

**REPORT ON THE
INSPECTION OF**

TOLEDO CORRECTIONAL INSTITUTION

INSPECTION DATE: FEBRUARY 19, 2026



DAVE YOST
OHIO ATTORNEY GENERAL



Toledo Correctional Institution

Inspection Date: February 19, 2026

Acronym: TOCI
Address: 2001 E Central Ave. Toledo, Ohio 43608
Warden/Superintendent: Michael Swartz
CFIS Team Members Present: J. Wesson / D. Drummond / B. Forrest / D. Thompson

FACILITY INFORMATION

Date Institution Opened: 2000
Population Type: Male Female
Security Level Type: Minimum
 Medium
 Special Management
 Restrictive Housing
 Death Row
 Juvenile
Total Acres: 45.24
Total Buildings On-Site: 3
Total Custody Staff: 317
Total Service Area Staff: 113
Total Staff: 430
Total Volunteers: 83

INCARCERATED INDIVIDUAL INFORMATION

Current Count: 600
Total Available Capacity: 900
Incarcerated Person Age Range: 18 - 84
Incarcerated Person Average Age: 36.10

RECENT INTERNAL MANAGEMENT AUDIT

TOCI's most recent Internal Management Audit (IMA) was conducted on Jan. 22-25, 2026. The IMA is an annual audit conducted by an independent auditor who reviews a facility's compliance with the American Correctional Association's (ACA) 5th Edition Standards and the 2025 Ohio Standards and Observations, in preparation for the next ACA Audit. All institutional work, industries, vocational, and educational programs are also audited. The table below illustrates TOCI's rates of compliance for the previous three years:

Three-Year IMA Review	2023	2024	2025
ACA Mandatory	98.3%	98.3%	100%
ACA Non-Mandatory	98.2%	98.7%	98.7%
Ohio Standards	92.3%	93.6%	86.4%

TOCI's External Inspection Results	Date of Inspection	Violations	Violations Corrected
State Fire Marshall	11/19/2024	16	16
Health Department	10/22/2024	2	2
Annual Safety & Sanitation Inspection	4/30/2024	1	1

OVERVIEW OF CFIS INSPECTION

Per Ohio Revised Code Section 109.39, mandatory areas of inspection are food services, the grievance process, and an educational or a rehabilitative program. In addition to these mandatory areas of inspection, R.C. 109.39 empowers CFIS to inspect any other areas that it deems appropriate. While at Toledo, CFIS also inspected the following areas:

- Recovery services
- Medical
- Library/law library (OhioMeansJobs)
- Transitional programming unit (TPU)
- Mental health
- Visitation area
- General population (cadre unit)
- Specialized population units (protective custody, limited privilege housing)
- Control room

In advance of arrival, CFIS inspectors requested that staff produce copies of the previous seven days of Administrative Duty Officer (ADO) (50-PAM-02) reports, the 15 most recent grievances, and the following:

- Current vacancy rates (total staff/custody/non-custody overtime report)
- Current facility incarcerated population count (racial breakdown, average age)
- Current facility security threat group numbers
- Facility drug testing (previous quarter)
- Facility educational program numbers (program enrollment/completion)
- Approved volunteers (total)
- Facility Prison Rape Elimination Act (PREA) past year substantiated cases

GRIEVANCE PROCEDURE (Ohio Administrative Rule 5120-9-31)

The DRC inmate grievance procedure is a three-step process which is governed by Ohio Administrative Code Section 5120-9-31. The goal of the process is to address inmate complaints related to institutional life which directly and personally affect the Incarcerated Person (IP), including those related to DRC policies and procedures, conditions of confinement or the actions of the institutional staff. Whenever possible, complaints should be resolved at the lowest step. Informal complaints must contain enough specificity to allow institutional staff to investigate the complaint and take corrective action, where necessary (e.g., the date, time and place of the event, the name or names of personnel involved and witnesses). An IP may file a "John/Jane Doe" complaint if he or she does not know the identity of the personnel involved. Such complaints must still provide specific dates, times, places, and the physical description(s) of personnel as well as the actions given rise to the complaint.

The steps to the process are as set forth below:

(1) Step One: The filing of an informal complaint:

An IP must file an informal complaint within 14 calendar days of the event about which the complaint is being filed. The complaint shall be filed to the direct supervisor of the staff member, or the department most directly responsible for the subject matter of the complaint. Staff shall respond in writing within seven calendar days of receipt of the informal complaint, though the inspector may grant an additional four calendar days for response. The inspector of institutional services (IIS) is required to ensure that the IP's informal complaint is responded to within seven calendar days. If it is not, the informal complaint step is waived, and the IP may proceed to step two. Informal complaint responses must reflect an understanding of the inmate's complaint, be responsive to the issue, cite any relevant departmental or institutional rules or policies and specify the action taken, if any.

The inspector of institutional services (IIS) is responsible for monitoring compliance with the informal complaint process and reports any pattern of non-compliance to the warden for appropriate action. The IIS may also waive the informal complaint process (step one) if, among other reasons, he or she determines that there is a substantial risk of physical injury to the grievant. If an inmate does not follow the required procedure—such as failing to submit an Informal Complaint Resolution (ICR) within 14 calendar days of the event or neglecting to include specific dates, times, locations, descriptions of staff involved, and details of the actions that led to the complaint—the inspector will notify the inmate that the grievance is denied.

(2) Step Two: Filing a notification of grievance:

If the inmate is dissatisfied with the informal complaint response, or the informal complaint process has been waived, the inmate may file a notification of grievance with the IIS no later than 14 calendar days from the date of the informal complaint response or waiver of the informal complaint step. The IIS may waive this timeframe for good cause. Within 14 calendar days of receiving the grievance the IIS shall provide a written response which summarizes the complaint, describes the steps taken to investigate it, and sets forth the IIS's findings and decision. Though the IIS may extend the response time up to 14 days with notice to the inmate. If there is no disposition after 28 days from the receipt of the grievance, it will be deemed unresolved and the IP may proceed to step three of the process. Expedited responses shall be made to those grievances that, as determined by the IIS, present a substantial risk of physical injury to the grievant or for other good causes.

(3) Step Three: Filing an appeal of the disposition of grievance:

If an IP disagrees with the grievance resolution, he or she may appeal it to the office of the chief inspector. An appeal must be filed within 14 calendar days of the disposition, unless that time is waived by the chief inspector for good cause. The chief inspector, or his or her designee(s) shall provide a written response to the appeal within 30 days of receipt, unless that time is extended for good cause and with notice to the inmate. The chief inspector/designee's decision on the appeal is final.

Are the incarcerated issued tablets with access to the grievance procedure: Yes No N/A

Are facility staff answering ICRs within policy: Yes No N/A

If issued tablets are not available, are there other measures in place to provide access to the grievance procedure (e.g., open office hours, paper grievance forms (DYS): Yes No N/A

Upon reviewing responses, are there any issues with timelines or lack of substance within the responses to the ICRs: Yes No N/A

Additional Notes: The grievance process at TOCI is implemented in accordance with DRC administrative rule (5120-9-31), with complaints logged and tracked electronically through the ViaPath system on IPs' tablets. For this inspection, CFIS was provided with 224 grievances and Informal Complaint Resolutions (ICRs) spanning Jan. 19 to Feb. 18, 2026. This review period coincided with the second day of Ramadan (72-REG-12, Muslim Religious Practices), a time that DRC facilities historically see an increase in filings. Furthermore, a recent change in institutional operations contributed to this volume as IPs self-claim to be Muslim but did not go through the proper procedures with religious services. After reviewing multiple grievances covering a vast range of topics, CFIS staff did not observe any

FOOD SERVICE AREA INSPECTION (60-FSM-02)

The food service department was inspected to ensure compliance with DRC policy (60-FSM-02) Food Service Operations and DRC (60-FSM-06) Safety and Health Protection for staff and incarcerated individuals assigned to food service.

Executive staff/supervisors conduct unannounced rounds: Yes No N/A

A. SANITATION

Dining room(s) meet DRC policy for cleanliness: Yes No N/A

Serving line(s) meet DRC policy: Yes No N/A

Dish room area meets DRC policy for cleanliness: Yes No N/A

Dishwasher water temperature meets DRC policy: Yes No N/A

Handwashing stations in working order: Yes No N/A

Handwashing stations operate at a proper temperature: Yes No N/A

Eye washing stations operate appropriately: Yes No N/A

B. FOOD SERVING & STORAGE COMPLIANCE

Appropriate food menus posted: Yes No N/A

Food temperatures in compliance with DRC policy: Yes No N/A

Food service workers wearing hairnets, gloves, etc.: Yes No N/A

Serving utensils appear to be in good working order: Yes No N/A

Freezer temperatures in compliance with DRC policy: Yes No N/A

C. CHEMICAL & TOOL CONTROL

Tools properly stored/signed out/accounted for: Yes No N/A

Tools properly etched with an identifier: Yes No N/A

Chemicals properly stored and inventoried: Yes No N/A

Additional Notes: During the inspection, CFIS staff sampled a lunch meal that included hot dogs (2), pinto beans, spiced cabbage, white bread (2 slices), packets of mustard (2) and white cake. The meal was appropriate in portion size and met policy standards for taste, appearance, and temperature.

Meals for general population IPs are provided in the chow hall at designated times to uphold security protocols. For IPs assigned to extended restrictive housing, meal service procedures differ due to their higher security status.

Per DRC policy, the start time for tray preparation and the temperature of each food item for meals delivered to satellite areas (housing units) must be recorded using the Daily Food Production Record/Satellite Feeding Log (DRC1181). The cold food items must have a temperature of 40 degrees Fahrenheit or less when removed from cold holding temperature control. The hot food items shall have an initial temperature of 140 degrees Fahrenheit or greater when removed from hot holding temperature control. Preparation of the total amount of trays for delivery to the satellite area can be no longer than 30 minutes and must be recorded using the Daily Food Production Record/Satellite Feeding Log (DRC1181). If the combined total of time for the tray preparation and delivery to the IPs exceeds 30 minutes, all trays must be returned to the food service department and discarded. New trays shall be made and re-delivered with the new start-to-delivery time documented on the Daily Food Production Record/Satellite Feeding Log (DRC1181).

Unit officers are responsible for collecting meal trays directly from the food service area. Once trays are obtained, the officers deliver and serve the meals to IPs in extended restrictive housing status, as those housed in extended restrictive housing cannot dine in the chow hall. This process ensures that meals are provided safely and efficiently while maintaining necessary security protocols. Mealtimes are also recorded on (DRC4117) restrictive housing daily activity log. CFIS staff did not observe any violations of DRC policy (60-FSM-02).

During Ramadan, Muslim IPs housed in special management and restrictive housing who choose to fast are accommodated. Before dawn and after sunset, these individuals receive appropriate meals in their cells, allowing them to honor their religious commitments while in custody.

The back-dock area was clean and free of odor. The area surrounding the trash compactor was free of debris. No indication of rodents or pests were observed in the food service area or on the back dock. CFIS spoke with several Aramark staff in the food services area, and none reported any concerns that would constitute a violation of DRC policy. CFIS also spoke with several IP food service workers, and none reported any concerns that would constitute a violation of DRC policy. The food service manager did not report any issues or concerns. There were no violations of DRC policy noted or observed during the inspection.

IN2Work Program

DRC and Aramark have created a program where an incarcerated individual can be actively employed by Aramark and operate as a food service manager. Prior to obtaining a position, the incarcerated individual must receive the appropriate certifications and maintain them while participating. The certifications are available to the IP upon being released. The In2Work program is designed to teach skills and provide certifications needed for careers in culinary arts. During the inspection, participants were actively engaged in preparing meals.

EDUCATION & REHABILITATIVE PROGRAMS (57-EDU-01- 02)

The Ohio Central School System (OCSS) offers educational programs designed to meet the needs of incarcerated people throughout DRC, including TOCI. The programs include adult education courses, vocational training, and technical training, all of which incorporate technology into the programming. Collectively, the programs are designed to enhance the incarcerated population's employability upon release.

A. EDUCATION PROGRAMS

Does the facility have an education department for in-person learning? Yes No N/A

Executive staff/supervisors conduct unannounced rounds: Yes No N/A

Programs offered: GED ACADEMIC CAREER-TECH APPRENTICESHIP
 VOCATIONAL DEGREE PROGRAMS/CERT.
 OTHER: N/A

Are there currently any vacant teaching/staff positions within the education department: Yes No N/A

Appropriate signage/information displayed: Yes No N/A

Does the education department comply with DRC standards for cleanliness: Yes No N/A

Additional Notes:

On the date of the inspection, TOCI's academic and rehabilitative programs included:

- Adult basic education (ABLE)
- Pre-high school equivalency (pre-HSE)
- High school equivalency (HSE)
- General educational development (GED)
- High school options (HSO)
- Hybrid Chromebook classes
- Ashland University (certificate/associate/bachelor's)
- Career enhancement skills (CELS)
- Business operation services and support (BOSS)
- Community service programs (dog programs)
- Stitchers (apprenticeship)
- Dog handlers (apprenticeship)
- Maintenance workers (apprenticeship)
- Career technicians program

TOCI offers traditional classrooms, hybrid, and digital mediums using updated educational material and technology. Incarcerated individuals with lower security statuses may attend classes in the education department. The TOCI education department has satellite offices in all units for teachers to tutor students and monitor Chromebook usage on their school rosters. Students have access to a school administrator, a guidance counselor, and, if needed, an intervention specialist to help navigate and support their educational needs.

The TOCI education department featured expansive, newly renovated classrooms equipped with advanced, state-of-the-art technology. TOCI has implemented the use of Chromebook, hybrid, and virtual reality programs (the first in the state to do so). TOCI also offers classes related to business and sports specialists. The area was exceptionally clean and well-organized.

CFIS spoke with many individuals who were receiving educational services in the housing units via the satellite offices. No violations of DRC policy were reported. TOCI's literacy, GED and post-secondary educational programs provide ample opportunities for IPs and are aligned with their needs. The offered

vocational training aligns with the current job market. CFIS verified the instructors' qualifications, and no violations of policy (DRC 57-EDU-08), Education Staff Credentials, were observed or reported.

Staff were appropriately logging and tracking enrollment and attendance. The facility was providing accommodations for IPs with learning disabilities.

B. REHABILITATIVE/RE-ENTRY PROGRAMS

Executive staff/supervisors conduct unannounced rounds: Yes No N/A

Rehabilitative/re-entry programs offered: Thinking for a change, cage your rage, anger control, victim awareness, decision points, inside out dads, money smart, financial peace, and The Only Person U Cheat is U, a program designed to transform thinking and actions. Re-entry programs are offered for all Ohio counties through ViaPath, with certificates available for certain completed courses.

Appropriate signage/information displayed: Yes No N/A

Does the re-entry department comply with DRC standards for cleanliness: Yes No N/A

Additional Notes: TOCI had a recovery services area with programs dedicated to cognitive behavioral classes and substance abuse. The re-entry area is located in a separate room within the library and offers re-entry pamphlets from all Ohio counties. Ohio Means Jobs was also accessible via computers in the re-entry area.

TOCI offers the community transition program (CTP), which provides IPs returning home from prison a transitional benefit of mental health and substance use treatment and recovery support services, such as housing, transportation, work, and education. Other areas of recovery support include peer recovery support, life skills development, relapse prevention/recovery, spiritual support, and help with gathering necessary identification documentation. The goal of CTP is to prepare IPs for the transition from incarceration to the community.

The Department of Behavioral Health Community Linkage Program identifies eligible IPs and refers them to local providers for ongoing treatment and support after release. Providers offer mental health and substance use programs, along with other support services for individuals leaving prison.

MEDICAL (68-MED-01)

A. MEDICAL SERVICES

Executive staff/supervisors conduct unannounced rounds: Yes No N/A

Services offered: Dental, Optometrist, MAT/OTP, Telemedicine, Mental Health.

Are there any staffing vacancies within the medical department: Yes No N/A

Appropriate signage/information displayed: Yes No N/A

Does the medical department meet DRC policy standards for cleanliness: Yes No N/A

Are there any maintenance issues that may hinder sufficient medical care: Yes No N/A

Are there any ongoing hunger strikes, constant watches, dry cells, or special supervision IPs in this area: Yes No N/A

Additional Notes: CFIS toured and inspected the medical department and spoke to staff. The medical staff deliver patient care in the medical department and operate a satellite station in some housing units for extended restrictive housing (ERH) IPs. Additionally, medication is distributed directly at the cells within ERH units. Examination rooms are available in the infirmary if treatment cannot be provided within the unit. TOCI also has a telemedicine conference room for offsite medical needs. There is office space to accommodate the medical staff (doctor, administrators, and nurse practitioners). The medical department was fully staffed at the time of the inspection.

There were six infirmary cells present for the incarcerated person to be housed for medical care. In addition to the housing cells, there were two safe cells that could be utilized for mental-health-watch status incarcerated individuals.

TOCI operates an Opioid Treatment Program (OTP) in partnership with DRC, recovery services, and Community Medical Services (CMS), providing substance use disorder treatment to incarcerated persons receiving OTP medication. Participation in the program involves attendance at counseling sessions and/or placement in a substance use disorder (SUD) program, as encouraged or required. At present, TOCI has 20 IPs enrolled in the OTP program. During the review, CFIS staff did not observe any violations of policy or procedures.

During the CFIS inspection, IPs were receiving medical treatment, and the area was extremely clean.

RECREATION (77-REC-01)

A. RECREATION DEPARTMENT

Executive staff/supervisors conduct unannounced rounds: Yes No N/A

Appropriate signage/information displayed: Yes No N/A

Types of recreation programs are offered: Basketball leagues, pickleball, cornhole, handball, music room, and health and wellness program.

Types of recreation: Indoor Outdoor N/A

Are equipment and facilities in working order: Yes No N/A

Does the recreation department comply with DRC policy standards for cleanliness:
 Yes No N/A

Additional Notes: The recreation area was clean and organized. TOCI also has a large gymnasium and an outside recreation area for IPs with low security levels. TOCI has one recreation supervisor and one recreation therapist who provide recreation activities, including equipment that prioritizes physical health.

IPs in extended restrictive housing transition (ERH-T) status, which is a status applied to those preparing for a lower security level, are offered small group, restraint-free recreation. Those under extended restrictive housing (ERH) status participate in recreation individually due to safety concerns. Depending on the IP's security level, recreation options include creative writing, exercise challenges, in-cell fitness, and art programs.

No violations of DRC (77-REC-01), Recreation and Leisure Time Activities, were observed or reported.

LIBRARY (58-LIB-01)

A. LIBRARY

- Executive staff/supervisors conduct unannounced rounds: Yes No N/A
- Does the library provide access to LexisNexis: Yes No N/A
- Does the library have policies and procedures available: Yes No N/A
- Does the library have operation hours and information posted: Yes No N/A
- Does the library meet DRC policy standards for cleanliness: Yes No N/A

Additional Notes: At TOCI, the newly renovated library is a well-organized space. The library offers a comprehensive law library catalog and an Ohio Means Jobs area. Here, IPs can learn about specialized employment services and explore legal resources through LexisNexis.

The TOCI library recently updated its services. It offers book loans, inter-library loans, periodicals, and word processing. IPs can borrow digital books and periodicals through Overdrive or use LexisNexis on their tablets. Those in limited privilege housing can request law library access, and satellite libraries are available in extended restrictive housing units.

Re-entry information is readily available, with operating hours clearly posted for convenience. The education staff is committed to ensuring everyone has access to the library. TOCI is in the process of hiring for the librarian position, which is currently vacant.

CFIS staff did not observe or report any violations of DRC (58-LIB-01), Comprehensive Library Services.

VISITATION (76-VIS-01)

A. VISITATION

Visitation days and times: Wednesday–Sunday from 8:30 a.m. to 3 p.m.

- Executive staff/supervisors conduct unannounced rounds: Yes No N/A
- Visits allowed: Contact Non-Contact Semi-Contact
- Does the visitation area provide adequate seating: Yes No N/A
- Does visitation area provide food and drink options: Yes No N/A
- Appropriate signage/information posted: Yes No N/A
- Does the visitation area meet DRC policy standards for cleanliness: Yes No N/A

Additional Notes: TOCI offers two types of visits: non-contact and contact. IPs under ERH status are allowed only non-contact visitation. During non-contact visits, visitors and IPs cannot touch or embrace, as they are separated by a concrete wall and thick glass.

Contact visits are when both the visitor and IP can physically make contact, embrace, and actively engage in activities such as games, meals, coloring, etc. The area appeared to allow IPs and their families an opportunity to engage in a setting designed to encourage positive interaction among family members, especially children.

TOCI is in the process of setting up video visits. Children's books and two game tables were available for use during visitation. No violations of DRC policy (76-VIS-01), Incarcerated Person Visitation, were observed or reported.

SPECIALIZED HOUSING

A. SPECIALIZED HOUSING #1

Name/Identifier: Transitional Programming Unit (TPU) D 3-4 Unit (South Block)

Type of specialized housing: Restrictive Housing (55-SPC-02) RTU (67-MNH-23)

Reception (52-RCP-01, 02, 06) Death Row (67-MNH-31, 52-RCP-02)

Limited Privilege Housing Level 1/Outside Worker Nursery Dementia

Protective Custody Other: Watch Status

Executive staff/supervisors conduct unannounced rounds: Yes No N/A

Appropriate signage/information displayed: Yes No N/A

Does this specialized housing unit offer programming: Yes No N/A

Type of unit: Open Dorm Cells

Are equipment and facilities in working order: Yes No N/A

Does the housing unit comply with DRC standards for cleanliness: Yes No N/A

Additional Notes: The transitional programming unit (TPU), a restrictive housing area, was inspected by the CFIS team. CFIS reviewed multiple TPU restrictive housing activity logs (DRC 4118). A DRC 4118 report documents each IP's essential daily functions, such as acceptance or refusal of meals, personal hygiene, and out-of-cell time, including recreational activities. Each DRC 4118 is signed or initialed by the institutional staff as confirmation that these necessities have been provided to each IP. All reviewed DRC 4118s were completed appropriately, including dates, times, and staff initials to document the care provided. The TPU area was appropriately staffed. None of the IPs interviewed in the TPU reported any issues or concerns that would constitute a violation of DRC policy.

Approved DRC cleaning chemicals and supplies were secured. As a restrictive housing area, religious and reading materials were available to the IPs in the unit. During the inspection, the chaplain conducted rounds and made notations on DRC 4118s. IPs in TPU had access to their tablets.

The CFIS team reviewed several DRC 4117s (Restrictive Housing Daily Activity Log) documents, which track staff delivery of services within the housing unit, including linen, clothing exchange, barbering, and mealtimes. CFIS staff reviewed each 4117 for compliance.

Additionally, there were two constant-watch cells located within the unit. CFIS was informed that if an incarcerated adult is unable to be moved or escorted from their cell to see the mental health crisis nurse, the nurse reports to the individual's cell for treatment. There was one ongoing constant watch being conducted, which is used for any crisis in which the highest level of control, containment and monitoring is necessary. This may be for an IP who is actively suicidal or threatening or engaged in self-injury, or as an initial precaution prior to a mental health evaluation.

The constant-watch officer monitors IPs from a mirrored booth (photos, below). TOCI staff stated that before the mirrored booth was built, IPs would target certain female officers and engage in sexual acts in front of

them. To reduce exposure to such conduct and provide a safe atmosphere, the mirrored watch booth was constructed to create a visual barrier between the IP and the officer. During the inspection, the corrections officer assigned to constant watch was alert and attentive, and had completed the required form (DRC 2534, crisis precautions log) accurately and in a timely manner.



CFIS staff reviewed the DRC crisis precautions log form, and there was no violation of DRC policy (67-MNH-09), Suicide Prevention.

During the inspection two IPs were housed within the unit for medical observation due to being on active hunger strikes. A hunger strike is when an incarcerated person refuses to accept food intake (breakfast, lunch, and dinner) for three consecutive days. It is DRC policy to monitor any IP who is participating in a hunger strike and to provide treatment, including involuntary medical treatment, if necessary, before death or serious, irreversible damage to life or major organs occurs. DRC policy also requires that a hunger strike management team of the following staff be assembled:

- Deputy warden (hunger strike team leader)
- Unit management chief
- Chief of security
- Healthcare administrator
- Mental health administrator
- Other members designated by the team leader, which may include, but are limited to religious services, education, recovery, recreation, dietary, and/or dental services.

CFIS inspectors reviewed DRC 4178, hunger strike log, and found that all protocols were being followed properly. No violations of DRC Policy Hunger Strike (81-OHS-02) were observed or noted.

B. SPECIALIZED HOUSING #2

Name/Identifier: Protective Custody Unit

Type of specialized housing: Restrictive Housing (55-SPC-02) RTU (67-MNH-23)

Reception (52-RCP-01, 02, 06) Death Row (67-MNH-31, 52-RCP-02)

Limited Privilege Housing Level 1/Outside Worker Nursery Dementia

Protective Custody Other:

Executive staff/supervisors conduct unannounced rounds: Yes No N/A

Appropriate signage/information displayed: Yes No N/A

Does this specialized housing unit offer programming: Yes No N/A

Type of unit: Open Dorm Cells

Are equipment and facilities in working order: Yes No N/A

Does the housing unit comply with DRC standards for cleanliness: Yes No N/A

Additional Notes: Protective custody refers to the confinement of a person, either voluntarily or involuntarily, when the facility believes that protective confinement is necessary to protect the person from an immediate threat to their safety or well-being. Protective custody is often used for cases that involve high-profile IPs, and/or former law enforcement. At the time of inspection, the protective custody unit housed 54 IPs (7% of the total population). These individuals are reviewed every 90 days to ensure the status remains appropriate. Per TOCI leadership, the long-term goal is to reduce the security level of those under PC status to Level 2. Reducing the level will assist the IP with returning to a less restrictive, standard living environment.

There were no issues observed or reported pertaining to housing and protective custody procedures.

C. SPECIALIZED HOUSING #3

Name/Identifier: D-2 Cadre Unit

Type of specialized housing: Restrictive Housing (55-SPC-02) RTU (67-MNH-23)

Reception (52-RCP-01, 02, 06) Death Row (67-MNH-31, 52-RCP-02)

Limited Privilege Housing Level 1/Outside Worker Nursery Dementia

Protective Custody Other: Normalcy

Executive staff/supervisors conduct unannounced rounds: Yes No N/A

Appropriate signage/information displayed: Yes No N/A

Does this specialized housing unit offer programming: Yes No N/A

Type of unit: Open Dorm Cells

Are equipment and facilities in working order: Yes No N/A

Does the housing unit comply with DRC standards for cleanliness: Yes No N/A

institutions, the Ohio State Highway Patrol tracks sexual assaults using the PREA incident system. CFIS staff interviewed the PREA coordinator who confirmed that TOCI has not had any substantiated PREA cases in the past 12 months. PREA signage and local rape crisis center information was appropriately posted.

In addition, TOCI has PREA victim support teams, made up of staff that can assist the victim with information and emotional support services. No violations of DRC policy (79-ISA-01), Prison Rape Elimination Act, were observed.

Staff Recruiting and Retention

On the date of the inspection, TOCI had a vacancy rate of less than 10%. Hiring events are being conducted, and job openings are posted.

Naloxone (Narcan) Kits

TOCI offered Narcan kits to IPs on the day of their release. Each kit contained two doses of naloxone and ten fentanyl test strips. The kits are stored within a "Harm Reduction Vending Machine" located in a discrete area. TOCI complied with DRC (10-SAF-20), Naloxone Safety and Health Procedure.

Administrative Duty Officer Reports (ADO)

The CFIS Team reviewed the ADO (50-PAM-02) reports from the week prior to the inspection, which were provided upon request. An ADO report is completed daily by the designated executive staff tasked with completing inspection rounds. The designated rounds cover food service, visitation, housing unit, recreation area, and any other area designated by the warden. Upon completion of ADO rounds, a report documenting the rounds is provided to the warden's office for review. The report includes the date and time of the rounds, areas visited, observations, concerns, and recommendations. The ADO reports reviewed by CFIS were completed timely and in accordance with policy.

Security and Safety

TOCI housing units were staffed by officers, a case manager, a sergeant, and a unit manager. ERH units had seven officers; general population Level 4 had six officers; protective custody (PC) Levels 2 and 3 had four officers. ERH and general population levels were staffed by one zone lieutenant, and PC levels had one lieutenant. Staff presence was strong. CFIS staff inspected several housing units, which were found to be clean and organized. Restrooms were clean with all showers, sinks, and toilets in good working conditions. Units had essential items, such as ice machines and water fountains. All were in working order. No maintenance issues were reported or observed. Fire evacuation plans were posted in conspicuous areas. Cleaning products and supplies were secured appropriately.

No security issues or DRC policy violations were noted or observed during the inspection.

Drug Prevention and Testing

DRC has increased efforts toward contraband interdiction statewide to reduce unauthorized items being brought into facilities. Additional DRC canine teams are being formed to assist in contraband interdiction. In addition, DRC's centralized Mail Processing Center (OMPC), located in Youngstown, receives, inspects, and scans all mail. Mail is then sent to the IPs via their tablets (75-MAL-01), Incarcerated Population Mail. This reduces the amount of paper at all facilities, as paper (e.g., an envelope) can be soaked in illegal substances and ingested or smoked by an IP.

Finally, TOCI conducts random, programming, and for-cause drug testing, the results of which are as follows:

Test Category	Number of Tests	Results
Random testing (10% level)	31	3 positives; 28 negatives; 2 refusals
Programmed drug test	22	11 positives; 11 negatives; 1 refusal
For-cause test	23	1 positive; 22 negatives; 3 refusals

Security Threat Groups (STG)

Security Threat Groups (STG) are organized groups within correctional facilities that are often linked to gang activity/organized crime and pose significant risks to the safety and security of the facility. Classifying an individual as an STG member assists the facility and DRC in proper tracking, housing, and monitoring of trends.

TOCI has 296 STG members. The top seven groups include: Bloods (60), Crips (22), AB/White Supremacist (32), Heartless Felons (96), Konvicted Family (25), Cincinnati White Boys (19), and Gangster Disciples (35).

Institutional Overtime

Corrections officers worked a total of 1,518 overtime hours in January 2026. No violations of DRC policy (35-PAY-01), Employee Pay, Timekeeping and Overtime Issues, were reported.

Annual Evacuation Drills

CFIS verified that TOCI's health and safety coordinator conducts quarterly fire drills on all shifts, in compliance with DRC's policies and procedures (10-SAF-05), Fire Prevention and Safety Practices.

Special Events/Family Engagement Events

Over the past 12 months, TOCI has hosted at least seven special events and roughly two volunteer events. Events were conducted in compliance with DRC policy (77-REC-01), Recreation and Leisure Time Activities.

CONCLUSION

The grievance process is essential for effective correctional operations. At TOCI, the grievance process appeared to promptly address issues and provide clear and policy-based solutions. On the day of inspection, the leadership team demonstrated both expertise and approachability in their interactions with CFIS. The facility was clean and organized. Staff conducted themselves professionally and appeared dedicated to promoting safe and humane correctional practices. The TOCI team exhibited pride in managing this multi-security-level facility.



DAVE YOST
OHIO ATTORNEY GENERAL

**REPORT ON THE
INSPECTION OF
TOLEDO
CORRECTIONAL
INSTITUTION**

Correctional Facilities Inspection Services

30 E. Broad St. 17th Floor
Columbus, OH 43215
800-282-0515
www.OhioAttorneyGeneral.gov