

Using the Payment Portal

Registration

1. Navigate to the Pay Portal site:



Click here:

<https://ohio-ago.my.site.com/Payment/DebtLogin>

2. If this is the **first time** accessing the Pay Portal, click **Register**.

If you have already registered, skip to the next section: **Making Payments**



ANDY WILSON
OHIO ATTORNEY GENERAL

Email Address

Password

Login

[Forgot Your Password?](#)

[Register](#)

3. Fill in the blank fields with your information.

The numbers at the end of the form can be found on the letter you received from the Attorney General's Office.

4. Click **Register**

The image shows a registration form on the left and a letter from Andy Wilson, Ohio Attorney General, on the right. The form has fields for First Name, Last Name, Email, Confirm Email, Account Number, and CRN or DRL. A red box highlights the Account Number and CRN or DRL fields, with a red arrow pointing to the letter. The letter is dated January 22, 2026, and contains the following information:

Office of the Ohio Attorney General
Collections Enforcement Section
30 East Broad Street, 14th Floor
Columbus, OH 43215

Name: _____
Address: _____

Re: DEPARTMENT OF AGING CONSUMER GUIDE FEES
Account No: 300XXXXXX
Creditor Reference: CR-XXXXXX-XXXX
Creditor External Account Number: DRL-XXXXXX-XXXX

Dear Sir or Madam:

The above account has been certified to the Ohio Attorney General's Office for collection due to failure to pay which was a violation of section 173.55 of the Ohio Revised Code. If you are currently a licensed and/or certified provider, you may continue to have a "current" bill that you owe to DEPARTMENT OF AGING CONSUMER GUIDE FEES.

You can be made by one of the following methods:

- Pay online at <https://ohio-ago.my.site.com/Payment>
- Pay by check (make payable to the Ohio Treasury Department)
- Pay by phone at (888) 665-5440.

If you are making a money order made payable to the Ohio Treasury Department, please include the attach.

Re: DEPARTMENT OF AGING CONSUMER GUIDE FEES
Account No: 300XXXXXX
Creditor Reference: CR-XXXXXX-XXXX
Creditor External Account Number: DRL-XXXXXX-XXXX

5. Set you password and click **Change Password**.

The image shows a "Change Your Password" form. It asks the user to enter a new password for the email address hannah.blakeslee@ohioago.gov.fullcopy. The form includes instructions on password requirements and a "Change Password" button.

Change Your Password

Enter a new password for
hannah.blakeslee@ohioago.gov.fullcopy. Make sure to
include at least:

- ☐ 8 characters
- ☐ 1 letter
- ☐ 1 number

* New Password

* Confirm New Password

*=required

Change Password

Password was last changed on 10/9/2026 10:43 AM.

Making Payments

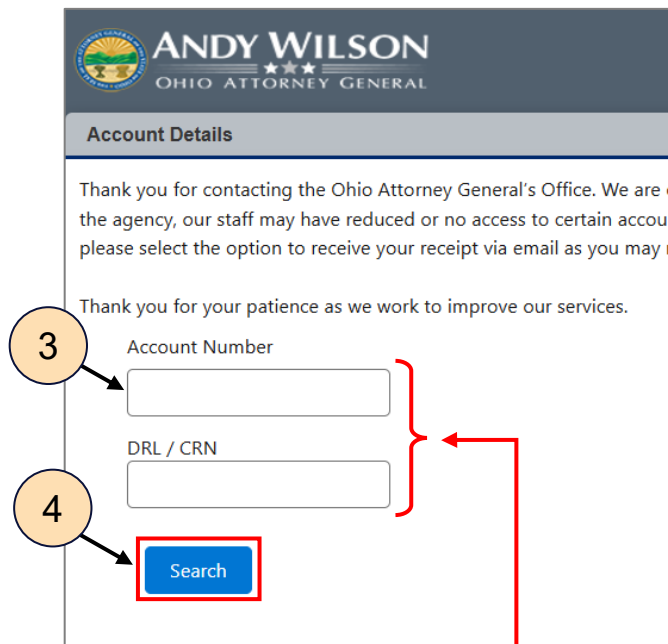
1. From the login page (<https://ohio-ago.my.site.com/Payment/DebtLogin>), Enter your **email** and **password**.
2. Click **Login**.



3. Enter your **account number**, and **DRL or CRN number**.

These numbers are found at the top of any letter you receive from the Attorney General's office.

4. Click **Search**.



This page list any accounts you have with the Attorney General's Office. You can choose to pay all or some of your debt.

5. **Pay Full Amount** - To pay off the full amount, click **Pay Full Amount**. This fills in the Payment Amount column automatically.

OR

Pay Partial Amount - To pay a partial amount, find the row of the account you want to pay toward and complete the **Payment Amount field**. Repeat for any other accounts to which your payment should apply..

6. Click to **select your payment method**.

7. Click **Submit**

The screenshot shows a web interface for paying accounts. At the top, there's a section titled 'Accounts' with a note: 'Please note, online payments may take 1-2 business days to post to your account.' Below this is a dropdown for 'Debtor Information' showing 'Name: THOROUGHRED TRANSPORT LLC'. A red box highlights a 'Pay Full Amount' button, with a callout '5' pointing to it. Below the button is a table with columns: 'Account Number', 'Agency Owed', 'Certified Balance Due', 'Post-Certification Interest Amount', 'Collection Cost', 'Total Amount Due', and 'Payment Amount'. The table has three rows of data. The first row's 'Payment Amount' field is highlighted with a red box and a callout '5'. To the right of the table is a 'Checkout' section showing 'Total Due: \$21,467.14', 'Payment Amount: \$100.00', and 'Amount Remaining: \$21,367.14'. Below this is a 'Select Payment Method' section with two options: 'ACH Debit from Bank Account' (selected) and 'Credit Card'. A callout '6' points to this section. At the bottom right is a 'Submit' button, with a callout '7' pointing to it.

Account Number	Agency Owed	Certified Balance Due	Post-Certification Interest Amount	Collection Cost	Total Amount Due	Payment Amount
301932823	BWC100	\$1,077.10	\$89.54	\$116.66	\$1,283.30	100
300984968	BWC100	\$1,611.00	\$421.88	\$203.29	\$2,236.17	
300728518	BWC100	\$224.00	\$71.98	\$29.60	\$325.58	

The next several screens walk you through entering your payment information.

8. Enter your payment and billing information.

9. Click **Continue**.

Card Option Screen

Back to Ohio Attorney General's Office - Payment Portal | Make A Payment | Payment Verification | Help | En Español

Make A Payment

Ohio Attorney General's Office - Payment Portal
Collections Enforcement Test.

Enter your Payment Amount, including any penalties or interest, select Payment Option, then click "Continue" to proceed with the payment.

- Your convenience fee will be calculated and presented on the next page, if applicable.
- Do not use your browser's "Back" button. Instead, navigate using the buttons below.

* denotes mandatory fields

*Payment Amount: \$ 500 00

*Payment Options:

- ☐ Debit Card
- ☐ Debit Card
- ☒ Credit Card

Continue

eCheck/ACH Option Screen

Ohio Attorney General Collections Payment Summary

Total	Subtotal	Convenience Fee
\$104.00	\$100.00	\$4.00

Quantity	Description	Price	Total
0	301932823E10092674015	\$0.00	\$0.00

Payment Information

* Bank Routing Number:

* Confirm Routing Number:

* Bank Account Number:

* Confirm Account Number:

Billing Information

First Name:

Middle Name:

* Last/Business Name:

* Phone:

* Address Line 1:

Address Line 2:

* City:

* State/Province/Region:

* Zip/Postal Code:

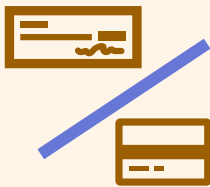
Country:

Email:

Email Receipt: ☐

Continue

Technical Support



From this point, each payment method has a different set of steps.

Follow the prompts on your screen for confirming and submitting your payment.

Look for one of these screens to confirm your payment submitted successfully:

For eCheck/ACH payments:

**ANDY WILSON**
OHIO ATTORNEY GENERAL

Ohio Attorney General Collections Enforcement Payment Portal

Successful Payment

Your electronic check payment has been successfully authorized. Thank you for using the Central Payment Portal online payment processing system.

This page will serve as your receipt. Please print this page for your records and note the confirmation number below:

Print Receipt

For card payments:

Make A Payment

**Ohio Attorney General's Office - Payment Portal**
Collections Enforcement Test.

Your payment has been completed successfully.

Print Confirmation

Confirmation Number: 123456
Payment Date: Tuesday, October 13, 2026
Payment Time: 09:10AM CT

- Please print or write down your payment confirmation number for your records.
- Do not use your browser's "Back" button. Instead, navigate using the buttons below.