Downs, Searches, Interrogation, Booking)

1 2 ~~X~~ 4 5

Officer Ragland is starting to do more searches/pat downs of suspects. We did not book anyone at CCSO this week nor did we interrogate anyone.

18. Demonstrates Behavior and Performance Consistent with Department Core Values

1 2 3 ~~X~~ 5

Officer Ragland continues to come in with a good mood and eager to learn. He does become overwhelmed though when dealing with a long incident but does a good job trying not to let it show. Additionally he makes sure to show all citizens respect and care.



Cuyahoga Metropolitan Housing Authority
Police Department



Weekly Observation Report

In the space provided below each section, please describe in detail any observations relative to the development of the qualities of Initiative, Interpersonal Style and Judgement.

Initiative - The member's motivation and work ethic to do a job up to organizational expectations.

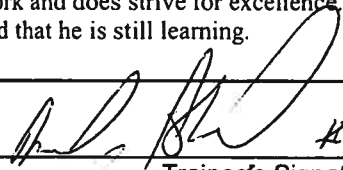
Officer Ragland continues to stay motivated to do a good job. He initiated driving around the city to learn the different estates and demonstrate his knowledge of their locations. He has told me on multiple occasions that he does study his FTO book on his off days.

Interpersonal Style - The way the member builds, maintains and strengthens relationships with people.

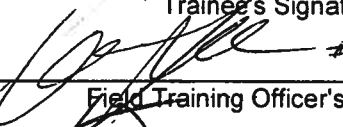
Officer Ragland once again is showing his personality with his platoon. Additionally Officer Ragland is starting find his stride with being the officer to try and keep suspects and victims calm on scene and showing that he does care for their needs and issues.

Judgement - The way the member approaches problem solving situations and the manner in which they address the issue.

Officer Ragland shows that he does his problem solving best when he is given space and time to figure it out on his own. Officer Ragland can get flustered and over whelmed when he feels as though he doesn't know what he because he does have extremely high expectations for his work and does strive for excellence. When I can see he is getting overwhelmed I do make sure to reassure him that he is doing a very good job and that he is still learning.

 #57
Trainee's Signature

21 APR 22
Date

 #61
Field Training Officer's Signature

18 APR 22
Date


Sergeant's Signature

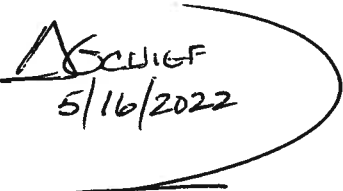
21 APR 22
Date


Lieutenant's Signature

21 APR 22
Date


Commander of Field Operations's Signature

4/21/22
Date


5/16/2022



Cuyahoga Metropolitan Housing Authority
Police Department



Weekly Observation Report

Observation Period Start Date: 26MAR22 Observation Period End Date: 01APR22

Trainee: Desmond Ragland Badge: 57

Training Officer: Carolyn Field Badge: 61

Each observation category shall be graded on scores ranging from "1" to "5"

- A score of "1" indicates *unacceptable performance*
- A score of "2" indicates *below expected level of performance*
- A score of "3" indicates *more training needed*
- A score of "4" indicates *acceptable standard level of performance*
- A score of "5" indicates *performance above the acceptable standard*

All scored categories require comment, which details specific examples justifying the score.
"N/A" can be used in the comment section for categories that were not observed during the training period.

- | | | |
|-------|--|---|
| 1. | Uniform and Appearance
Uniform fits the CMHA Policy and standard. | 1 2 3 <input checked="" type="checkbox"/> 5 |
| <hr/> | | |
| 2. | Attitude toward Law Enforcement, other Members and Stakeholders
Is wanting to learn and willing to ask questions to gain better understanding on a subject. But is reserved with interacting with residents at this time, usually stands back as I or other officers interview victims or suspects. | 1 2 <input checked="" type="checkbox"/> 4 5 |
| <hr/> | | |
| 3. | Use of Force
N/A haven't had a use of force. | 1 2 3 4 5 |
| <hr/> | | |
| 4. | Search and Seizure
N/A have not had the opportunity to search a person or a vehicle at this time. | 1 2 3 4 5 |
| <hr/> | | |
| 5. | Ohio Revised Code and Codified Ordinances
Knows the basics of ORC and codes, but is having a hard time remembering the elements of a crime of the criminal charge. For example I asked what constitutes an Aggravated Burglary, and he could only at the time remember someone forcing entry into the unit. but forgot that it also includes the offender inflicting harm or threaten harm to the victim and or having on their person or using a deadly weapon while in the commission of committing the burglary. | 1 <input checked="" type="checkbox"/> 3 4 5 |
| <hr/> | | |
| 6. | Recognition of Suspicious/Criminal Activity
Is at the beginning stages of learning what to look for when someone is trying to conceal something from the police. We have gone over the physical indicators of if someone has a gun or a weapon on them (example: walking with a different gate past the police, having a stiff arm trying to cover the weapon, constantly fidgeting with the area the weapon is making sure it is still there) | 1 2 <input checked="" type="checkbox"/> 4 5 |
| <hr/> | | |
| 7. | General Driving Skills
N/A is not currently driving at this time. | 1 2 3 4 5 |
| <hr/> | | |
| 8. | Emergency Vehicle Operations
N/A is not currently driving at this time but have gone over the policy and procedures for Emergency operations. | 1 2 3 4 5 |



Cuyahoga Metropolitan Housing Authority
Police Department



Weekly Observation Report

9. Communications

1 2 ~~X~~ 4 5

Is learning to communicate with other officers face to face. Officer Ragland is not afraid to ask lots of questions when he is not understanding a topic and likes to talk things through. Though is not on the radio yet, we are preparing PO Ragland for when he is by going over radio etiquette and what different sayings on the radio mean (examples: 10-96, 27-pink/white, R.P, Social, Whats your 20? 10-23). Additionally we are going over the phonetic alphabet which he had previously learned from Mansfield.

10. Geography

1 ~~X~~ 3 4 5

Officer Ragland is just starting to learn the geography of CMHA. He is able to remember landmarks (example 1919 E 55th) for if a property is north or south of that building and using E 55th St as a guide if a property is east or west, but Officer Ragland does sometimes immediately forget which direction we are headed even after we go over it.

11. Investigation Skills

1 ~~X~~ 3 4 5

Officer Ragland is learning by watching me what questions to ask victims so that way he could write thorough reports but he forgets to write down the answers the victims give him and have to refer back to my notes.

12. Decision Making

1 2 ~~X~~ 4 5

Currently Officer Ragland is observing and listening at this time and relying on my decision making, which is currently to be expected by me. Officer Ragland does tend to stand back and wait for orders.

13. Report Writing

1 2 ~~X~~ 4 5

Comments:

Officer Ragland has just started learning how to write reports. I have given him my report writing scrip/template and have walked him through the narrative. Officer Ragland has picked up very quickly how to fill out the tabs.

14. Response to Criminal and Suspicious Activity

1 2 ~~X~~ 4 5

Comments:

Officer Ragland is not afraid to approach suspects but is still learning to articulate his observations and recognize why a person's actions maybe deemed "suspicious." For example when someone tells officers that they don't want to talk to them, or starts walking away, or doing the back peddle. or trying to deflect questions or talk around an incident. But after every incident we would debrief about it and what to look for next time.

15. Tactics

1 ~~X~~ 3 4 5

Is just starting to be more than an observer and so is still new to tactics. But needs to learn how to "close the gap" with suspects, and learn to block openings where suspects can get around them. Also Officer Ragland wants to learn more on how to clear houses and rooms, suggests he goes to a SWAT training one day.

16. Paperwork, Forms and Citations

1 2 ~~X~~ 4 5

Is just starting to fill out paperwork and forms. Has not had a citation yet but can adequately fill out duty logs and vehicle inspections.

17. Arrest Procedures (Pat Downs, Searches, Interrogation, Booking)

1 2 3 4 5

N/A have not arrested anyone this week

18. Demonstrates Behavior and Performance Consistent with Department Core Values

1 2 3 ~~X~~ 5

Comes in with a great attitude, wanting to help where he can. Has a calming effect on residents.



Cuyahoga Metropolitan Housing Authority
Police Department



Weekly Observation Report

In the space provided below each section, please describe in detail any observations relative to the development of the qualities of Initiative, *Interpersonal Style* and *Judgement*.

Initiative - The member's motivation and work ethic to do a job up to organizational expectations.

He is always asking what he can do to help, but does need to have direction/guidance through the task. Officer Ragland does have high expectations for himself and wants to make sure that he exceeds them, and can get down on himself if he believes that he does not meet them.

Interpersonal Style - The way the member builds, maintains and strengthens relationships with people.

Officer Ragland gets along with D Platoon and Sgts and is building that relationship. He is becoming more at ease with himself here and starting to show his personality with other officers. Additionally Officer Ragland shows curtsy to our residents and is trying to present himself and the department to the best of his ability.

curtesy

Judgement - The way the member approaches problem solving situations and the manner in which they address the issue.

Officer Ragland is not afraid to ask questions if he does not understand something.

[Signature] #57
Trainee's Signature

05 APR 22
Date

[Signature] #61
Field Training Officer's Signature

08 APR 22
Date

[Signature]
Sergeant's Signature

08 APR 22
Date

[Signature] 630
Lieutenant's Signature

08 APR 22 10¹⁵
Date

[Signature]
Commander of Field Operation's Signature

4/25/22
Date

[Signature]
5/19/2022

Cuyahoga Metropolitan Housing Authority

Police Department

This is to certify that

POLICE OFFICER

DESMOND RAGLAND #57

Has Successfully Completed An In-Service Course of Training In

(Four Hours of Instruction)



/8MAR22

Date

Instructor



Cuyahoga Metropolitan Housing Authority

Police Department

This is to certify that

POLICE OFFICER

DESMOND RAGLAND #57

Has Successfully Completed An In-Service Course of Training In

USE OF FORCE/RANGE QUALIFICATIONS

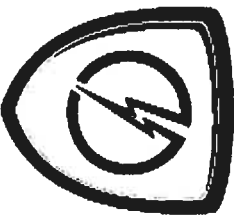
(Eight Hours of Instruction)

17MAR22

Date

Instructor





TASER TRAINING ACADEMY

TASER Conducted Electrical Weapon

USER CERTIFICATE

Police Officer Desmond Ragland #57

This certifies that the above named individual ("the Student") has completed the training required and has passed a written examination in the use of the TASER X26/X26P Conducted Electrical Weapon. By accepting this User Certificate, the Student accepts the terms of the Training Materials License Agreement, incorporated herein by reference, and agrees to be bound by its terms as a Licensee of TASER International, Inc. This certification must be renewed annually.

Instructor:  Date 16MAR22
Sgt James Neal #668

Version 22

**TASER® Conducted Energy Weapons (CEWs)
Part 1: In-House Instructor Certification Test**

Name: DESMOND RAGLAND New Certification / Recertification

Agency: CmHA PD

Training Date: 03/16/22

Location (city, state, country): CLEVELAND, OH, US

1. According to TASER Training, how long before presenting a TASER CEW course or program is a CEW instructor required to check Axon's website to verify the program includes the most current versions of the TASER CEW training, warnings, release, and product materials:
 - a) 6 months
 - b) 1 month
 - c) 1 week
 - d) 72 hours
2. The following is true for the use of a CEW:
 - a) Do not use for verbal defiance
 - b) Do not use for belligerence
 - c) Do not use for punishment
 - d) Do not use for horse play
 - e) All of the above
3. The preferred target areas for CEW deployments are:
 - a) Lower center mass (below chest or area of the heart) and legs for front exposure
 - b) Below the neck area for back exposures
 - c) Anywhere on the person's body
 - d) a and b
 - e) a and b, with the back being the most preferred area
4. As with any use of force, the longer the CEW exposure the greater the risk of potential cumulative physiologic, metabolic, and other effects.
 - a) True
 - b) False
5. The officer should avoid intentionally targeting the CEW on sensitive areas of the body such as the head, throat, breast, chest (area of the heart), genitals, or known pre-existing injury areas without legal justification.
 - a) True
 - b) False
6. Probe deployments are usually more effective than drive stuns.
 - a) True
 - b) False
7. The further CEW probes are away from the heart, the greater the safety margin for the CEW directly affecting the heart.
 - a) True
 - b) False

8. Controlling/Cuffing under power during the "window of opportunity" can reduce the need for repeated or extended CEW exposures.
- a) True
 - b) False
9. TASER CEWs are serious weapons and are to be treated as such at all times.
- a) True
 - b) False
10. When deploying probes to the front of a person's body, the CEW should generally be aimed:
- a) At the face
 - b) At the chest or area of the heart
 - c) At the lower torso or waist area to split the beltline
 - d) At the throat
 - e) At the head
11. The risk of a CEW causing or contributing to a person's cardiac arrest is:
- a) Zero
 - b) Very high
 - c) High
 - d) Higher than the risk of death or serious injury from a firearm
 - e) Very low
12. Under the Fourth Amendment standard, an officer's use of force must be objectively reasonable under the totality of circumstances as reasonably perceived by the officer at the moment the force is used.
- a) True
 - b) False
13. When reasonable, Smart CEW Use Considerations include:
- a) Using the minimum force necessary to accomplish lawful objectives
 - b) Using force only on those "actively resisting" or higher
 - c) Giving a verbal warning before the use of force
 - d) Giving subjects a reasonable opportunity to comply before force is used or repeated
 - e) Immediately cease any force once a subject is under control or is no longer an immediate threat
 - f) All of the above
14. Experts have identified the following key factors related to CEW cardiac risks:
- a) Dart-to-heart distances
 - b) Amount of delivered electrical charge to the heart
 - c) Dart anywhere on a person's body
 - d) A and B
15. The term currently used by TASER Training to describe the incapacitating effects of a CEW is:
- a) Electro-muscular disruption (EMD)
 - b) Neuro-muscular incapacitation (NMI)
 - c) Neuro-muscular disruption (NMD)
 - d) Electro-muscular incapacitation (EMI)
16. When using the CEW in Drive-Stun Mode:
- a) Follow agency policy and training
 - b) Avoid intentionally applying the drive stun to the trachea, neck, or genitals when possible
 - c) Avoid repeated drive stuns where it does not appear to have any effect
 - d) All of the above

17. During CEW voluntary exposures, which of the following are required safety rules?
- a) Always use two spotters when the volunteer is standing
 - b) Spotters must hold volunteers closely under the armpit to stabilize the shoulder and upper arm
 - c) The volunteer should be safely supported and carefully lowered to the ground
 - d) All of the above
18. The handheld weapons manufactured by Axon (formerly TASER) are referred to as:
- a) Electronic Control Weapons
 - b) Shock devices
 - c) Conducted Energy Weapons
 - d) Conducted Electrical Devices
19. Unless interrupted by the user, a single CEW trigger pull and release discharges an electrical charge for a:
- a) 10 second cycle
 - b) 5 second cycle
 - c) 4 second cycle
 - d) The cycle always stops as soon as the trigger is released
20. Pre-shift 5-second CEW functionality tests are recommended to:
- a) Ensure the CEW is sparking and functioning properly
 - b) Create muscle memory
 - c) Practice drawing and holstering the CEW
 - d) Teach proper CEW safety
21. TASER Training and materials do not establish or recommend legal standards of care, use-of-force policies, general orders, or procedures.
- a) True
 - b) False
22. A Discharging CEW can ignite flammable substances including, but not limited to:
- a) Gasoline and gasoline vapors
 - b) Butane
 - c) Some personal defense sprays
 - d) Some hair sprays or gels
 - e) All of the above
23. A CEW exposure can cause physiologic or metabolic effects, including, but not limited to, changes in:
- a) Blood Chemistry
 - b) Heart rate and rhythm
 - c) Blood pressure
 - d) Respiration
 - e) Adrenaline and Stress hormones
 - f) All of the above
24. Persons who are at elevated risks of secondary effects or injuries from a CEW exposure include, but are not limited to:
- a) Persons who are running, especially on hard surfaces
 - b) Persons in elevated positions
 - c) Persons in a flammable environment
 - d) All of the above

25. When considering the use of force, when reasonable:
- a) Give subjects a reasonable opportunity to comply before force is used or repeated
 - b) Use pain compliance even if pain is reasonably foreseeably ineffective
 - c) Immediately cease any force once a subject is under control, or is no longer an immediate threat
 - d) Continue to use force once a subject has surrendered or is handcuffed and controlled
 - e) A & C
26. An officer should avoid repeated or continuous CEW exposures unless necessary to counter an immediate threat or is otherwise legally justified.
- a) True
 - b) False
27. Post CEW use, as with all force options, officers should monitor the subject and initiate EMS/CPR protocol if subject becomes unresponsive.
- a) True
 - b) False
28. TASER does **NOT** require a CEW exposure for instructor or user certification.
- a) True
 - b) False
29. Axon Evidence (Evidence.com) is a program offered by Axon that allows agencies to:
- a) Access CEW firing records
 - b) Cloud storage solution
 - c) Assign CEWs to individual users
 - d) All of the above
30. Use the shortest duration of CEW exposure necessary to accomplish lawful objectives and reassess the subject's behavior before repeating or continuing the exposure.
- a) True
 - b) False

Version 22

**TASER® Conducted Energy Weapons (CEWs)
Part 2: X26P Certification Test**

Name: DESMOND RAGLAND New Certification / Recertification

Agency: CMAA PD

Training Date: 03/16/22 Location: CLEVELAND, OH, US

1. The X26P power source is called a Performance Power Magazine or PPM. There are several versions of the PPM available.
 - a. True
 - b. False
2. The Automatic-Shutdown Performance Power Magazine (APPM) automatically stops the TASER cycle after 5 seconds even if the trigger is held down.
 - a. True
 - b. False
3. When the X26P CID displays a Critical Fault icon, the X26P must be removed from service immediately and returned to TASER for repair.
 - a. True
 - b. False
4. If the trigger on an X26P (without an APPM installed) is held down beyond 5 seconds:
 - a. The electrical discharge will continue until the trigger is released
 - b. The electrical discharge will stop after 5 seconds regardless if the trigger is held down or not.
 - c. The electrical discharge will continue until the trigger is released and the safety switch is moved to the down (SAFE) position.
 - d. None of the above
5. If the safety switch of the X26P is put in the down (SAFE) position during the discharge cycle:
 - a. The cycle will continue for 5 seconds
 - b. The cycle will stop immediately
 - c. The cycle will stop unless the trigger is held down
 - d. None of the above
6. When conducting a daily spark/functionality test, in addition to visually inspecting the arc you should:
 - a. Check the CID for any fault icons
 - b. Remove and reinsert the PPM
 - c. None of the above
 - d. All of the above
7. The program required to download the firing records from the X26P is called:
 - a. Skynet
 - b. The X26P download software
 - c. EVIDENCE Sync
 - d. iTunes

8. The X26P uses TASER cartridges.

- a. True
- b. False

9. If an X26P has a PPM, TPPM, or TASER Cam (without auto-shutdown) for a power source, and the trigger is held down beyond the 5-second cycle, the X26P will continue to cycle until the trigger is released or the battery drains.

- a. True
- ~~b. False~~

- | | | | |
|---------------------------------|----------|-------------------------------|----------|
| 10. Performance Power Magazine | <u>D</u> | 16. PPM Release Button | <u>C</u> |
| 11. Central Information Display | <u>A</u> | 17. Selector Switch | <u>G</u> |
| 12. LED Flashlight | <u>K</u> | 18. Cartridge | <u>I</u> |
| 13. Trigger | <u>H</u> | 19. LASER (pointing to beam) | <u>J</u> |
| 14. Safety Switch | <u>B</u> | 20. Power Accessory Interface | <u>F</u> |
| 15. Fixed Sights | <u>E</u> | | |

