

Did you know?

Due to COVID-19, you are able to receive one free credit report **PER WEEK** from each of the three major credit reporting agencies through April 2021.

The Ohio Attorney General's Office, Consumer Protection Section, offers tips to help:

Never share **personal information** with anyone who contacts you unexpectedly.

Consider placing an **initial fraud alert** or a security freeze on your credit report.

Never carry unnecessary personal information, such as your **Social Security card**, in your wallet or purse.

Shred all **outdated documents** containing personal information.

Don't conduct **private business** on public Wi-Fi.

Visit www.AnnualCreditReport.com for details.



Checking your credit report is important in the fight against identity theft.



Red flags of identity theft



Finding inaccurate information on your credit report



Being contacted by collectors about debts you do not owe



Being denied credit for no apparent reason



Receiving unfamiliar bills

Tens of thousands of consumers turn to the **Ohio Attorney General's Office** each year for **FREE** help in resolving consumer issues, learning how to avoid scams and deceptive practices, and finding dependable information on a wide range of other topics. **The Consumer Protection Section offers:**

Informal Dispute Resolution

Trained consumer complaint specialists work with consumers and businesses to resolve ongoing disputes for many types of consumer transactions.

Common complaints involve debt collection, used cars, home improvements, price gouging and COVID-related cancellations and refunds.

Presentations

Qualified consumer educators conduct presentations to educate groups or organizations on consumer-related topics such as senior scams, ID theft, cybersecurity and more. Currently, all presentations are offered virtually.

Identity Theft Response

Consumer advocates work to rectify the effects of identity theft.

Robocall Enforcement Unit

Ohioans can report illegal robocalls, which allows the unit to share that data to help trace some of the calls.

Publications

The Consumer Protection Section offers a number of publications, online and in-print, to educate on various consumer-related topics.



DAVE YOST
OHIO ATTORNEY GENERAL

For more information about these and other important consumer protection issues, visit www.OhioProtects.org or call 800-282-0515.