



# Phone Scams!



**Some scammers use cleverly designed phone calls to trick you into handing over personal information or your money.**

**Don't fall victim to scams!**

**ASK YOURSELF:**

## Could this be a grandparent scam?

Scammers may pose as your grandchild in trouble in another city or country, needing money.

- Ask a question only your grandchild would know how to answer.
- Call your son or daughter immediately to confirm the location of your grandchild.

## Could this be an impostor scam?

Scammers may pose as well-known government agencies or businesses, such as the IRS. They often disguise the number appearing on caller ID to seem legitimate.

- Do not provide any personal information.
- Hang up the phone and call back using a phone number you know is legitimate.

## Could this be any other type of scam?

- Is there pressure to act immediately?
- Is payment requested by wire transfer, gift card or prepaid money card?
- Is the caller telling you not to tell friends or family about the conversation?
- Is the caller asking you to provide personal information or provide remote access to your computer or other electronic device?

**These are  
sure signs of  
a scam.**

**HANG UP  
IMMEDIATELY!**

PROTECTING ★ THE ★ UNPROTECTED

Contact the Ohio Attorney General's Office  
by calling **800-282-0515** or visiting  
**[www.OhioAttorneyGeneral.gov](http://www.OhioAttorneyGeneral.gov)**