State Consumer Relief Information
National Totals, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \\ \hline \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefitt } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$151,312,042 | 1,597 | \$94,748 | \$4,606,706,198 | 28,630 | \$160,905 | \$342,566,433 | 4,623 | \$74,100 | \$2,491,610,717 | 20,559 | \$121,193 | \$1,318,308,470 | 13,714 | \$96,129 | \$8,910,503,860 | 69,123 | \$128,908 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$5,578,422 | 79 | \$70,613 | \$262,641,113 | 4,228 | \$62,119 | \$352,749,903 | 5,994 | \$58,851 | \$423,260,877 | 5,863 | \$72,192 | \$444,073,022 | 10,295 | \$43,135 | \$1,488,303,337 | 26,459 | \$56,249 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$6,140,375 | 191 | \$32,149 | \$176,346,217 | 2,422 | \$72,810 | \$111,682,288 | 4,063 | \$27,415 | \$72,694,810 | 1,882 | \$38,626 | \$29,611,772 | 1,537 | \$19,266 | \$396,475,462 | 10,095 | \$39,274 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$103,687,484 | 1,816 | \$57,097 | \$9,660,563,083 | 14,1691 | \$68,180 | \$1,402,15,001 | 18,780 | \$74,654 | \$2,161,449,640 | 28,405 | \$76,094 | \$1,587,434,556 | 22,381 | \$70,928 | \$14,915,285,764 | 213,073 | \$70,001 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$168,074,388 | 1,719 | \$97,775 | \$11,846,452,016 | 98.892 | \$119,792 | \$561,319,486 | 6,551 | \$85,517 | \$5,259,610,287 | 44,325 | \$118,660 | \$3,034,874,938 | 32,518 | \$93,329 | \$20,870,331,115 | 184,005 | \$113,423 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$5,877,646 | 77 | \$76,444 |  |  |  | \$25,929,671 | 315 | \$82,316 | \$31,807,317 | 392 | \$81,41 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$162,399,698 | 23,528 | \$6,902 | \$1,260,377 | 180 | \$6,980 | \$170,177,249 | 9,525 | \$17,866 | \$23,842,900 | 7,445 | \$3,203 | \$357,680,224 | 40,678 | \$8,793 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$1,856,381 | 292 | \$6,358 | \$15,962,950 | 1,750 | \$9,122 | \$9,133,711 | 1,358 | \$6,726 | \$26,953,042 | 3,400 | \$7,927 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$151,217,425 | 2,390 | \$63,271 | \$331,686,151 | 6,830 | \$48,563 |  |  |  |  |  |  | \$393,971,597 | 6,972 | \$56,508 | \$876,875,173 | 16,192 | \$54,155 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{\text {" }}$ |  |  |  |  |  |  | \$311,888,752 | 4,504 | \$69,191 |  |  |  |  |  |  | \$311,888,752 | 4,504 | \$69,247 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$82,463 | 20 | \$4,123 | \$82,463 | 20 | \$4,123 |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$37,499,126 | 557 | \$67,323 | \$17,418,951 | 236 | \$73,809 | \$54,988,077 | 793 | \$69,254 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$71,962,954 | 1,074 | \$67,005 | \$811,693,334 | 20,247 | \$40,090 | \$405,570,697 | 13,407 | \$30,251 | \$539,342,316 | 12,688 | \$42,508 | \$1,110,613,212 | 25,981 | \$42,747 | \$2,939,182,513 | 73,397 | \$40,045 |
| Total Consumer Relief | \$657,973,090 | 8,866 | \$74,213 | \$27,858,487,810 | 326,468 | \$85,333 | \$3,496,922,964 | 58,471 | \$59,806 | \$11,771,607,972 | 125,554 | \$88,979 | \$7,995,295,263 | 122,772 | \$65,123 | \$51,180,287,099 | 642,131 | \$79,704 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$36,894,581 | 279 | \$133,193 | \$6,776,487,475 | 42,049 | \$161,157 | \$284,700,962 | 3,982 | \$71,497 | \$3,344,748,104 | 29,609 | \$112,964 | \$1,938,688,178 | 20,832 | \$93,063 | \$12,381,519,300 | 96,751 | \$127,973 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$34,068,897 | 248 | \$137,375 | \$6,061,686,802 | 37,370 | \$162,207 | \$308,090,316 | 4,352 | \$70,793 | \$3,135,089,233 | 28,018 | \$111,896 | \$1,692,957,969 | 17,517 | \$96,647 | \$11,231,893,217 | 87,505 | \$128,357 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS \$51,180,287,099 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## NOTES

Any differences in adding are due to rounding
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness ine ite
Completed 2 nd Lien Modification

${ }^{5}$ Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
Deeds in Lieu Completed/Deficiency Forfiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
E Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than $\$ 1,500$ provided to homeowners to faciiltate completion of short sales or deeds in ieu of foreclosure.
${ }^{\circ}$ Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
${ }^{10}$ Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
Forgiveness of Principal A ssociated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure
${ }^{3}$ REO Properties Donated represents properties owned by Servicers/ investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multipier under the Settement per Exhibit $D$ P 9 .e.ii1. and is consistent with what some of the
Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \\ \hline \end{array}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Rate Reduction | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Rate Reduction | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Rate Reduction |
| Refinance Solicitations/Offers/ Approvals* | \$300,710 | 1,811 |  | \$276,026 | 46,463 |  | \$196,518 | 27,532 |  | \$269,810 | 15,675 |  | \$211,360 | 66,314 |  | \$234,643 | 157,795 |  |
| Refinances Completed | \$325,787 | 1,074 | 2.62\% | \$265,987 | 20,247 | 1.92\% | \$166,822 | 13,407 | 2.31\% | \$270,752 | 12,688 | 2.00\% | \$200,202 | 25,981 | 2.72\% | \$226,285 | 73,397 | 2.25 |

## State Consumer Relief Information

## Alabama, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefi | No. of Borrowers | Average Amount of Relief/ Benefi | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$486,059 | 9 | \$54,007 | \$3,703,153 | 63 | \$58,780 | \$1,920,657 | 60 | \$32,011 | \$3,063,819 | 69 | \$44,403 | \$3,820,971 | 78 | \$48,987 | \$12,994,659 | 279 | \$46,576 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$68,239 | 1 | \$68,239 | \$744,824 | 27 | \$27,586 | \$104,736 | 4 | \$26,184 | \$223,263 | 13 | \$17,174 | \$1,141,062 | 45 | \$25,357 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$239,400 | 5 | \$47,880 | \$260,136 | 4 | \$65,034 | \$336,213 | 31 | \$10,846 |  |  |  | \$25,548 | 8 | \$3,194 | \$861,297 | 48 | \$17,944 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$784,349 | 23 | \$34,102 | \$19,218,632 | 531 | \$36,193 | \$1,774,110 | 50 | \$35,482 |  |  |  | \$3,925,808 | 129 | \$30,433 | \$25,702,899 | 733 | \$35,065 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$770,200 | 16 | \$48,137 | \$16,105,107 | 229 | \$70,328 | \$636,316 | 11 | \$57,847 | \$5,743,747 | 100 | \$57,437 | \$2,626,232 | 41 | \$64,054 | \$25,881,602 | 397 | \$65,193 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) |  |  |  | \$391,711 | 57 | \$6,872 |  |  |  | \$110,140 | 11 | \$10,013 | \$3,000 | 1 | \$3,000 | \$504,851 | 69 | \$7,317 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  | \$4,781 | 1 | \$4,781 | \$3,000 | 1 | \$3,000 | \$7,781 | 2 | \$3,891 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$7,038,046 | 157 | \$44,828 |  |  |  |  |  |  |  |  |  | \$6,303,722 | 152 | \$41,472 | \$13,341,768 | 309 | \$43,177 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  | \$4,878,685 | 122 | \$39,778 |  |  |  |  |  |  | \$4,878,685 | 122 | \$39,989 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$384,608 | 7 | \$54,944 | \$384,608 | 7 | \$54,944 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$363,311 | 8 | \$45,414 | \$993,027 | 28 | \$35,465 | \$7,705,698 | 267 | \$28,860 | \$425,482 | 15 | \$28,365 | \$19,520,824 | 472 | \$41,358 | \$29,008,342 | 790 | \$36,719 |
| Total Consumer Relief | \$9,681,365 | 218 | \$44,410 | \$40,740,005 | 913 | \$44,622 | \$17,996,503 | 568 | \$31,684 | \$9,452,705 | 200 | \$47,264 | \$36,836,976 | 902 | \$40,839 | \$114,707,554 | 2,801 | \$40,952 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$316,304 | 3 | \$105,435 | \$7,420,832 | 106 | \$70,008 | \$1,668,015 | 53 | \$31,472 | \$4,562,809 | 120 | \$38,023 | \$9,346,773 | 206 | \$45,373 | \$23,314,733 | 488 | \$47,776 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$316,304 | 3 | \$105,435 | \$6,229,868 | 92 | \$67,716 | \$1,795,010 | 59 | \$30,424 | \$3,997,217 | 105 | \$38,069 | \$3,725,022 | 83 | \$44,880 | \$16,063,421 | 342 | \$46,969 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS \$114,707,554 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

$\xrightarrow{\text { NOTES: }}$ Any
Any differences in adding are due to rounding
definitions
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)

Completed 2nd Lien Modification Forgiveness represents finalized second lien Principal reduction permanent moditications.
C Comphishments reperentrt finalized second lien mortgage extinguishments forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of irist or second lien mort tagege remaining balances to facilitate short sale transactions and release of liens
Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than $\$ 1.500$ provided to homeowners to facilitate completion of short sales or deeds in lieu of forectosure
Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to uncelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of riens in connection with a decision not to pursue foreclosure,
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
${ }^{14} 4$ Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multiplie under the Settlement per Exhibit $D 9.9$. eiii. and is consistent with what some of the
Servicrers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/
Offers/Approvals and Refinances Completed by each Servicer.

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$162,705 | 13 |  | \$287,605 | 89 |  | \$116,542 | 459 |  | \$109,916 | 17 |  | \$124,030 | 1,225 |  | \$130,344 | 1,803 |  |
| Refinances Completed | \$200,180 | 8 | 2.89\% | \$270,531 | 28 | 1.67\% | \$116,344 | 267 | 3.16\% | \$105,656 | 15 | 3.42\% | \$136,844 | 472 | 3.85\% | \$134,703 | 790 | 3.47\% |

## State Consumer Relief Information

Alaska, Program to Date


NOTES:

- Any differences in adding are due to rounding
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien $m$ )
${ }_{3}$ Completed 2 nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completeted 2nd Lien Extinguishments represents finealized second lien mortgage extinguishments forgiveness of the entire balance and release of lien).

Shhort Sales Completed/Deficiency forgiven represents the torgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens

Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lie u transactions
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
10 Deficiency Waivers represents waiver of valid claims
${ }^{12}$ Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.


Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/
Completed by each S

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$154,200 | 1 |  | \$356,063 | 7 |  | \$316,347 | ${ }_{4}$ |  |  |  |  | \$238,915 | 73 |  | \$251,210 | 85 |  |
| Refinances Completed | \$154,200 | 1 | 3.73\% | \$282,445 | 3 | 1.93\% | \$284,351 | 2 | 5.25\% |  |  |  | \$252,404 | 29 | 4.32\% | \$253,999 | 35 | 4.14\% | Refinance Solicitations/Offers/

borrowers under 9 .a. of Exhibit D .

## State Consumer Relief Information

## Arizona, Program to Date



## NOTES

Any differences in adding are due to rounding
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness line ite
eports a reduction in its program to tate
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens
Enhanced Borrower Trensitional Funds Paid by Servicen represents transitional funds in an amount greater than $\$ 1500$ provided to to homeowners to facilitate complet
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
io
Forgiveness of Principal Associated with a Property When No Forectlicure replesenents for first or second lien mortgages and release of liens.
${ }^{2}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight
REO PRoperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is s he estim
Servicers are reporting in their filings with the U.S. Securcities and Exchange Commission. The estimated annual benefitit to borrowers is the product of the average annual interestr rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for ind information on Refinance Solicicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\underset{\substack{\text { No. of } \\ \text { Borrowers }}}{ }$ Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$263,162 | 75 |  | \$244,843 | 1,397 |  | \$225,872 | 797 |  | \$190,791 | 1,297 |  | \$215,520 | 2,485 |  | \$218,943 | 6,051 |  |
| Refinances Completed | \$309,433 | 43 | 2.10\% | \$255,479 | 661 | 1.87\% | \$189,368 | 372 | 1.93\% | \$191,745 | 1,114 | 1.85\% | \$234,578 | 894 | 2.44\% | \$219,176 | 3,084 | 2.05\% |

$$
\begin{aligned}
& \text { * Refinance Solicititaions//Offers/A } \\
& \text { borrowers under 9.a. of Exhibit D. }
\end{aligned}
$$

## State Consumer Relief Information

Arkansas, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefi | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefi | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average <br> Amount <br> of Relief/ <br> Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$40,400 | 2 | \$20,200 | \$992,418 | 28 | \$35,444 | \$460,419 | 16 | \$28,776 | \$1,119,351 | 25 | \$44,774 | \$147,519 | 3 | \$49,173 | \$2,760,107 | 74 | \$37,299 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$357,619 | 16 | \$22,351 | \$146,322 | 6 | \$24,387 | \$13,080 | 3 | \$4,360 | \$13,500 | 1 | \$13,500 | \$530,521 | 26 | \$20,405 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ |  |  |  | \$95,248 | 2 | \$47,624 | \$126,907 | 9 | \$14,01 | \$31,160 | 2 | \$15,580 | \$9,056 | 1 | \$9,056 | \$262,371 | 14 | \$18,741 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$61,639 | 3 | \$20,546 | \$9,179,968 | 279 | \$32,903 | \$670,031 | 11 | \$60,912 | \$793,176 | 21 | \$37,770 | \$840,012 | 28 | \$30,000 | \$11,544,826 | 342 | \$33,757 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$181,955 | 5 | \$36,391 | \$6,437,465 | 151 | \$42,632 | \$950,625 | 18 | \$52,813 | \$6,074,440 | 136 | \$44,665 | \$185,819 | 6 | \$30,970 | \$13,830,304 | 316 | \$43,767 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$130,297 | 4 | \$32,574 |  |  |  |  |  |  | \$130,297 | 4 | \$32,574 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$335,185 | 59 | \$5,681 | \$3,000 | 1 | \$3,000 | \$101,500 | 9 | \$11,278 |  |  |  | \$439,685 | 69 | \$6,372 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$7,723 | 1 | \$7,723 |  |  |  |  |  |  | \$7,723 | 1 | \$7,723 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$414,538 | 14 | \$29,610 | \$414,538 | 14 | \$29,610 |
| Forgiveness of Principal Associated with a Property When No Foreclosure |  |  |  |  |  |  | \$1,092,130 | 27 | \$40,449 |  |  |  |  |  |  | \$1,092,130 | 27 | \$40,449 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{\text {13 }}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$167,036 | 2 | \$83,518 | \$2,063,977 | 83 | \$24,867 | \$1,71,745 | 37 | \$31,669 | \$261,194 | 12 | \$21,766 | \$878,716 | 26 | \$33,797 | \$4,542,668 | 160 | \$28,392 |
| Total Consumer Relief | \$451,030 | 12 | \$37,586 | \$19,461,880 | 618 | \$31,492 | \$4,759,199 | 130 | \$36,609 | \$8,393,901 | 208 | \$40,355 | \$2,489,160 | 79 | \$31,508 | \$35,555,170 | 1,047 | \$33,959 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$92,970 | 4 | \$23,242 | \$2,92, 231 | 61 | \$35,938 | \$271,782 | 9 | \$30,198 | \$1,966,183 | 46 | \$42,743 | \$421,705 | 8 | \$52,713 | \$4,944,871 | 128 | \$38,632 |
| $\begin{array}{l}\text { 1st Lien Modification Trials } \\ \text { Started/In Process }{ }^{16}\end{array}$ | \$92,970 | 2 | \$46,485 | \$1,740,107 | 52 | \$33,464 | \$366,507 | 14 | \$26,179 | \$1,969,392 | 43 | \$45,800 | \$161,549 | 2 | \$80,775 | \$4,330,525 | 113 | \$38,323 |

$\xrightarrow{\text { NOTES: }}$ Any
Any differences in adding are due to rounding
DEFIITITIONS:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement perm
${ }^{2}$ Completed 2 nd $L$ Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
Completed 2nd Lien Exinguishments represents finalized second liecon mortgage extinguishments formaniveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the torgiveness of itst or second lien mortgaze remaining balances to facilitate short sale transactions and release of liens

Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien reppesents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu uransactions
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of iens in connection with a decision not to pursue foreclosure.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.

Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ Completed by each Servicer.

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$337,754 | 2 |  | \$143,906 | 206 |  | \$117,679 | 74 |  | \$108,466 | 14 |  | \$143,920 | 51 |  | \$138,002 | 347 |  |
| Refinances Completed | \$337,754 | 2 | 3.15\% | \$156,049 | 83 | 2.03\% | \$128,479 | 37 | 3.14\% | \$108,311 | 12 | 2.56\% | \$148,973 | 26 | 2.89\% | \$147,215 | 160 | 2.46\% | Refinance Solicitations/Offers/

borrowers under 9 .a. of Exhibit D .

State Consumer Relief Information
California, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF AlL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benef | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammunt } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$37,636,385 | 248 | \$151,760 | \$2,13, 497,964 | 9,797 | \$217,771 | \$84,647,203 | 696 | \$121,620 | \$944,774,141 | 5,529 | \$170,876 | \$777,075,018 | 6,919 | \$112,310 | \$3,977,630,711 | 23,89 | \$171,531 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$1,569,387 | 20 | \$78,469 | \$113,770,161 | 1,478 | \$76,976 | \$164,055,695 | 1,943 | \$84,434 | \$249,470,129 | 2,804 | \$88,969 | \$319,086,036 | 6,527 | \$48,887 | \$847,951,408 | 12,772 | \$66,391 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$1,150,379 | 22 | \$52,290 | \$83,812,741 | 1,047 | \$80,050 | \$32,330,619 | 727 | \$44,035 | \$32,039,995 | 707 | \$45,318 | \$14,507,950 | 667 | \$21,751 | \$163,841,684 | 3,170 | \$51,685 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$21,900,238 | 285 | \$76,843 | \$3,352,942,017 | 36,984 | \$90,659 | \$389,531,910 | 3,965 | \$98,254 | \$693,359,215 | 6,623 | \$104,690 | \$482,049,046 | 5,020 | \$96,026 | \$4,939,782,426 | 52,877 | \$93,420 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ |  |  |  | \$5,477,457,155 | 34,876 | \$157,055 | \$230,137,451 | 2,223 | \$103,342 | \$2,151,865,570 | 13,787 | \$156,079 | 81,604,696,597 | 14,782 | \$108,557 | \$9,464,156,773 | 65,668 | \$144,121 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$436,965 | 5 | \$87,393 |  |  |  | \$9,639,609 | 89 | \$108,310 | \$10,076,574 | 94 | \$107,198 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$58,663,749 | 8,278 | \$7,087 | \$568,607 | 71 | \$8,009 | \$49,134,034 | 2,391 | \$20,550 | \$13,460,669 | 4,127 | \$3,262 | \$121,827,059 | 14,867 | \$8,194 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$808,770 | 111 | \$7,286 | \$4,853,009 | 528 | \$9,191 | \$5,695,842 | 783 | \$7,274 | \$11,357,621 | 1,422 | \$7,987 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$5,818,066 | 45 | \$129,290 |  |  |  |  |  |  | \$5,818,066 | 45 | \$129,290 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$48,273 | 10 | \$4,827 | \$48,273 | 10 | \$4,827 |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$11,998,858 | 115 | \$104,338 | \$1,029,529 | 4 | \$257,382 | \$13,028,387 | 119 | \$109,482 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$14,879,232 | 162 | \$91,847 | \$249,631,783 | 4,737 | \$52,698 | \$50,530,976 | 1,271 | \$39,757 | \$211,251,295 | 3,720 | \$56,788 | \$167,680,484 | 2,654 | \$63,180 | \$693,973,768 | 12,544 | \$55,323 |
| Total Consumer Relief | \$77,13, 620 | 737 | \$104,662 | \$11,469,775,570 | 97,197 | \$118,005 | \$958,866,262 | 11,057 | \$86,720 | \$4,348,746,246 | 36,204 | \$120,118 | \$3,394,969,053 | 41,582 | \$81,645 | \$20,249,492,749 | 186,777 | \$108,415 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$5,966,201 | 36 | \$165,728 | \$2,990,706,049 | 13,538 | \$220,912 | \$69,521,129 | 603 | \$115,292 | \$1,176,682,060 | 7,110 | \$165,497 | \$956,670,800 | 8,259 | \$115,834 | \$5,199,546,239 | 29,546 | \$175,981 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$5,794,002 | 35 | \$165,543 | \$2,746,434,579 | 12,389 | \$221,683 | \$72,420,599 | 630 | \$114,953 | \$1,43,460,365 | 7,013 | \$163,049 | \$987,860,988 | 8,827 | \$111,914 | \$4,955,970,533 | 28,894 | \$171,522 |
| TOTAL CONSUMER RELIEF-ALL SERVICERS $\$ 20,249,492,749$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

notes:

- Any diff
- Any differences in adding are due to rounding

DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness line ite

S Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to faciltate short sale transactions and release of liens.
Deeds in Lieu Completed/Deficiency Forfiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transsactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
E Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than $\$ 1,500$ provided to homeowners to faciiltate completion of short sales or deeds in ieu of foreclosure.
, Forbearance for Uuemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
${ }^{10}$ Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
Forgiveness of Principal A ssociated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure,
${ }^{1}$ BREO Properties Donated represents properties owned by Servicers/ investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.


|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$472,115 | 282 |  | \$388,111 | 10,623 |  | \$394,505 | 4,198 |  | \$404,009 | 4,861 |  | \$369,470 | 11,001 |  | \$385,616 | 30,965 |  |
| Refinances Completed | \$508,707 | 162 | 2.30\% | \$383,609 | 4,737 | 1.75\% | \$322,584 | 1,271 | 1.57\% | \$423,049 | 3,720 | 1.71\% | \$364,183 | 2,654 | 2.21\% | \$386,627 | 12,544 | 1.82\% |

State Consumer Relief Information
Colorado, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF AlL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benef | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammunt } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$1,552,407 | 16 | \$97,025 | \$20,259,579 | 228 | \$88,858 | \$1,831,022 | 35 | \$52,315 | \$14,567,565 | 185 | \$78,744 | \$4,475,986 | 83 | \$53,928 | \$42,686,559 | 547 | \$78,038 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$795,945 | 15 | \$53,063 | \$2,01,550 | 38 | \$55,304 | \$985,074 | 28 | \$35,181 | \$529,865 | 25 | \$21,195 | \$4,412,434 | 106 | \$41,627 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$56,100 | 1 | \$56,100 | \$512,095 | 8 | \$64,012 | \$2,623,377 | 116 | \$22,727 | \$539,939 | 20 | \$26,997 | \$350,509 | 15 | \$23,367 | \$4,082,020 | 160 | \$25,513 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$1,190,231 | 23 | \$51,749 | \$49,733,104 | 948 | \$52,461 | \$12,390,855 | 214 | \$57,901 | \$9,813,627 | 159 | \$61,721 | \$12,068,899 | 200 | \$60,344 | \$85,196,716 | 1,544 | \$55,179 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$3,199,331 | 53 | \$60,365 | \$106,941,953 | 1,496 | \$71,485 | \$6,157,280 | 127 | \$48,633 | \$43,122,656 | 563 | \$76,594 | \$29,712,347 | 414 | \$71,769 | \$189,133,567 | 2,653 | \$71,290 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$12,964 | 1 | \$12,964 |  |  |  | \$160,819 | 5 | \$32,164 | \$173,783 | 6 | \$28,964 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$2,455,299 | 351 | \$6,995 | \$14,490 | 5 | \$2,898 | \$1,542,890 | 99 | \$15,585 | \$172,020 | 57 | \$3,018 | \$4,184,699 | 512 | \$8,173 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$26,116 | 5 | \$5,223 | \$431,545 | 34 | \$12,693 | \$37,965 | 9 | \$4,218 | \$495,626 | 48 | \$10,326 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$8,516,883 | 152 | \$56,032 | \$26,432,734 | 457 | \$57,840 |  |  |  |  |  |  | \$21,309,205 | 424 | \$50,258 | \$56,258,822 | 1,033 | \$54,462 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$285,935 | 3 | \$95,312 |  |  |  |  |  |  | \$285,935 | 3 | \$95,312 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$19,980 | 2 | \$9,990 | \$19,980 | 2 | \$9,990 |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$664,000 | 6 | \$110,667 | \$41,133 | 1 | \$41,133 | \$705,133 | 7 | \$100,733 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$1,375,124 | 16 | \$85,945 | \$4,752,370 | 147 | \$32,329 | \$5,993,590 | 173 | \$34,645 | \$1,621,858 | 38 | \$42,680 | \$23,712,834 | 544 | \$43,590 | \$37,455,776 | 918 | \$40,801 |
| Total Consumer Relief | \$15,890,075 | 261 | \$60,882 | \$211,883,079 | 3,650 | \$58,050 | \$31,437,179 | 717 | \$43,845 | \$73,289,154 | 1,132 | \$64,743 | \$92,591,562 | 1,779 | \$52,047 | \$425,091,049 | 7,539 | \$56,386 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$604,758 | 3 | \$201,586 | \$28,917,257 | 326 | \$88,703 | \$1,448,773 | 30 | \$48,292 | \$15,813,625 | 239 | \$66,166 | \$9,802,641 | 167 | \$58,698 | \$56,587,054 | 765 | \$73,970 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$604,758 | 3 | \$201,586 | \$25,259,270 | 289 | \$87,402 | \$1,492,254 | 32 | \$46,633 | \$16,488,684 | 235 | \$70,165 | \$4,826,057 | 95 | \$50,801 | \$48,671,023 | 654 | \$74,421 |
| Total consumer relief - All servicers \$425,091,049 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:

- Any differences in adding are due to rounding

DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line ite
eports a reduction in its program to tate
${ }^{5}$ Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transsactions and release of liens
D. Deeds in Lieu Completed/Deficiency Forgiven respesents the forgiveness of first or second lien mortgage remaining balances to f failitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.

Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than $\$ 1,500$ provided to homeowners to faciiltate completion of short sales or deeds in ileu of foreclosure.
9 Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

1. Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.

Forgiveness of Principal A Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure
${ }^{12}$ Cash Costs Paid Dy Servicer tor
${ }^{1} \mathrm{~B}$ REO Properties Donated represents properties owned by Servicers/ investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents elizible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multiplie under the Settement per Exhibit $D$ D 9 .e.ii1. and is consistent with what some of the
Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\underset{\substack{\mathrm{N} . \text { of } \\ \text { Borrowers }}}{ }$ Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$390,367 | 30 |  | \$290,252 | 306 |  | \$172,963 | 334 |  | \$246,061 | 42 |  | \$198,160 | 1,130 |  | \$213,112 | 1,842 |  |
| Refinances Completed | \$482,310 | 16 | 2.27\% | \$265,700 | 147 | 1.55\% | \$169,095 | 173 | 2.61\% | \$238,465 | 38 | 2.28\% | \$188,872 | 544 | 2.94\% | \$204,615 | 918 | 2.5 |

$$
\begin{aligned}
& \text { * Refinance Solicitataions } \mathrm{Offer} \text { /f } / \mathrm{D} \text {. }
\end{aligned}
$$

State Consumer Relief Information
Connecticut, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$1,741,413 | 22 | \$79,155 | \$48,854,319 | 412 | \$118,578 | \$6,264,837 | 72 | \$87,012 | \$36,394,533 | 364 | \$99,985 | \$8,065,501 | 103 | \$78,306 | \$101,320,603 | 973 | \$104,132 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$118,192 | 1 | \$118,192 | \$3,076,678 | 62 | \$49,624 | \$3,975,983 | 89 | \$44,674 | \$4,138,614 | 67 | \$61,770 | \$1,002,604 | 38 | \$26,384 | \$12,312,071 | 257 | \$47,907 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$230,800 | 6 | \$38,467 | \$1,187,026 | 20 | \$59,351 | 81,485,952 | 61 | \$24,360 | \$1,386,292 | 29 | \$47,803 | \$284,012 | 17 | \$16,707 | \$4,574,082 | 133 | \$34,392 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$1,467,955 | 28 | \$52,427 | \$91,586,153 | 1,551 | \$59,050 | \$23,409,026 | 318 | \$73,613 | \$29,548,962 | 342 | \$86,400 | \$25,588,781 | 291 | \$87,934 | \$171,600,877 | 2,530 | \$67,826 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$2,618,421 | 26 | \$100,709 | \$65,534,009 | 674 | \$97,231 | \$3,116,681 | 45 | \$69,260 | \$33,434,887 | 320 | \$104,484 | \$12,505,153 | 156 | \$80,161 | \$117,209,151 | 1,221 | \$95,994 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$1,381,330 | 177 | \$7,804 | \$28,882 | 2 | \$14,441 | \$2,381,437 | 109 | \$21,848 | \$101,000 | 33 | \$3,061 | \$3,892,649 | 321 | \$12,127 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$8,500 | 1 | \$8,500 | \$300,297 | 27 | \$11,122 | \$44,188 | 8 | \$5,524 | \$352,985 | 36 | \$9,805 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$866,725 | 8 | \$108,341 |  |  |  |  |  |  |  |  |  | \$5,789,508 | 64 | \$90,461 | \$6,656,233 | 72 | \$92,448 |
| Forgiveness of Principal Associated with a Property When No Foreclosure |  |  |  |  |  |  | \$112,878 | 1 | \$112,878 |  |  |  |  |  |  | \$112,878 | 1 | \$112,878 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{\text {3 }}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$167,653 | 1 | \$167,653 | \$167,653 | 1 | \$167,653 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$1,632,837 | 17 | \$96,049 | \$9,765,901 | 249 | \$39,220 | \$5,220,932 | 154 | \$33,902 | \$2,528,742 | 57 | \$44,364 | \$10,983,093 | 238 | \$46,147 | \$30,131,504 | 715 | \$42,142 |
| Total Consumer Relief | \$8,676,343 | 108 | \$80,337 | \$221,385,416 | 3,145 | \$70,393 | \$43,623,671 | 743 | \$58,713 | \$110,113,764 | 1,315 | \$83,737 | \$64,531,493 | 949 | \$67,999 | \$448,330,686 | 6,260 | \$71,618 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$317,196 | 4 | \$79,299 | \$76,564,377 | 620 | \$123,491 | \$5,829,678 | 74 | \$78,779 | \$49,963,692 | 501 | \$99,728 | \$16,419,239 | 199 | \$82,509 | \$149,094,182 | 1,398 | \$106,648 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$317,196 | 3 | \$105,732 | \$66,859,806 | 545 | \$122,679 | \$6,220,639 | 81 | \$76,798 | \$44,658,576 | 472 | \$94,616 | \$10,684,694 | 123 | \$86,867 | \$128,740,911 | 1,224 | \$105,180 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS $\$ 448,330,686$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## NOTES

Any differences in adding are due to rounding.
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness line ite
eports a reduction in its program to tote ness represents finalize
Short Sales Completed/Deficieiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transsactions and release of liens.
© Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.

${ }^{2}$ Forbearance for Uuemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
10 Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
Forgiveness of Principal A ssociated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure
${ }^{13}$ REO Properties Donated represents properties owned by Servicerss investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
Servicers are reporting in their filings with the U.S. Securrities and Exchange Commission. The estimated annual benefitit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for ind information on Refinance Solicicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Rate Reduction | Average Loan Balance | No. of Borrowers Borrowers | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | Average Loan Balance | N .0 of Borrowers Borrowers | Average Rate Reduction | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | Average Rate Reduction | Average Loan Balance | $\underset{\substack{\mathrm{N} . \text { of } \\ \text { Borrowers }}}{ }$ Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ <br> Approvals* | \$417,975 | 23 |  | \$244,047 | 596 |  | \$235,029 | 282 |  | \$237,760 | 69 |  | \$225,934 | 560 |  | \$238,086 | 1,530 |  |
| Refinances Completed | \$456,551 | 17 | 2.68\% | \$249,812 | 249 | 2.00\% | \$207,632 | 154 | 2.08\% | \$241,515 | 57 | 2.34\% | \$233,280 | 238 | 2.52\% | \$239,478 | 715 | 2.24 |

State Consumer Relief Information
Delaware, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefi | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefi | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | Average <br> Amount of Relief/ Benefi | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness | \$518,487 | 4 | \$129,622 | \$3,908,218 | 53 | \$73,740 | \$538,471 | 11 | \$48,952 | \$3,049,358 | 51 | \$59,791 | \$1,707,394 | 33 | \$51,739 | \$9,721,928 | 152 | \$63,960 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$98,626 | 2 | \$49,313 | \$301,615 | 10 | \$30,162 | \$43,400 | 3 | \$14,467 | \$251,540 | 11 | \$22,867 | \$695,81 | 26 | \$26,738 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ |  |  |  | \$47,737 | 1 | \$47,737 | \$283,794 | 19 | \$14,937 | \$251,307 | 5 | \$50,261 | \$28,330 | 3 | \$9,443 | \$611,168 | 28 | \$21,827 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$252,325 | 5 | \$50,465 | \$11,740,687 | 221 | \$53,125 | \$2,029,871 | 41 | \$49,509 | \$4,302,602 | 74 | \$58,143 | \$3,651,530 | 69 | \$52,921 | \$21,977,015 | 410 | \$53,602 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$682,138 | 8 | \$85,267 | \$14,853,908 | 163 | \$91,128 | \$836,705 | 13 | \$64,362 | \$7,305,164 | 82 | \$89,087 | \$3,503,285 | 54 | \$64,876 | \$27,181,200 | 320 | \$84,941 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$189,953 | 6 | \$31,659 | \$189,953 | 6 | \$31,659 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$308,196 | 42 | 87,338 | \$18,000 | 1 | \$18,000 | \$356,562 | 22 | \$16,207 | \$52,000 | 13 | \$4,000 | \$734,758 | 78 | \$9,420 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  | \$51,574 | 7 | \$7,368 |  |  |  | \$51,574 | 7 | \$7,368 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$898,465 | 25 | \$35,939 |  |  |  |  |  |  |  |  |  | \$933,449 | 25 | \$37,338 | \$1,831,914 | 50 | \$36,638 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  | \$113,235 | 2 | \$56,618 |  |  |  |  |  |  | \$113,235 | 2 | \$56,618 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Refinances Completed - <br> Estimated Consumer Relief ${ }^{14}$ | \$241,175 | 5 | \$48,235 | \$1,829,861 | 41 | \$44,631 | \$1,549,593 | 46 | \$33,687 | 8729,654 | 31 | \$23,537 | \$5,329,708 | 95 | \$56,102 | \$9,679,992 | 218 | \$44,404 |
| Total Consumer Relief | \$2,592,590 | 47 | \$55,161 | \$32,787,233 | 523 | \$62,691 | \$5,671,284 | 143 | \$39,659 | \$16,089,621 | 275 | \$58,508 | \$15,647,189 | 309 | \$50,638 | \$72,787,917 | 1,297 | \$56,120 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$156,908 | 2 | \$78,454 | \$7,740,028 | 81 | \$95,556 | \$390,389 | 7 | \$55,770 | \$4,934,389 | 82 | \$60,175 | \$3,193,314 | 56 | \$57,023 | \$16,415,028 | 228 | 871,996 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$113,264 | 1 | \$113,264 | \$6,889,825 | 70 | \$98,426 | \$445,238 | 10 | \$44,524 | \$4,585,399 | 79 | \$58,043 | \$2,147,909 | 37 | \$58,052 | \$14,181,635 | 197 | \$71,988 |

Notes:
Any differences in adding are due to rounding
DEFIITITIONS:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement perma
3 Completed 2 nd $L$ Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
${ }^{4}$ Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Shhort Sales Completed/Deficiency Forgiven represents the torgiveness of itst or second lien mortgaze remaining balances to facilitate short sale transactions and release of liens

Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to uncelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lie utransactions
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of iens in connection with a decision not to pursue foreclosure.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
${ }^{14} 4$ Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the e estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multiplier under the Settlement per Exhibit $D 9$. 9 . eiii. and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ Offers/Approva

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$304,632 | 8 |  | \$257,901 | 85 |  | \$191,392 | 98 |  | \$193,704 | 46 |  | \$208,769 | 222 |  | \$214,318 | 459 |  |
| Refinances Completed | \$291,213 | 5 | 2.11\% | \$282,858 | 41 | 2.01\% | \$190,725 | 46 | 2.25\% | \$188,577 | 31 | 1.59\% | \$222,641 | 95 | 3.21\% | \$223,960 | 218 | 2.53\% | $*$ Refinance Solicitations $/$ Offeres $/ \mathrm{A}$

borrowers under 9. a. of Exhibit D .

State Consumer Relief Information
District of Columbia, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \\ \hline \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$413,000 | 4 | \$103,250 | \$3,003,702 | 31 | \$96,894 | \$799,159 | 5 | \$159,832 | \$2,995,438 | 25 | \$119,818 | \$858,271 | 13 | \$66,021 | \$8,069,570 | 78 | \$103,456 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$802,942 | 13 | \$61,765 | \$321,206 | 3 | \$107,069 | \$459,971 | 9 | \$51,108 | \$91,622 | 6 | \$15,270 | \$1,675,741 | 31 | \$54,056 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ |  |  |  | \$419,452 | 4 | \$104,863 | \$88,367 | 4 | \$22,092 | \$97,409 | 3 | \$32,470 | \$9,372 | 1 | \$9,372 | \$614,600 | 12 | \$51,217 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$676,895 | 5 | \$135,379 | \$22,376,949 | 319 | \$70,147 | \$3,521,638 | 33 | \$106,716 | \$2,000,699 | 29 | \$68,990 | \$3,224,904 | 42 | \$76,783 | \$31,801,085 | 428 | \$74,302 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$653,008 | 5 | \$130,602 | \$8,887,548 | 83 | \$107,079 | \$1,406,141 | 10 | \$140,614 | \$6,111,994 | 46 | \$132,869 | \$2,136,490 | 31 | \$68,919 | \$19,195,181 | 175 | \$109,687 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$160,518 | 20 | \$8,026 |  |  |  | \$361,500 | 19 | \$19,026 | \$15,000 | 5 | \$3,000 | \$537,018 | 44 | \$12,205 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  | \$22,000 | 3 | 87,333 |  |  |  | \$22,000 | 3 | \$7,333 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$837,156 | 13 | \$64,397 | \$837,156 | 13 | \$64,397 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$130,000 | 1 | \$130,000 |  |  |  | \$130,000 | 1 | \$130,000 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ |  |  |  | \$5,730,613 | 116 | \$49,402 | \$172,502 | 5 | \$34,500 | \$754,609 | 12 | \$62,884 | \$944,802 | 20 | \$47,240 | \$7,602,527 | 153 | \$49,690 |
| Total Consumer Relief | \$1,742,902 | 14 | \$124,493 | \$41,381,724 | 586 | \$70,617 | \$6,309,013 | 60 | \$105,150 | \$12,933,620 | 147 | \$87,984 | \$8,117,617 | 131 | \$61,967 | \$70,484,877 | 938 | \$75,144 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ |  |  |  | \$6,784,435 | 61 | \$111,220 | \$716,773 | 5 | \$143,355 | \$4,933,503 | 42 | \$117,464 | \$1,185,984 | 16 | \$74,124 | \$13,620,695 | 124 | \$109,844 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ |  |  |  | \$5,742,070 | 53 | \$108,341 | \$716,773 | 5 | \$143,355 | \$3,880,861 | 38 | \$102,128 | \$1,262,037 | 16 | \$78,877 | \$11,601,741 | 112 | \$103,587 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS $\$ 70,484,877$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## NOTES

- Any differences in adding are due to rounding.

DEFINITIONS:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line iten
Completed 2 nd Lien Modification Forsiven

${ }^{5}$ Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
Deeds in Lieu Completed/Deficiency Forgiven respresents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than $\$ 1,500$ provided to homeowners to faciilitate completion of short sales or deeds in ieu of toreclosure.
9 Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
${ }^{10}$ Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
${ }^{1}$ Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
${ }^{12}{ }^{12}$ Corgsh Coness of Pofs Principal A Associated with a Property When No Foreclosure represents forgiveness of principal associar
${ }^{13}$ REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multipier under the Settlement per Exhibit $D$ D 9 .e.ii1. and is consistent with what some of the
Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{array}{\|c\|c\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* |  |  |  | \$285,836 | 243 |  | \$245,088 | 48 |  | \$369,066 | 14 |  | \$294,944 | 67 |  | \$285,351 | 372 |  |
| Refinances Completed |  |  |  | \$287,362 | 116 | 2.19\% | \$240,162 | 5 | 1.83\% | \$396,570 | 12 | 2.02\% | \$276,048 | 20 | 2.18\% | \$292,906 | 153 | 2.16 |

[^0]State Consumer Relief Information
Florida, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \\ \hline \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$14,784,799 | 160 | \$92,405 | \$694,960,970 | 4,523 | \$153,650 | \$46,770,510 | 471 | \$99,300 | \$499,442,851 | 3,774 | \$132,338 | \$178,361,126 | 1,942 | \$91,844 | \$1,434,320,256 | 10,870 | \$131,952 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$1,143,208 | 15 | \$76,214 | \$25,697,257 | 440 | \$58,403 | \$31,394,457 | 545 | \$57,605 | \$54,109,180 | 932 | \$58,057 | \$44,847,043 | 1,353 | \$33,146 | \$157,191,145 | 3,285 | \$47,851 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$461,000 | 15 | \$30,733 | \$29,020,231 | 408 | \$71,128 | \$7,077,271 | 257 | \$27,538 | \$7,397,976 | 213 | \$34,732 | \$3,215,793 | 191 | \$16,837 | \$47,172,271 | 1,084 | \$43,517 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$13,541,092 | 241 | \$56,187 | \$2,135,381,650 | 32,042 | \$66,643 | \$273,273,493 | 3,693 | \$73,998 | \$597,402,769 | 8,387 | \$71,230 | \$386,154,578 | 5,445 | \$70,919 | \$3,405,753,582 | 49,808 | \$68,378 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$56,401,049 | 438 | \$128,770 | \$1,961,619,687 | 17,589 | \$111,525 | \$66,805,592 | 691 | \$96,578 | \$954,574,302 | 7.868 | \$121,324 | \$444,206,889 | 5,087 | \$87,322 | \$3,483,607,519 | 31,673 | \$109,987 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$855,565 | 6 | \$156,448 |  |  |  | \$6,966,462 | 83 | \$83,933 | \$7,822,027 | 89 | \$87,888 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$34,774,748 | 4,532 | \$7,673 | \$90,998 | 19 | \$4,789 | \$43,592,079 | 2,426 | \$17,969 | \$4,390,834 | 1,398 | \$3,141 | \$82,848,659 | 8,375 | \$9,892 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$145,662 | 33 | \$4,414 | \$3,977,223 | 381 | \$10,439 | \$1,310,829 | 224 | \$5,852 | \$5,433,714 | 638 | \$8,517 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$158,423,295 | 2,341 | \$67,673 | \$158,423,295 | 2,341 | \$67,673 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{\text {" }}$ |  |  |  |  |  |  | \$62,868,381 | 653 | \$96,148 |  |  |  |  |  |  | \$62,868,381 | 653 | \$96,276 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$5,810 | 2 | \$2,905 | \$5,810 | 2 | \$2,905 |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$10,917,900 | 210 | \$51,990 | \$1,410,453 | 13 | \$108,496 | \$12,328,353 | 223 | \$55,284 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$4,938,574 | 80 | \$61,732 | \$73,405,273 | 2,062 | \$35,599 | \$30,727,407 | 1,074 | \$28,610 | \$74,491,036 | 2,242 | \$33,225 | \$161,711,229 | 4,912 | \$32,812 | \$344,733,518 | 10,370 | \$33,243 |
| Total Consumer Relief | \$91,269,721 | 949 | \$96,175 | \$4,954,859,816 | 61,596 | \$80,441 | \$520,009,336 | 7,442 | \$69,875 | \$2,245,905,316 | 26,433 | \$84,966 | \$1,390,464,341 | 22,991 | \$60,479 | \$9,202,508,530 | 119,411 | \$77,066 |
| CONSUMER RELIEF-IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$6,410,042 | 46 | \$142,445 | \$1,090,825,309 | 6,962 | \$156,683 | \$36,488,112 | 387 | \$94,285 | \$656,718,858 | 5,177 | \$126,853 | \$290,066,951 | 3,248 | \$89,306 | \$2,080,509,272 | 15,820 | \$131,511 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$5,823,575 | 40 | \$145,589 | \$942,351,791 | 6,034 | \$156,174 | \$40,071,355 | 421 | \$95,181 | \$608,610,369 | 4,870 | \$124,971 | \$234,921,748 | 2,540 | \$92,489 | \$1,831,778,838 | 13,905 | \$131,735 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS $\$ 9,202,508,530$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## NOTES

Any differences in adding are due to rounding.
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line ite
Completed 2 nd Lien Modificaion For
eports a reduction in its program to tate
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
Enhanced Borrower Trensitional Funds Paid by Servicen represents transitional funds in an amount greater than $\$ 1500$ provided to to homeowners to facilitate completion deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
io
Forgiveness of Principal Assciated with a Property When No Forectlicure replesents fors first or second lien mortgages and release of liens.
${ }^{2}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight
REO PRoperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or familes of deceased servicemembers.
14 Refinances Completed depresents
Servicers are reporting in their filings with the U.S. Securrities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid princlipal loan balance, and the number of borrowers. See below for information on Refinance Solicictations/.

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Reduce } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Redate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Retate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Rate Reduction | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$290,322 | 144 |  | \$227,311 | 4,718 |  | \$192,235 | 2,324 |  | \$214,522 | 2,789 |  | \$168,701 | 13,475 |  | \$189,022 | 23,450 |  |
| Refinances Completed | \$338,964 | 80 | 2.32\% | \$229,036 | 2,062 | 1.98\% | \$175,222 | 1,074 | 2.08\% | \$218,771 | 2,242 | 1.94\% | \$167,865 | 4,912 | 2.49\% | \$192,987 | 10,370 | 2.19\% |

State Consumer Relief Information
Georgia, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \begin{array}{c} \text { No. of } \\ \text { Borrowers } \end{array} \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \\ \hline \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$4,241,046 | 67 | \$63,299 | \$99,721,269 | 978 | \$101,964 | \$19,041,309 | 290 | \$65,660 | \$52,621,939 | 588 | \$89,493 | \$17,821,977 | 261 | \$68,283 | \$193,447,540 | 2,184 | \$88,575 |
| Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance ${ }^{2}$ | \$179,143 | 5 | \$35,829 | \$6,767,632 | 190 | \$35,619 | \$8,417,787 | 249 | \$33,806 | \$4,293,629 | 97 | \$44,264 | \$2,799,259 | 101 | \$27,715 | \$22,457,450 | 642 | \$34,980 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$111,400 | 6 | \$18,567 | \$2,791,448 | 75 | \$37,219 | \$2,915,569 | 167 | \$17,532 | \$1,80,885 | 38 | \$31,076 | \$1,502,177 | 76 | \$19,765 | \$8,501,479 | 362 | \$23,485 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$2,726,415 | 69 | \$39,513 | \$188,123,296 | 4,282 | \$43,934 | \$20,486,013 | 448 | \$45,682 | \$8,249,640 | 190 | \$43,419 | \$34,468,318 | 694 | \$49,666 | \$254,053,682 | 5,683 | \$44,704 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$7,389,621 | 90 | \$82,107 | \$178,204,859 | 2,252 | \$79,132 | \$12,270,254 | 184 | \$65,923 | \$120,202,491 | 1,486 | \$80,890 | \$46,749,934 | 703 | \$66,501 | \$364,817,159 | 4,715 | \$77,374 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$231,304 | 2 | \$115,652 |  |  |  | \$130,265 | 3 | \$43,422 | \$361,569 | 5 | \$72,314 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$3,039,218 | 590 | \$5,151 | \$54,972 | 8 | \$6,872 | \$1,958,448 | 158 | \$12,395 | \$92,506 | 31 | \$2,984 | \$5,145,144 | 787 | \$6,538 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$25,409 | 7 | \$3,630 | \$324,522 | 36 | \$9,015 | \$22,314 | 7 | \$3,188 | \$372,245 | 50 | \$7,445 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$26,820,043 | 370 | \$72,487 | \$84,000,770 | 2,000 | \$42,000 |  |  |  |  |  |  | \$12,266,348 | 239 | \$51,324 | \$123,087,161 | 2,609 | \$47,178 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$8,756,850 | 125 | \$70,055 |  |  |  |  |  |  | \$8,756,850 | 125 | \$70,055 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$2,500 | 1 | \$2,500 | \$2,500 | 1 | \$2,500 |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$2,184,814 | 48 | \$45,517 | \$1,421,600 | 21 | \$67,695 | \$3,606,414 | 69 | \$52,267 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$3,367,193 | 51 | \$66,023 | \$28,982,649 | 1,025 | \$28,276 | \$24,340,493 | 782 | \$31,126 | \$14,966,048 | 377 | \$37,655 | \$67,530,385 | 2,252 | \$29,987 | \$138,416,767 | 4,487 | \$30,848 |
| Total Consumer Relief | \$44,834,861 | 658 | \$68,138 | \$591,631,141 | 11,392 | \$51,934 | \$96,539,960 | 2,262 | \$42,679 | \$205,212,416 | 3,018 | \$67,996 | \$184,807,583 | 4,389 | \$42,107 | \$1,123,025,961 | 21,719 | \$51,707 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$1,346,730 | 13 | \$103,595 | \$157,825,464 | 1.535 | \$102,818 | \$16,771,493 | 267 | \$62,815 | \$79,710,448 | 1,074 | \$74,218 | \$39,497,118 | 603 | \$65,501 | \$295,151,253 | 3,492 | \$84,522 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$927,962 | 11 | \$84,360 | \$136,743,424 | 1,344 | \$101,744 | \$18,274,258 | 289 | \$63,233 | \$75,608,408 | 1,038 | \$72,840 | \$17,051,633 | 251 | \$67,935 | \$248,605,685 | 2,933 | \$84,762 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS \$ \$1,123,025,961 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## NOTES

Any differences in adding are due to rounding.
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness ine ite
eports a reduction in its program to tote ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens
Enhanced Borrower Trensitional Funds Paid by Servicen represents transitional funds in an amount greater than $\$ 1500$ provided to to homeowners to facilitate corle ber
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
10 Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens
Forgiveness of Princiipal Associated with a Pro clarims on borrower deficiency balances on first of second lien mortgages and release of liens.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight
REO PRoperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers trom refinancing is s he estime
Servicers are reporting in their filings with the U.S. Securrites wand Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid princlipal loan balance, and the number of borrowers. See below for information on Refinance Solicictations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$245,120 | 86 |  | \$527,382 | 2,463 |  | \$161,658 | 1.416 |  | \$208,652 | 451 |  | \$145,111 | 4,782 |  | \$254,072 | 9,198 |  |
| Refinances Completed | \$297,195 | 51 | 2.83\% | \$174,010 | 1,025 | 2.07\% | \$140,606 | 782 | 2.82\% | \$207,656 | 377 | 2.31\% | \$149,218 | 2,252 | 2.56\% | \$159,972 | 4,487 | 2.46\% |

State Consumer Relief Information
Hawaii, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefitt } \\ & \hline \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$439,556 | 4 | \$109,889 | \$20,470,694 | 88 | \$232,622 | \$243,694 | 4 | \$60,924 | \$5,999,945 | 30 | \$199,998 | \$981,551 | 9 | \$109,061 | \$28,135,440 | 135 | \$208,411 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$486,577 | 5 | \$97,315 | \$383,570 | 6 | \$63,928 | \$888,791 | 9 | \$98,755 | \$58,426 | 1 | \$58,426 | \$1,817,364 | 21 | \$86,541 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$37,300 | 1 | \$37,300 | \$71,749 | 1 | \$71,749 | \$429,847 | 11 | \$39,077 | \$29,238 | 2 | \$14,619 | \$239,508 | 4 | \$59,877 | \$807,642 | 19 | \$42,507 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$1,344,051 | 14 | \$96,004 | \$43,954,498 | 497 | \$88,440 | \$5,237,938 | 57 | \$91,894 | \$3,289,286 | 23 | \$143,012 | \$11,743,181 | 107 | \$109,749 | \$65,568,954 | 698 | \$93,938 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$1,550,180 | 15 | \$103,345 | \$57,788,542 | 414 | \$139,586 | \$1,579,483 | 16 | \$98,718 | \$13,625,563 | 86 | \$158,437 | \$9,274,525 | 87 | \$106,604 | \$83,818,293 | 618 | \$135,628 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$1,087,063 | 113 | \$9,620 |  |  |  | \$651,000 | 30 | \$21,700 |  |  |  | \$1,738,063 | 143 | \$12,154 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  | \$18,396 | 3 | \$6,132 |  |  |  | \$18,396 | 3 | \$6,132 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$102,473 | 2 | \$51,236 |  |  |  |  |  |  | \$102,473 | 2 | \$51,237 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$556,777 | 5 | \$111,355 | \$1,099,047 | 19 | \$57,845 | \$472,543 | 15 | \$31,503 | \$179,615 | 4 | \$44,904 | \$2,748,664 | 23 | \$119,507 | \$5,056,646 | 66 | \$76,616 |
| Total Consumer Relief | \$3,927,863 | 39 | \$100,714 | \$124,958,170 | 1,137 | \$109,902 | \$8,449,548 | 111 | \$76,122 | \$24,681,834 | 187 | \$131,988 | \$25,045,855 | 231 | \$108,424 | \$887,063,270 | 1,705 | \$109,715 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$187,645 | 1 | \$187,645 | \$28,832,733 | 134 | \$215,170 | \$328,891 | 6 | \$54,815 | \$11,982,219 | 67 | \$178,839 | \$2,901,989 | 26 | \$111,615 | \$44,233,477 | 234 | \$189,032 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$187,645 | 1 | \$187,645 | \$26,447,416 | 117 | \$226,046 | \$328,891 | 6 | \$54,815 | \$10,394,484 | 60 | \$173,241 | \$1,757,704 | 15 | \$117,180 | \$39,116,140 | 199 | \$196,564 |
| TOTAL CONSUMER RELIEF - All Servicers \$187,063,270 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:
Any differences in adding are due to rounding.
DEFIITITIONS:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement perma
3 Completed 2 nd $L$ Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
${ }^{4}$ Completed 2nd Lien Exxinguishments represents findinized second liecon mortgage extinguishments sforgiveness of the entire balance and release of lien)
SShort Sales Completed/Deficiency Forgiven represents the torgiveness of itst or second lien mortgage remaining balances to facilitate short sale transactions and release of liens

Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to uncelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lie utransactions.
Porbearance for Unemployed Borrowers represents forgiveness of payment arearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent bligh.
 Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ fffers/Approvals and Refi

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Retate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$595,968 | 8 |  | \$361,738 | 64 |  | \$311,862 | 37 |  | \$279,235 | 5 |  | \$439,540 | 60 |  | \$386,359 | 174 |  |
| Refinances Completed | \$608,815 | 5 | 2.33\% | \$362,992 | 19 | 2.03\% | \$313,524 | 15 | 1.28\% | \$286,011 | 4 | 2.00\% | \$547,620 | 23 | 2.78\% | \$430,047 | 66 | 2.27\% |

## State Consumer Relief Information

Idaho, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefi | $\begin{array}{\|c\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$421,287 | 5 | \$84,257 | \$8,966,405 | 75 | \$119,552 | \$933,567 | 20 | \$46,678 | \$2,432,129 | 29 | \$83,867 | \$2,387,222 | 33 | \$72,340 | \$15,140,610 | 162 | \$93,461 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$207,628 | 4 | \$51,907 | \$1,052,442 | 25 | \$42,098 | \$401,044 | 12 | \$33,420 | \$190,473 | 14 | \$13,605 | \$1,851,587 | 55 | \$33,665 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ |  |  |  | \$530,330 | 7 | \$75,761 | \$382,326 | 20 | \$19,116 | \$41,129 | 1 | \$41,129 | \$36,746 | 4 | \$9,187 | \$990,531 | 32 | \$30,954 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$206,697 | 4 | \$51,674 | \$29,399,170 | 516 | \$56,975 | \$4,449,526 | 69 | \$64,486 | \$2,757,410 | 43 | \$64,126 | \$5,662,570 | 94 | \$60,240 | \$42,475,373 | 726 | \$58,506 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$1,538,323 | 20 | \$76,916 | \$57,806,827 | 710 | \$81,418 | \$2,985,669 | 53 | \$56,333 | \$16,387,460 | 198 | \$82,765 | \$11,020,065 | 167 | \$65,988 | \$89,738,344 | 1,148 | \$78,169 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$36,122 | 1 | \$36,122 |  |  |  | \$214,645 | 3 | \$71,548 | \$250,767 | 4 | \$62,692 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$919,899 | 158 | \$5,822 |  |  |  | \$419,153 | 28 | \$14,970 | \$58,994 | 18 | \$3,277 | \$1,398,046 | 204 | \$6,853 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$3,429 | 2 | \$1,714 | \$15,339 | 3 | \$5,113 | \$20,528 | 5 | \$4,106 | \$39,296 | 10 | \$3,930 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$7,153,700 | 140 | \$51,098 | \$7,153,700 | 140 | \$51,098 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  | \$150,775 | 3 | \$50,258 |  |  |  |  |  |  | \$150,775 | 3 | \$50,258 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$575,417 | 7 | \$82,202 | \$2,699,059 | 72 | \$37,487 | \$4,358,965 | 177 | \$24,627 | \$2,078,497 | 33 | \$62,985 | \$8,592,927 | 207 | \$41,512 | \$18,304,865 | 496 | \$36,905 |
| Total Consumer Relief | \$2,741,723 | 36 | \$76,159 | \$100,529,318 | 1,542 | \$65,194 | \$14,352,821 | 370 | \$38,791 | \$24,532,161 | 347 | \$70,698 | \$35,337,870 | 685 | \$51,588 | \$177,493,893 | 2,980 | \$59,562 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ |  |  |  | \$13,758,365 | 110 | \$125,076 | \$810,063 | 16 | \$50,629 | \$3,100,017 | 44 | \$70,455 | \$5,272,978 | 70 | \$75,328 | \$22,941,423 | 240 | \$95,589 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ |  |  |  | \$13,315,928 | 103 | \$129,281 | \$824,136 | 17 | \$48,479 | \$2,969,022 | 39 | \$76,129 | \$3,090,776 | 42 | \$73,590 | \$20,199,862 | 201 | \$100,497 |
| TOTAL CONSUMER RELIEF-ALL SERVICERS \$177,493,893 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## - NOTES

Any differences in adding are due to rounding.
DEFINITIONS:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness line ite
eports a reduction in its rogram to dateness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens
Enhanced Borrower Trensitional Funds Paid by Serricen reperesents transitional funds in an amount greater than $\$ 1500$ provided to to homeowners to facilite whice borrower deeds the residence to Servicer/iinvestor in lieu of foreclosure and release of liens.
Servicer Payments to Unrelated 2 nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-inlieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
10 Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens
Forgiveness of Princiopal Associated with vild claims on borrower deficiency balances on first or second lien mortgages and release of liens.
1 REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
Servicers are reporting in their filings with the U.S. Securcities and Exchange Commission. The estimated annual benefitit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for ind information on Refinance Solicicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | Average Loan | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ <br> Approvals | \$409,804 | 8 |  | \$247,276 | 139 |  | \$139,193 | 330 |  | \$337,090 | 39 |  | \$163,104 | 429 |  | \$176,404 | 945 |  |
| Refinances Completed | \$363,599 | 7 | 2.88\% | \$258,130 | 72 | 1.85\% | \$140,053 | 177 | 2.24\% | \$345,842 | 33 | 2.32\% | \$160,246 | 207 | 3.30\% | \$182,467 | 496 | 2.58\% | * Refinance Solicitations//ffiers/A.

borrowers under 9 .a. of Exhibit D.

## State Consumer Relief Information

Illinois, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{aligned} & \text { Aggregate } \\ & \text { Amount of } \\ & \text { Relief/ Benefit } \end{aligned}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{aligned} & \text { Aggregate } \\ & \text { Amount of } \\ & \text { Relief/ Benefit } \end{aligned}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$6,594,433 | 68 | \$96,977 | \$194,069,893 | 1,382 | \$140,427 | \$29,774,742 | 361 | \$82,479 | \$151,64,738 | 1,372 | \$110,178 | \$46,815,415 | 492 | \$95,153 | \$428,419,221 | 3,675 | \$116,577 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$8,951,256 | 163 | \$54,916 | \$24,770,759 | 456 | \$54,322 | \$20,642,507 | 326 | \$63,321 | \$9,266,607 | 280 | \$33,095 | \$63,631,129 | 1,225 | \$51,944 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$177,700 | 9 | \$19,744 | \$2,472,290 | 50 | \$49,446 | \$5,471,976 | 263 | \$20,867 | \$3,862,366 | 143 | \$27,010 | \$493,931 | 41 | \$12,047 | \$12,478,263 | 506 | \$24,661 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$3,152,710 | 61 | \$51,684 | \$270,425,858 | 4,832 | \$55,966 | \$62,852,449 | 1,081 | \$58,143 | \$137,269,104 | 2,367 | \$57,993 | \$30,707,970 | 532 | \$57,722 | \$504,408,091 | 8,873 | \$56,848 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$8,897,358 | 77 | \$115,550 | \$315,033,873 | 2,946 | \$106,936 | \$25,681,598 | 296 | \$86,497 | \$240,928,049 | 2,211 | \$108,968 | \$58,790,298 | 669 | \$87,878 | \$649,331,176 | 6,199 | \$104,748 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$1,74,344 | 7 | \$183,884 |  |  |  | \$2,031,884 | 25 | \$81,275 | \$3,206,228 | 32 | \$100,195 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$4,93,917 | 652 | \$6,432 | \$85,512 | 7 | \$12,216 | \$10,842,674 | 606 | \$17,892 | \$673,894 | 205 | \$3,287 | \$15,795,997 | 1,470 | \$10,746 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$95,694 | 13 | 87,361 | \$827,786 | 98 | \$8,447 | \$136,029 | 26 | \$5,232 | \$1,059,509 | 137 | 8,734 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$22,57,963 | 235 | \$96,076 |  |  |  |  |  |  |  |  |  | \$17,11,933 | 324 | \$52,876 | \$39,709,896 | 559 | \$71,037 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$32,866,195 | 330 | \$99,487 |  |  |  |  |  |  | \$32,866,195 | 330 | \$99,595 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$1,797,698 | 52 | \$34,571 | \$2,986,702 | 26 | \$114,873 | \$4,784,400 | 78 | \$61,338 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$3,833,960 | 65 | \$58,984 | \$26,027,558 | 658 | \$39,556 | \$27,663,402 | 969 | \$28,548 | \$27,566,437 | 717 | \$38,447 | \$38,802,275 | 758 | \$51,190 | \$123,893,633 | 3,167 | \$39,120 |
| Total Consumer Relief | \$45,234,124 | 515 | \$87,833 | \$821,174,645 | 10,683 | \$76,867 | \$210,436,671 | 3,783 | \$55,627 | \$594,901,359 | 7,892 | \$75,380 | \$207,836,938 | 3,378 | \$61,527 | \$1,879,583,738 | 26,251 | \$71,600 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$1,921,728 | 11 | \$174,703 | \$290,907,758 | 2,042 | \$142,462 | \$25,223,708 | 311 | \$81,105 | \$219,629,060 | 2,059 | \$106,668 | \$84,964,468 | 856 | \$99,258 | \$622,646,722 | 5,279 | \$117,948 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$1,438,107 | 9 | \$159,790 | \$257,415,592 | 1.793 | \$143,567 | \$27,135,493 | 333 | \$81,488 | \$206,006,740 | 1,936 | \$106,408 | \$62,292,308 | 617 | \$100,960 | \$554,288,240 | 4,688 | \$118,236 |

## NOTES

Any differences in adding are due to rounding.
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness ine ite
eports a reduction in its rogram to date ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
Enhanced Borrower Transitional Funds Paid by Servicen represents transitional funds in an amount greater than $\$ 1500$ provided to to homeowners to facilitate corle berow dion deeds the residence to Servicer/investor in lieu of toreclosure and release of liens.
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
10 Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens
Forgiveness of Principal Asscociated with a Property When
${ }^{2}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight
REO PRoperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers trom refinancing is s he estime
Servicers are reporting in their filings with the U.S. Securrites wand Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid princlipal loan balance, and the number of borrowers. See below for information on Refinance Solicictations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$296,035 | 114 |  | \$237,208 | 1,548 |  | \$170,331 | 1,863 |  | \$245,938 | 827 |  | \$185,793 | 1,749 |  | \$204,330 | 6,101 |  |
| Refinances Completed | \$326,691 | 65 | 2.30\% | \$244,608 | 658 | 2.06\% | \$156,756 | 969 | 2.32\% | \$238,912 | 717 | 2.05\% | \$188,470 | 758 | 3.46\% | \$204,687 | 3,167 | 2.43\% |

State Consumer Relief Information
Indiana, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \\ \hline \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$419,205 | 13 | \$32,247 | \$9,841,584 | 115 | \$85,579 | \$4,376,697 | 122 | \$35,875 | \$8,498,628 | 215 | \$39,529 | \$736,771 | 24 | \$30,699 | \$23,872,885 | 489 | \$48,820 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$346,626 | 9 | \$38,514 | \$1,351,412 | 60 | \$22,524 | \$655,616 | 18 | \$36,423 | \$64,919 | 7 | \$9,274 | \$2,418,573 | 94 | \$25,730 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$340,200 | 11 | \$30,927 | \$21,609 | 2 | \$10,804 | \$762,066 | 48 | \$15,876 | \$302,485 | 13 | \$23,268 |  |  |  | \$1,426,360 | 74 | \$19,275 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$1,196,623 | 31 | \$38,601 | \$24,795,199 | 752 | \$32,972 | \$3,726,168 | 108 | \$34,502 | \$11,236,759 | 392 | \$28,665 | \$3,005,551 | 82 | \$36,775 | \$43,970,300 | 1,365 | \$32,213 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ |  |  |  | \$22,346,499 | 414 | \$53,977 | \$2,066,712 | 38 | \$54,387 | \$16,596,623 | 311 | \$53,365 | \$2,500,962 | 48 | \$52,103 | \$43,510,796 | 811 | \$53,651 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$138,190 | 4 | \$34,547 |  |  |  | \$10,367 | 1 | \$10,367 | \$148,557 | 5 | \$29,711 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$769,367 | 117 | \$6,576 | \$6,000 | 2 | \$3,000 | \$1,352,543 | 98 | \$13,801 | \$15,725 | 3 | \$5,242 | \$2,43,635 | 220 | \$9,744 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$7,077 | 2 | \$3,539 | \$83,863 | 11 | \$7,624 | \$11,479 | 2 | \$5,740 | \$102,419 | 15 | \$6,828 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$6,738,324 | 139 | \$48,477 |  |  |  |  |  |  |  |  |  | \$2,104,205 | 88 | \$23,911 | \$8,842,529 | 227 | \$38,954 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{\text {" }}$ |  |  |  |  |  |  | \$23,678,880 | 411 | \$57,573 |  |  |  |  |  |  | \$23,678,880 | 411 | \$57,613 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$793,536 | 16 | \$49,596 | \$793,536 | 16 | \$49,596 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$885,741 | 22 | \$40,261 | \$1,353,997 | 45 | \$30,089 | \$8,494,339 | 362 | \$23,465 | \$1,252,332 | 35 | \$35,781 | \$11,58,334 | 273 | \$40,873 | \$23,144,743 | 737 | \$31,404 |
| Total Consumer Relief | \$9,580,092 | 216 | \$44,352 | \$59,474,881 | 1,454 | \$40,904 | \$44,607,541 | 1,157 | \$38,554 | \$39,978,849 | 1,093 | \$36,577 | \$20,411,849 | 544 | \$37,522 | \$174,053,212 | 4,464 | \$38,990 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$222,557 | 5 | \$44,511 | \$14,410,441 | 195 | \$73,900 | \$3,320,094 | 93 | \$35,700 | \$12,837,793 | 319 | \$40,244 | \$2,253,760 | 68 | \$33,144 | \$33,044,645 | 680 | \$48,595 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$222,557 | 4 | \$55,639 | \$12,711,15 | 168 | \$75,661 | \$3,681,340 | 101 | \$36,449 | \$11,155,334 | 286 | \$39,005 | \$1,023,767 | 27 | \$37,917 | \$28,794,113 | 586 | \$49,137 |
| TOTAL CONSUMER RELIEF-ALL SERVICERS \$174,053,212 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct trom Completed 1st Lien Modification Forgiveness line iten
Completed 2 nd Lien Modification Forsiver
eports a reduction in its program to date ens represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens
Enhanced Borrower Trensitional Funds Paid by Serricencr represents transitional funds in an amount greater than $\$ 1500$ provided to to homeowners to facilite whice borrower deeds the residence to Servicer/iinvestor in lieu of foreclosure and release of liens.
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
10 Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens
"Forgiveness of Princiipal Associated with vild claims on borrower deficiency balances on first or second lien mortgages and release of liens.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight
REO PRoperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers trom refinancing is is e estimate
Servicers are reporting in their filings with the U.S. Securrites and Exchange Commission. The estimated annual benefitito to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for ind information on Refinance Solicicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | Average Loan | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ <br> Approvals | \$123,422 | 29 |  | \$228,867 | 102 |  | \$103,356 | 603 |  | \$125,173 | 37 |  | \$117,881 | 535 |  | \$120,172 | 1,306 |  |
| Refinances Completed | \$140,515 | 22 | 3.65\% | \$209,452 | 45 | 1.83\% | \$103,075 | 362 | 2.90\% | \$118,700 | 35 | 3.84\% | \$125,767 | 273 | 4.14\% | \$119,835 | 737 | $3.34 \%$ |

## State Consumer Relief Information

Iowa, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefi | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammunt } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$61,900 | 2 | \$30,950 | \$894,544 | 18 | \$49,697 | \$994,240 | 30 | \$33,141 | \$981,190 | 29 | \$33,834 | \$548,196 | 24 | \$22,841 | \$3,480,070 | 103 | \$33,787 |
| Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance ${ }^{2}$ |  |  |  | \$81,658 | 6 | \$13,610 | \$149,802 | 11 | \$13,618 | \$55,000 | 2 | \$27,500 | \$60,032 | 4 | \$15,008 | \$346,492 | 23 | \$15,065 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$65,800 | 3 | \$21,933 | 861,754 | 2 | \$30,877 | \$317,660 | 18 | \$17,648 | \$10,893 | 1 | \$10,893 | \$10,752 | 2 | \$5,376 | \$466,859 | 26 | \$17,956 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$315,051 | 10 | \$31,505 | \$8,498,500 | 303 | \$28,048 | \$964,764 | 32 | \$30,149 | \$335,807 | 11 | \$30,528 | \$2,609,051 | 92 | \$28,359 | \$12,723,173 | 448 | \$28,400 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$423,401 | 10 | \$42,340 | \$5,766,582 | 144 | \$40,046 | \$710,376 | 13 | \$54,644 | \$2,147,289 | 57 | \$37,672 | \$2,733,947 | 55 | \$49,708 | \$11,781,595 | 279 | \$42,228 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$182,686 | 30 | \$6,090 |  |  |  | \$87,480 | 12 | \$7,290 |  |  |  | \$270,166 | 42 | \$6,433 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$13,382 | 2 | \$6,691 | \$20,000 | 3 | \$6,667 |  |  |  | \$33,382 | 5 | \$6,676 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$586,236 | 17 | \$34,484 |  |  |  |  |  |  | \$586,236 | 17 | \$34,484 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$1,500 | 1 | \$1,500 | \$1,500 | 1 | \$1,500 |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$262,925 | 5 | \$52,585 | \$262,925 | 5 | \$52,585 |
| Refinances Completed - <br> Estimated Consumer Relief ${ }^{14}$ | \$180,950 | 3 | \$60,317 | \$1,084,777 | 33 | \$32,872 | \$2,176,087 | 68 | \$32,001 | \$2,110 | 1 | \$2,10 | \$6,183,747 | 138 | \$44,810 | \$9,627,672 | 243 | \$39,620 |
| Total Consumer Relief CONSUMER RELIEF - IN PROCES 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$1,047,101 | 28 | \$37,396 | \$16,570,501 | 536 | \$30,915 | \$5,912,547 | 191 | \$30,956 | \$3,639,769 | 116 | \$31,377 | \$12,410,150 | 321 | \$38,661 | \$39,580,069 | 1,192 | \$33,205 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | \$51,759 | + | \$51,759 | \$1,597,314 | 31 | \$51,526 | \$958,898 | 25 | \$38,356 | \$1,653,268 | 48 | \$34,443 | \$1,465,497 | 64 | \$22,898 | \$5,726,736 | 169 | \$33,886 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$51,759 | 1 | \$51,759 | \$1,62,840 | 25 | \$46,514 | \$970,252 | 26 | \$37,317 | \$1,264,828 | 40 | \$31,621 | \$649,824 | 26 | \$24,993 | \$4,099,503 | 118 | \$34,742 |
| Total Consumer relief - All servicers \$39,580,069 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:
Any differences in adding are due to rounding.
DEFIIITIONS:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
2. Completed Forgiveness of pre $3 / 1 / 1 / 2012$ Forbearancer represents forgiveness of deferred principal from pre-settlement termanent modification of first lien $m$
${ }_{3}$ Completed 2 nd Lien Modfication Forgiveness represents finalized second lien principal reduction permanent modifications.

- Completeted 2nd Lien Extinguishments represents finealized second lien mortgage extinguishments forgiveness of the entire balance and release of lien).

Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than $\$ 1.500$ provided to homeowners to facilitate completion of short sales or deeds in lieu of forectosure
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien reppesents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu uransactions
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of riens in connection with a decision not to pursue foreclosure,
Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
B REO Properties Donated reperesents properties owned by Servicers/investors that are donated to munici papilites, nonprofits, disabled servicemembers, or families of deceased servicemembers.
${ }^{14} 4$ Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multiplie under the Settlement per Exhibit $D \boldsymbol{D} 9$. . iii. a and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ ompleted by each $S$

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$205,214 | 5 |  | \$157,533 | 83 |  | \$132,536 | 97 |  | \$107,517 | 1 |  | \$126,136 | 282 |  | \$133,836 | 468 |  |
| Refinances Completed | \$211,671 | 3 | 3.63\% | \$199,211 | 33 | 2.19\% | \$139,133 | 68 | 2.93\% | \$107,517 | 1 | 0.25\% | \$136,561 | 138 | 4.18\% | \$145,510 | 243 | 3.47\% | Refinance Solicitations/Offers/A.

borrowers under 9 .a. of Exhibit D .

State Consumer Relief Information
Kansas, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate <br> Amount of <br> Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefi | No. of Borrowers | Average <br> Amount of Relief/ Benefi | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | No. of Borrowers | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$69,307 | 3 | \$23,102 | \$2,882,104 | 42 | \$68,622 | \$1,027,143 | 23 | \$44,658 | \$944,424 | 27 | \$34,979 | \$508,037 | 19 | \$26,739 | \$5,431,015 | 114 | \$47,640 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$304,762 | 9 | \$33,862 | \$412,831 | 17 | \$24,284 | \$83,053 | 3 | \$27,684 | \$109,697 | 1 | \$109,697 | \$910,343 | 30 | \$30,345 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$146,400 | 6 | \$24,400 | \$46,418 | 1 | \$46,418 | \$458,917 | 22 | \$20,860 | \$25,973 | 2 | \$12,987 |  |  |  | \$677,708 | 31 | \$21,862 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$297,274 | 7 | \$42,468 | \$14,169,294 | 423 | \$33,497 | \$1,586,474 | 37 | \$42,878 | \$1,02,513 | 29 | \$38,018 | \$917,417 | 31 | \$29,594 | \$18,072,972 | 527 | \$34,294 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$184,447 | 5 | \$36,889 | \$8,364,226 | 188 | \$44,491 | \$875,942 | 21 | \$41,712 | \$2,489,242 | 70 | \$35,561 | \$1,282,815 | 21 | \$61,086 | \$13,196,672 | 305 | \$43,268 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$1,807 | 1 | \$1,807 |  |  |  | \$35,169 | 1 | \$35,169 | \$36,976 | 2 | \$18,488 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$386,892 | 63 | \$6,141 |  |  |  | \$65,500 | 5 | \$13,100 | \$9,000 | 3 | \$3,000 | \$461,392 | 71 | \$6,498 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  | \$8,000 | 2 | \$4,000 | \$10,350 | 1 | \$10,350 | \$18,350 | 3 | \$6,17 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$1,029,372 | 31 | \$33,206 |  |  |  |  |  |  |  |  |  | \$1,580,220 | 59 | \$26,783 | \$2,609,592 | 90 | \$28,995 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  | \$1,539,914 | 35 | \$43,998 |  |  |  |  |  |  | \$1,539,914 | 35 | \$43,998 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$205,000 | 1 | \$205,000 | \$48,216 | 3 | \$16,072 | \$253,216 | 4 | \$63,304 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$205,186 | 7 | \$29,312 | \$3,199,061 | 140 | \$22,850 | \$2,875,476 | 101 | \$28,470 | \$144,699 | 5 | \$28,940 | \$6,524,089 | 131 | \$49,802 | \$12,948,512 | 384 | \$33,720 |
| Total Consumer Relief | \$1,931,986 | 59 | \$32,746 | \$29,352,757 | 866 | \$33,895 | \$8,778,504 | 257 | \$34,158 | \$5,068,404 | 144 | \$35,197 | \$11,025,010 | 270 | \$40,833 | \$56,156,662 | 1,596 | \$35,186 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$205,252 | 3 | \$68,417 | \$4,149,937 | 59 | \$70,338 | \$1,099,731 | 28 | \$39,276 | \$1,757,731 | 51 | \$34,465 | \$1,060,216 | 44 | \$24,096 | \$8,272,867 | 185 | \$44,718 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$205,252 | 3 | \$68,417 | \$3,455,062 | 51 | \$67,746 | \$1,149,046 | 30 | \$38,302 | \$1,598,469 | 40 | \$39,962 | \$560,135 | 23 | \$24,354 | \$6,967,964 | 147 | \$47,401 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS \$56,15,662 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## NOTES

Any differences in adding are due to rounding.
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line ite
eports a reduction in its program to totate ness represents finalize
Short Sales Completed/D/Deficiency forgiven represents the forgiviveness of first or second lien mortgage remaining balances to facilitate short sale transsactions and release of liens.

- Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.

Enhanced Borrower Transtional funds Paid by servicer represents transitional funds in an amount greater than $\$ 1,500$ provided to tomeowners to faciititate completion of short sales or deeds in ieu of toreclosure.
"Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

1. Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.

Forgiveness of Principal A ssociated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure
12 Cash Costs Paid dy Sy Servicer for
${ }^{13}$ REO Properties Donated represents properties owned by Servicerss investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Retinances Completed represents eligite loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multiplier under the Settlement per Exhibitit $D$ I 9 .e.i.i. and is consistent with what some of the
Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Rate Reduction | Average Loan Balance | No. of Borrowers Borrowers | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | Average Loan Balance | N .0 of Borrowers Borrowers | Average Rate Reduction | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | Average Rate Reduction | Average Loan Balance | $\underset{\substack{\mathrm{N} . \text { of } \\ \text { Borrowers }}}{ }$ Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ <br> Approvals* | \$175,571 | 12 |  | \$134,960 | 372 |  | \$117,577 | 173 |  | \$84,169 | 5 |  | \$132,976 | 239 |  | \$130,905 | 801 |  |
| Refinances Completed | \$108,233 | 7 | 3.45\% | \$150,823 | 140 | 1.93\% | \$122,941 | 101 | 2.95\% | \$84,69 | 5 | 4.38\% | \$137,321 | 131 | 4.62\% | \$137,239 | 384 | 3.13 |

State Consumer Relief Information
Kentucky, Program to Date


## NOTES

- Any differences in adding are due to rounding
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness line ite
eports a reduction in its prication Forgiveness represents finalize
${ }^{5}$ Short Sales Completed/Deficiciency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transsactions and release of liens.
© Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
${ }^{3}$ Enhanced Borrower ransitional Funds Paid by Servicer represents transtitional funds in an amount greater than $\$ 1, .500$ provided to homeowners to facilitate completion of short sales or deeds in ieu of torectosure.
${ }^{2}$ Forbearance for Uuemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
10 Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
n Forgiveness of Pricinipal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and
Forgiveness of Principal A ssociated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure
${ }^{13}$ REO Properties Donated represents properties owned by Servicerss investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
Servicers are reporting in their filings with the U.S. Securrities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for ind information on Refinance Solicicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$179,645 | 9 |  | \$178,857 | 37 |  | \$108,039 | 209 |  | \$98,004 | 11 |  | \$133,359 | 316 |  | \$127,206 | 582 |  |
| Refinances Completed | \$261,901 | 5 | 3.61\% | \$122,062 | 9 | 1.61\% | \$109,064 | 116 | 2.96\% | \$89,994 | 10 | 3.28\% | \$140,156 | 156 | 4.21\% | \$127,783 | 296 | 3.67\% |

State Consumer Relief Information
Louisiana, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefi | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefi | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefi | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$312,013 | 8 | \$39,002 | \$7,566,727 | 89 | \$85,019 | \$1,374,037 | 43 | \$31,954 | \$4,400,741 | 113 | \$38,945 | \$2,155,972 | 51 | \$42,274 | \$15,809,490 | 304 | \$52,005 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$173,468 | 8 | \$21,683 | \$487,569 | 20 | \$24,378 | \$52,350 | 2 | \$26,175 | \$63,914 | 4 | \$15,978 | \$777,301 | 34 | \$22,862 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ |  |  |  | \$34,017 | 2 | \$17,008 | \$84,295 | 5 | \$16,859 | \$205,363 | 8 | \$25,670 |  |  |  | \$323,675 | 15 | \$21,578 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$249,494 | 6 | \$41,582 | \$8,269,702 | 238 | \$34,747 | \$1,205,016 | 33 | \$36,516 | \$2,677,964 | 76 | \$35,236 | \$986,187 | 43 | \$22,935 | \$13,388,363 | 396 | \$33,809 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$396,365 | 10 | \$39,637 | \$9,107,081 | 157 | \$58,007 | \$256,069 | 6 | \$42,678 | \$5,659,731 | 117 | \$48,374 | \$1,202,264 | 23 | \$52,272 | \$16,621,510 | 313 | \$53,04 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$20,265 | 1 | \$20,265 |  |  |  |  |  |  | \$20,265 | 1 | \$20,265 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$456,709 | 64 | \$7,136 |  |  |  | \$486,257 | 39 | \$12,468 | \$3,000 | 1 | \$3,000 | \$945,966 | 104 | \$9,096 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  | \$19,450 | 3 | \$6,483 |  |  |  | \$19,450 | 3 | \$6,483 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$5,429,950 | 145 | \$37,448 |  |  |  |  |  |  |  |  |  | \$935,530 | 41 | \$22,818 | \$6,365,480 | 186 | \$34,223 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$842,021 | 22 | \$38,274 |  |  |  |  |  |  | \$842,021 | 22 | \$38,274 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{\text {13 }}$ |  |  |  |  |  |  |  |  |  | \$387,000 | 8 | \$48,375 |  |  |  | \$387,000 | 8 | \$48,375 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$92,618 | 4 | \$23,154 | \$313,224 | 10 | \$31,322 | \$873,160 | 22 | \$39,689 | \$178,498 | 6 | \$29,750 | \$10,098,919 | 174 | \$58,040 | \$11,556,419 | 216 | \$53,502 |
| Total Consumer Relief | \$6,480,440 | 173 | \$37,459 | \$25,920,928 | 568 | \$45,635 | \$5,442,432 | 152 | \$33,832 | \$14,067,354 | 372 | \$37,815 | \$15,445,786 | 337 | \$45,833 | \$67,056,941 | 1,602 | \$41,858 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$403,596 | 5 | \$80,719 | \$10,528,015 | 131 | \$80,367 | \$1,079,943 | 38 | \$28,420 | \$6,545,091 | 163 | \$40,154 | \$4,853,652 | 113 | \$42,953 | \$23,410,297 | 450 | \$52,023 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$329,374 | 4 | \$82,343 | \$9,221,072 | 112 | \$82,331 | \$1,178,701 | 41 | \$28,749 | \$5,722,436 | 149 | \$38,406 | \$2,574,267 | 53 | \$48,571 | \$19,025,850 | 359 | \$52,997 |
| TOTAL CONSUMER RELIEF - ALL SERVIIERS $\$ 67,056,941$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:
Any differences in adding are due to rounding
definitions
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement perm
${ }^{2}$ Completed 2 nd $L$ Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
Completed 2nd Lien Exinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency forgiven represents the torgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens

Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lie u transactions
QForbearance for Unemployed Bors
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
12 Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent bligh.
${ }_{3}$ REO Properties Donated represents properties owned by Servicers investors that are donated to municialities non
 Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ Offers/Approvals and Refinances Completed by each Servicer.

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$149,216 | 9 |  | \$234,865 | 37 |  | \$124,525 | 41 |  | \$120,213 | 8 |  | \$164,837 | 388 |  | \$165,749 | 483 |  |
| Refinances Completed | \$99,313 | 4 | 2.97\% | \$167,652 | 10 | 2.38\% | \$134,825 | 22 | 3.75\% | \$110,812 | 6 | 3.42\% | \$172,345 | 174 | 4.29\% | \$165,245 | 216 | 4.12\% | - Rerrinawers under 9. a. of Exhibit $D$.

State Consumer Relief Information
Maine, Program to Date


NOTES:
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness line iten
Completed 2 nd Lien Modification Forsivess
eports a reduction in its rogram to date ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens
Enhanced Borrower Trensitional Funds Paid by Servicen represents transitional funds in an amount greater than $\$ 1500$ provided to to homeowners to facilite whicold borrower deeds the residence to Servicer/iinvestor in lieu of foreclosure and release of liens.
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behal of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
10 Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or seend lien mortages and release of liens
Forgiveness of Priscipal Associated with a Property When No Foreclosure erepresents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure,

is Refinances Completed represents seligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multipieied by 7.85 , which represents the Servicers' weighted multiplier under the Settlement per Exhibit $D 9.9$.eii.1. and is consistent with what some of the
Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | No. of Borrowers | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \\ \hline \end{array}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* Approvals* | \$368,453 | 5 |  | \$228,527 | 79 |  | \$143,544 | 69 |  | \$251,838 | 3 |  | \$140,843 | 39 |  | \$184,866 | 195 |  |
| Refinances Completed |  |  |  | \$242,422 | 35 | 2.20\% | \$136,727 | 44 | 2.81\% | \$251,838 | 3 | 2.95\% | \$142,331 | 16 | 3.80\% | \$178,914 | 98 | 2.65 |

[^1]
## State Consumer Relief Information

Maryland, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \\ \hline \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$8,931,969 | 71 | \$125,802 | \$156,520,354 | 1,017 | \$153,904 | \$12,568,991 | 148 | \$84,926 | \$82,642,980 | 702 | \$117,725 | \$26,446,169 | 297 | \$89,044 | \$287,110,463 | 2,235 | \$128,461 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$712,474 | 6 | \$118,746 | \$16,611,987 | 264 | \$62,924 | \$10,279,834 | 190 | \$54,104 | \$6,276,013 | 114 | \$55,053 | \$5,702,345 | 135 | \$42,240 | \$39,582,653 | 709 | \$55,829 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$97,631 | 3 | \$32,544 | \$5,248,594 | 72 | \$72,897 | \$5,084,942 | 164 | \$30,985 | \$934,625 | 25 | \$37,385 | \$954,033 | 56 | \$17,036 | \$12,319,825 | 320 | \$38,499 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$2,678,699 | 46 | \$58,233 | \$297,931,451 | 4,616 | \$64,543 | \$51,806,219 | 756 | \$68,454 | \$39,142,507 | 543 | \$72,086 | \$34,652,097 | 552 | \$62,776 | \$426,210,973 | 6,513 | \$65,440 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$10,804,682 | 79 | \$136,768 | \$256,938,811 | 2,773 | \$118,242 | \$13,242,530 | 165 | \$79,875 | \$101,169,263 | 810 | \$124,900 | \$43,177,159 | 493 | \$87,580 | \$425,332,445 | 3,720 | \$114,337 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$413,587 | 4 | \$103,397 |  |  |  | \$537,095 | 9 | \$59,677 | \$950,682 | 13 | \$73,129 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$4,739,322 | 576 | \$8,228 | \$3,000 | 1 | \$3,000 | \$3,420,805 | 198 | \$17,277 | \$271,048 | 86 | \$3,152 | \$8,434,175 | 861 | \$9,796 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$24,700 | 6 | \$4,117 | \$343,179 | 38 | \$9,031 | \$74,604 | 14 | \$5,329 | \$442,483 | 58 | \$7,629 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  | \$40,273,987 | 599 | \$67,235 |  |  |  |  |  |  | \$9,897,260 | 133 | \$74,415 | \$50,171,247 | 732 | \$68,540 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$2,156,054 | 29 | \$74,347 |  |  |  |  |  |  | \$2,156,054 | 29 | \$74,347 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$419,900 | 3 | \$139,967 |  | 1 |  | \$419,900 | 4 | \$104,975 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$2,732,321 | 42 | \$65,055 | \$56,702,383 | 1,176 | \$48,216 | \$9,525,236 | 230 | \$41,414 | \$8,450,284 | 170 | \$49,708 | \$27,503,220 | 554 | \$49,645 | \$104,913,445 | 2,172 | \$48,303 |
| Total Consumer Relief | \$25,957,776 | 247 | \$105,092 | \$834,966,889 | 10,493 | \$79,574 | \$105,105,093 | 1,693 | \$62,082 | \$242,799,556 | 2,603 | \$93,277 | \$149,215,030 | 2,330 | \$64,041 | \$1,358,044,344 | 17,366 | \$78,201 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$2,430,234 | 17 | \$142,955 | \$221,064,748 | 1,440 | \$153,517 | \$10,595,023 | 124 | \$85,444 | \$118,431,679 | 1,073 | \$110,374 | \$41,672,533 | 454 | \$91,790 | \$394,194,217 | 3,108 | \$126,832 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$2,321,286 | 15 | \$154,752 | \$200,629,151 | 1.306 | \$153,621 | \$11,180,591 | 131 | \$85,348 | \$111,509,049 | 1,017 | \$109,645 | \$33,170,743 | 364 | \$91,128 | \$358,810,820 | 2,833 | \$126,654 |
| TOTAL CONSUMER RELIEF-ALL SERVICERS \$1,358,044,344 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Notes:
Any differences in adding are due to rounding.
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line ite

${ }^{5}$ Short Sales Completed/D Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
Deeds in Lieu Completed/Deficiency Forfiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transsactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
E Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than $\$ 1,500$ provided to homeowners to faciiltate completion of short sales or deeds in ieu of foreclosure.
9 Forbearance for Unemployed Borrowers represents orgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
${ }^{10}$ Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
Forgiveness of Principal A ssociated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure
12 Cash Costs Paid dy Servicer for
${ }^{13}$ REO Properties Donated represents properties owned by Servicerss investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents elizible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multiplie under the Settement per Exhibit $D$ D 9 .e.ii1. and is consistent with what some of the
Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$327,285 | 64 |  | \$274,884 | 2,174 |  | \$250,065 | 523 |  | \$316,253 | 200 |  | \$248,919 | 1,359 |  | \$266,403 | 4,320 |  |
| Refinances Completed | \$355,678 | 42 | 2.33\% | \$280,466 | 1,176 | 2.19\% | \$246,527 | 230 | 2.14\% | \$307,387 | 170 | 2.06\% | \$248,007 | 554 | 2.55\% | \$272,54 | 2,72 | 2.22 |

[^2]State Consumer Relief Information
Massachusetts, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\xrightarrow{\mathrm{No} \text {. of }}$ Borrowers | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average <br> Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ |  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$3,412,147 | 35 | \$97,490 | \$79,778,133 | 660 | \$120,876 | \$6,116,149 | 77 | \$79,431 | \$38,763,561 | 386 | \$100,424 | \$12,356,188 | 173 | \$71,423 | \$140,426,178 | 1,331 | \$105,504 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$72,100 | 2 | \$36,050 | \$9,705,190 | 162 | \$59,909 | \$3,976,509 | 74 | \$53,737 | \$6,259,974 | 107 | \$58,504 | \$3,041,289 | 87 | \$34,957 | \$23,055,062 | 432 | \$53,368 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$58,400 | 4 | \$14,600 | \$3,045,551 | 51 | \$59,717 | \$4,705,826 | 196 | \$23,893 | \$893,223 | 33 | \$27,067 | \$141,803 | 9 | \$15,756 | \$8,844,803 | 293 | \$30,187 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$3,380,705 | 47 | \$71,930 | \$135,231,916 | 2,188 | \$61,806 | \$31,496,499 | 494 | \$63,758 | \$22,643,256 | 312 | \$72,575 | \$12,225,164 | 206 | \$59,345 | \$204,977,540 | 3,247 | \$63,128 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$2,952,787 | 28 | \$105,457 | \$91,951,825 | 980 | \$93,828 | \$7,885,629 | 126 | \$62,057 | \$44,989,361 | 418 | \$107,630 | \$16,792,383 | 222 | \$75,641 | \$164,571,985 | 1,774 | \$92,769 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$88,497 | 4 | \$22,124 | \$88,497 | 4 | \$22,124 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$1,717,400 | 200 | \$8,587 |  |  |  | \$2,574,929 | 109 | \$23,623 | \$237,938 | 80 | \$2,974 | \$4,530,267 | 389 | \$11,646 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$16,597 | 5 | \$3,319 | \$99,892 | 17 | \$5,876 | \$117,505 | 16 | \$7,344 | \$233,994 | 38 | \$6,158 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | 87,525,621 | 77 | \$97,735 | \$28,509,398 | 521 | \$54,721 |  |  |  |  |  |  | \$9,761,550 | 174 | \$56,101 | \$45,796,569 | 772 | \$59,322 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$452,000 | 5 | \$90,400 |  |  |  |  |  |  | \$452,000 | 5 | \$90,400 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$23,000 | 1 | \$23,000 | \$246,572 | 1 | \$246,572 | \$269,572 | 2 | \$134,786 |
| Refinances Completed - <br> Estimated Consumer Relief ${ }^{14}$ | \$897,229 | 16 | \$56,077 | \$25,873,716 | 651 | \$39,745 | \$4,288,974 | 95 | \$45,147 | \$1,330,799 | 33 | \$40,327 | \$6,229,603 | 115 | \$54,170 | \$38,620,321 | 910 | \$42,440 |
| Total Consumer Relief | \$18,298,989 | 209 | \$87,555 | \$375,833,129 | 5,413 | \$69,428 | \$58,938,183 | 1,072 | \$54,980 | \$117,577,995 | 1,416 | \$83,035 | \$61,238,492 | 1,087 | \$56,337 | \$631,866,788 | 9,197 | \$68,704 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$438,428 | 3 | \$146,143 | \$106,595,200 | 888 | \$120,040 | \$4,650,093 | 62 | 875,002 | \$54,779,207 | 547 | \$100,145 | \$19,055,795 | 234 | \$81,435 | \$185,518,723 | 1,734 | \$106,989 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$438,428 | 3 | \$146,143 | \$97,893,161 | 813 | \$120,410 | \$4,954,968 | 64 | \$77,421 | \$49,739,821 | 506 | \$98,300 | \$13,746,069 | 191 | \$71,969 | \$166,772,447 | 1,577 | \$105,753 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS $\$ 631,866,788$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## NOTES

Any differences in adding are due to rounding.
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line ite
eports a reduction in its program to todteness represents finalize
Short Sales Completed/D/Deficiency forgiven represents the forggiveness of first or second lien mortgage remaining balances to facilitate short sale transsactions and release of liens.
Deeds in Lieu Completed/Deficiency Forgiven respesents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/iinvestor in lieu of foreclosure and release of liens.
Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than $\$ 1,500$ provided to homeowners to faciiltate completion of short sales or deeds in ieu of foreclosure.
"Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

1. Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.

Forgiveness of Principal A ssociated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure
${ }^{3}$ REO Properties Donated represents properties owned by Servicerss investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents elizible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multiplie under the Settement per Exhibit $D$ D 9 .e.ii1. and is consistent with what some of the
Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\underset{\substack{\mathrm{N} . \text { of } \\ \text { Borrowers }}}{ }$ Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$315,292 | 29 |  | \$239,108 | 1,432 |  | \$271,229 | 195 |  | \$284,242 | 46 |  | \$276,298 | 288 |  | \$249,791 | 1,990 |  |
| Refinances Completed | \$283,474 | 16 | 2.52\% | \$249,409 | 651 | 2.03\% | \$256,751 | 95 | 2.24\% | \$276,195 | 33 | 1.86\% | \$261,390 | 115 | 2.64\% | \$253,260 | 910 | 2.13\% |

## State Consumer Relief Information

Michigan, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate <br> Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefi | No. of Borrowers | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | No. of Borrowers Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$26,860,956 | 378 | 871,061 | \$60,004,842 | 520 | \$115,394 | \$10,207,172 | 163 | \$62,621 | \$34,293,544 | 462 | \$74,228 | \$8,236,261 | 122 | \$67,510 | \$139,602,775 | 1,645 | \$84,865 |
| Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance ${ }^{2}$ | \$339,769 | 5 | \$67,954 | \$2,440,690 | 56 | \$43,584 | \$8,012,338 | 206 | \$38,895 | \$5,749,958 | 139 | \$41,367 | \$1,614,451 | 65 | \$24,838 | \$18,157,206 | 471 | \$38,550 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$239,100 | 10 | \$23,910 | \$1,961,041 | 39 | \$50,283 | \$1,795,010 | 126 | \$14,246 | \$1,067,519 | 52 | \$20,529 | \$88,371 | 10 | \$8,837 | \$5,151,041 | 237 | \$21,734 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$5,941,371 | 145 | \$40,975 | \$156,104,484 | 3,841 | \$40,642 | \$10,085,965 | 254 | \$39,592 | \$10,663,150 | 269 | \$39,640 | \$4,753,751 | 149 | \$31,904 | \$187,548,721 | 4,658 | \$40,264 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$12,200,177 | 188 | \$64,895 | \$131,836,906 | 1.766 | \$74,653 | \$10,679,094 | 234 | \$45,604 | \$83,890,802 | 1,221 | \$68,707 | \$12,280,243 | 231 | \$53,161 | \$250,887,222 | 3.640 | \$68,925 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$291,608 | 6 | \$48,601 |  |  |  |  |  |  | \$291,608 | 6 | \$48,601 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$1,665,391 | 313 | \$5,321 | \$19,320 | 4 | \$4,830 | \$1,707,786 | 143 | \$11,943 | \$104,000 | 35 | \$2,971 | \$3,496,497 | 495 | \$7,064 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$7,096 | 5 | \$1,419 | \$227,828 | 42 | \$5,425 | \$54,561 | 16 | \$3,410 | \$289,485 | 63 | \$4,595 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$11,547,339 | 135 | \$85,536 | \$45,652,713 | 1,380 | \$33,082 |  |  |  |  |  |  | \$15,748,926 | 386 | \$40,800 | \$72,948,978 | 1,901 | \$38,374 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$56,905,255 | 713 | \$79,668 |  |  |  |  |  |  | \$56,905,255 | 713 | \$79,811 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$720,200 | 12 | \$60,017 | \$2,42,299 | 32 | \$66,947 | \$2,862,499 | 44 | \$65,057 |
| Refinances Completed - <br> Estimated Consumer Relief ${ }^{14}$ | \$7,933,846 | 182 | \$43,593 | \$20,624,591 | 792 | \$26,041 | \$29,941,656 | 1,346 | \$22,245 | \$36,658,493 | 1,810 | \$20,253 | \$25,181,269 | 688 | \$36,601 | \$120,339,855 | 4,818 | \$24,977 |
| Total Consumer Relief | \$65,062,559 | 1043 | \$62,380 | \$420,290,658 | 8,707 | \$48,270 | \$127,944,514 | 3,057 | \$41,853 | \$174,979,280 | 4,150 | \$42,164 | \$70,204,132 | 1,734 | \$40,487 | \$858,481,143 | 18,691 | \$45,930 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$977,347 | 14 | \$69,811 | \$87,494,828 | 815 | \$107,356 | \$7,975,812 | 139 | \$57,380 | \$47,974,776 | 752 | \$63,796 | \$16,620,194 | 233 | \$71,331 | \$161,042,957 | 1,953 | \$82,459 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$896,260 | 11 | \$81,478 | \$77,229,074 | 702 | \$110,013 | \$8,820,553 | 149 | \$59,198 | \$47,447,251 | 734 | \$64,642 | \$10,831,225 | 159 | \$68,121 | \$145,224,363 | 1,755 | \$82,749 |
| TOTAL CONSUMER RELIEF-ALL SERVICERS $\$ 858,481,143$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Notes:
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness line ite

${ }^{5}$ Short Sales Completed/D Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
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Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than $\$ 1,500$ provided to homeowners to faciiltate completion of short sales or deeds in ieu of foreclosure.
"Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
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Forgiveness of Principal A ssociated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure
12 Cash Costs Paid dy Servicer for
${ }^{13}$ REO Properties Donated represents properties owned by Servicerss investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents elizible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multiplie under the Settement per Exhibit $D$ D 9 .e.ii1. and is consistent with what some of the
Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{array}{\|c\|} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{array}{\|c\|c\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\underset{\substack{\mathrm{N} . \text { of } \\ \text { Borrowers }}}{ }$ Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$185,487 | 304 |  | \$189,218 | 1,729 |  | \$112,612 | 2,302 |  | \$117,461 | 2,131 |  | \$127,921 | 1,506 |  | \$136,194 | 7,972 |  |
| Refinances Completed | \$200,476 | 182 | 2.77\% | \$199,840 | 792 | 1.66\% | \$114,264 | 1,346 | 2.48\% | \$116,218 | 1,810 | 2.22\% | \$135,538 | 688 | 3.44\% | \$135,360 | 4,818 | 2.35 |

State Consumer Relief Information
Minnesota, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefi | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefi | No. of Borrowers | Average Amount of Relief/ Benefi | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$1,019,576 | 11 | \$92,689 | \$24,038,896 | 207 | \$116,130 | \$6,145,458 | 72 | \$85,354 | \$20,497,430 | 244 | \$84,006 | \$7,839,187 | 129 | \$60,769 | \$59,540,547 | 663 | \$89,805 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$220,768 | 2 | \$110,384 | \$1,909,543 | 31 | \$61,598 | \$4,827,211 | 107 | \$45,114 | \$2,308,638 | 60 | \$38,477 | 81,293,594 | 45 | \$28,747 | \$10,559,754 | 245 | \$43,101 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$156,865 | 4 | \$39,216 | \$386,162 | 8 | \$48,270 | \$2,210,093 | 102 | \$21,610 | \$796,266 | 33 | \$24,129 | \$823,330 | 27 | \$30,494 | \$4,372,716 | 174 | \$25,131 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$1,623,505 | 32 | \$50,735 | \$26,237,562 | 590 | \$44,470 | \$11,366,114 | 201 | \$56,548 | \$5,395,075 | 95 | \$56,790 | \$13,180,956 | 256 | \$51,488 | \$57,803,212 | 1,174 | \$49,236 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$3,288,085 | 36 | \$91,336 | \$84,268,756 | 919 | \$91,696 | \$7,631,261 | 124 | \$61,311 | \$38,872,914 | 485 | \$80,150 | \$28,120,497 | 495 | \$56,809 | \$162,181,513 | 2,059 | \$78,767 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$125,715 | 2 | \$62,857 |  |  |  | \$168,623 | 3 | \$56,208 | \$294,338 | 5 | \$58,868 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$1,516,359 | 226 | \$6,710 | \$3,000 | 1 | \$3,000 | \$1,296,522 | 93 | \$13,941 | \$114,000 | 38 | \$3,000 | \$2,929,881 | 358 | \$8,184 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$6,968 | 3 | \$2,323 | \$140,050 | 17 | \$8,238 | \$46,405 | 11 | \$4,219 | \$193,423 | 31 | \$6,239 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  | \$1,555,828 | 19 | \$81,886 |  |  |  |  |  |  | \$1,555,828 | 19 | \$81,886 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$181,500 | 1 | \$181,500 | \$580,377 | 5 | \$116,075 | \$761,877 | 6 | \$126,980 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$947,478 | 13 | 872,883 | \$7,771,558 | 252 | \$30,840 | \$11,990,144 | 372 | \$32,232 | \$7,337,498 | 255 | \$28,775 | \$43,908,756 | 1,231 | \$35,669 | \$71,955,434 | 2,123 | \$33,893 |
| Total Consumer Relief | \$7,256,277 | 98 | \$74,044 | \$146,128,836 | 2,233 | \$65,441 | \$45,861,792 | 1,003 | \$45,725 | \$76,825,893 | 1,283 | \$59,880 | \$96,075,725 | 2,240 | \$42,891 | \$372,148,523 | 6,857 | \$54,273 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$765,750 | 3 | \$255,250 | \$37,952,640 | 325 | \$116,777 | \$4,947,542 | 59 | \$83,857 | \$32,530,009 | 375 | \$86,747 | \$15,912,856 | 241 | \$66,028 | \$92,108,797 | 1,003 | \$91,833 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$765,750 | 3 | \$255,250 | \$32,175,416 | 281 | \$114,503 | \$5,279,254 | 67 | \$78,795 | \$28,020,555 | 346 | \$80,984 | \$8,889,485 | 136 | \$65,364 | \$75,130,460 | 833 | \$90,193 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS \$372,148,523 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## NOTES

Any differences in adding are due to rounding.
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line ite
eports a reduction in its program to tote ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens
Enhanced Borrower Trensitional Funds Paid by Servicen represents transitional funds in an amount greater than $\$ 1500$ por
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

- Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens
Forgiveness of Princinize Associated with vild claims on borrower deficiency balances on first of second lien mortgages and release of liens.
REO PRoperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
R Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers trom refinancing is s he estimate
Servicers are reporting in theerer filings with the U.S. Securcities and Exchange Commission. The estimated annual benefitito to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for ind information on Refinance Solicicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | Average Loan | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ <br> Approvals | \$267,154 | 20 |  | \$233,641 | 464 |  | \$188,884 | 665 |  | \$214,159 | 304 |  | \$186,432 | 2,095 |  | \$195,896 | 3,548 |  |
| Refinances Completed | \$324,631 | 13 | 2.86\% | \$238,097 | 252 | 1.65\% | \$177,746 | 372 | 2.31\% | \$218,187 | 255 | 1.68\% | \$190,119 | 1,231 | 2.39\% | \$197,841 | 2,123 | 2.18 |

State Consumer Relief Information
Mississippi, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF AlL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | No. of Borrowers Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Ammunt } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$218,743 | 8 | \$27,343 | \$2,736,944 | 43 | \$63,650 | \$1,173,820 | 42 | \$27,948 | \$1,967,782 | 55 | \$35,778 | \$1,068,523 | 33 | \$32,379 | \$7,165,812 | 181 | \$39,590 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$256,403 | 5 | \$51,281 | \$171,272 | 13 | \$13,175 | \$121,102 | 3 | \$40,367 | \$266,997 | 7 | \$38,142 | \$815,774 | 28 | \$29,135 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$9,100 | 1 | \$9,100 | \$64,888 | 2 | \$32,444 | \$209,047 | 15 | \$13,936 |  |  |  | \$3,765 | 2 | \$1,883 | \$286,800 | 20 | \$14,340 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$216,625 | 9 | \$24,069 | \$5,319,568 | 169 | \$31,477 | \$620,883 | 18 | \$34,494 | \$546,972 | 15 | \$36,465 | \$1,864,316 | 33 | \$56,494 | \$8,568,364 | 244 | \$35,116 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$820,802 | 16 | \$51,300 | \$7,459,484 | 149 | \$50,064 | \$530,710 | 13 | \$40,824 | \$3,175,274 | 67 | \$47,392 | \$1,449,408 | 17 | \$85,259 | \$13,435,678 | 262 | \$51,281 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$30,440 | 1 | \$30,440 |  |  |  | \$20,691 | 1 | \$20,691 | \$51,131 | 2 | \$25,566 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$361,916 | 68 | \$5,322 | \$5,000 | 1 | \$5,000 | \$168,038 | 17 | \$9,885 | \$3,000 | 1 | \$3,000 | \$537,954 | 87 | \$6,183 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$2,449,313 | 63 | \$38,878 |  |  |  |  |  |  |  |  |  | \$909,979 | 19 | \$47,894 | \$3,359,292 | 82 | \$40,967 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  | \$1,499,287 | 41 | \$36,568 |  |  |  |  |  |  | \$1,499,287 | 41 | \$36,568 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$118,180 | 6 | \$19,697 | \$450,932 | 15 | \$30,062 | \$2,462,542 | 83 | \$29,669 | \$501,424 | 16 | \$31,339 | \$5,807,694 | 122 | \$47,604 | \$9,340,772 | 242 | \$38,598 |
| Total Consumer Relief | \$3,832,762 | 103 | \$37,211 | \$16,650,135 | 451 | \$36,918 | \$6,703,001 | 227 | \$29,529 | \$6,480,592 | 173 | \$37,460 | \$11,394,373 | 235 | \$48,487 | \$45,060,863 | 1,189 | \$37,898 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$309,721 | 4 | \$77,430 | \$5,223,389 | 79 | \$66,119 | \$973,661 | 35 | \$27,819 | \$4,807,495 | 121 | \$39,731 | \$2,729,518 | 85 | \$32,112 | \$14,043,784 | 324 | \$43,345 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$239,812 | 3 | \$79,937 | \$4,228,159 | 67 | \$63,107 | \$1,137,036 | 40 | \$28,426 | \$3,971,308 | 109 | \$36,434 | \$899,135 | 29 | \$31,005 | \$10,475,450 | 248 | \$42,240 |
| TOTAL CONSUMER RELIEF-ALL SERVICERS $\$ 45,060,863$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:
Any differences in adding are due to rounding.
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
${ }^{2}$ Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement perma
${ }^{3}$ Completed 2 nd $L$ Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
${ }^{4}$ Completed 2nd Lien Exxinguishments represents findilized second liecon mortgage extinguishments sforgiveness of the entire balance and release of lien)
Shhort Sales Completed/Deficiency Forgiven represents the torgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens

Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to uncelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lie utransactions.
Torbearance for Unemployed Borrowers represents forgiveness of payment arearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
${ }^{12}$ Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of iens in connection with a decision not to pursue foreclosure.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
${ }^{14} 4$ Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the e estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multiplier under the Settlement per Exhibit $D 9$. 9 . eiii. and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/
Sfers/Approvan_ mpleted by eac


## State Consumer Relief Information

Missouri, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relieff } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relieff } \\ \text { Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$1,096,308 | 12 | \$91,359 | \$13,555,889 | 209 | \$64,861 | \$5,888,855 | 133 | \$44,277 | \$9,139,493 | 184 | \$49,671 | \$3,781,312 | 80 | \$47,266 | \$33,461,857 | 618 | \$54,145 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$854,357 | 30 | \$28,479 | \$2,624,790 | 94 | \$27,923 | \$900,467 | 28 | \$32,160 | \$452,563 | 14 | \$32,326 | \$4,832,177 | 166 | \$29,110 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$105,000 | 5 | \$21,000 | \$433,710 | 10 | \$43,371 | \$1,213,873 | 72 | \$16,998 | \$225,826 | 9 | \$25,092 | \$5,850 | 1 | \$5,850 | \$1,984,259 | 97 | \$20,456 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$1,137,098 | 26 | \$43,735 | \$39,226,934 | 1,138 | \$34,470 | \$4,556,522 | 115 | \$39,548 | \$2,279,499 | 60 | \$37,992 | \$1,552,99 | 79 | \$19,648 | \$48,752,252 | 1,418 | \$34,381 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$2,094,736 | 32 | \$65,461 | \$417724,538 | 676 | \$61,723 | \$4,607,728 | 73 | \$62,906 | \$19,985,432 | 338 | \$59,128 | \$4,763,351 | 77 | \$61,862 | \$73,175,785 | 1,196 | \$61,184 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$301,549 | 4 | \$75,387 |  |  |  | \$9,141 | 1 | \$9,141 | \$310,690 | 5 | \$62,138 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$1,012,362 | 182 | \$5,562 | \$16,000 | 5 | \$3,200 | \$824,433 | 79 | \$10,436 | \$36,000 | 12 | \$3,000 | \$1,888,795 | 278 | \$6,794 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$8,971 | 3 | \$2,990 | \$93,296 | 7 | \$13,328 |  |  |  | \$102,267 | 10 | \$10,227 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$6,848,743 | 141 | \$48,573 | \$16,997,718 | 563 | \$30,191 |  |  |  |  |  |  | \$5,882,998 | 170 | \$34,606 | \$29,729,459 | 874 | \$34,015 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  | \$13,377,806 | 227 | \$58,815 |  |  |  |  |  |  | \$13,377,806 | 227 | \$58,933 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$74,000 | 2 | \$37,000 | \$954,739 | 16 | \$59,671 | \$1,028,739 | 18 | \$57,152 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$307,867 | 9 | \$34,207 | \$9,261,389 | 406 | \$22,811 | \$14,721,595 | 535 | \$27,517 | \$1,264,725 | 45 | \$28,105 | \$16,143,265 | 357 | \$45,219 | \$41,698,841 | 1,352 | \$30,842 |
| Total Consumer Relief | \$11,589,752 | 225 | \$51,510 | \$123,066,897 | 3,214 | \$38,291 | \$47,317,689 | 1,261 | \$37,524 | \$34,787,711 | 752 | \$46,260 | \$33,581,418 | 807 | \$41,613 | \$250,342,927 | 6,259 | \$39,997 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$275,128 | 3 | \$91,709 | \$21,203,850 | 320 | \$66,262 | \$5,058,841 | 124 | \$40,797 | \$14,456,096 | 313 | \$46,186 | \$9,149,209 | 191 | \$47,902 | \$50,143,124 | 951 | \$52,727 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$116,396 | 2 | \$58,198 | \$18,562,909 | 283 | \$65,593 | \$5,783,531 | 136 | \$42,526 | \$13,687,265 | 297 | \$46,085 | \$4,963,640 | 94 | \$52,805 | \$43,113,741 | 812 | \$53,096 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS $\$ 250,342,927$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## - NOTES

Any differences in adding are due to rounding.
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness ine iten
eports a reduction in its progion to tate
Short Sales Completed/D/Deficiency forgiven represents the forggiveness of first or second lien mortgage remaining balances to facilitate short sale transsactions and release of liens.
-Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
Enhanced Borrower Transtional funds Pald by servicer represents transitional funds in an amount greater than $\$ 1$, ,.50 provided to homeowners to faciititate completion of shor sales or deeds in ieu of toreclosure.
9 Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

1. Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.

Forgiveness of Principal A ssociated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure
12 Cash Costs Paid dy Servicer for
${ }^{13}$ REO Properties Donated represents properties owned by Servicerss investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
Servicers are reporting in their filings with the U.S. Securrities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for ind information on Refinance Solicicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \\ \hline \end{array}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\underset{\substack{\text { No. of } \\ \text { Borrowers }}}{ }$ Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* Approvals* | \$118,158 | 19 |  | \$141,155 | 983 |  | \$116,664 | 917 |  | \$110,400 | 47 |  | \$138,854 | 875 |  | \$131,879 | 2,841 |  |
| Refinances Completed | \$105,257 | 9 | 4.14\% | \$142,446 | 406 | 2.04\% | \$118,424 | 535 | 2.96\% | \$111,188 | 45 | 3.22\% | \$140,156 | 357 | 4.11\% | \$131,048 | 1,352 | 3.00\% |

[^3]State Consumer Relief Information
Montana, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammunt } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$134,400 | 1 | \$134,400 | \$2,503,699 | 11 | \$227,609 | \$275,862 | 4 | \$68,966 | \$1,268,613 | 9 | \$140,957 | \$959,546 | 20 | \$47,977 | \$5,142,120 | 45 | \$114,269 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$39,252 | 1 | \$39,252 | \$86,277 | 2 | \$43,138 | \$140,147 | 2 | \$70,073 | \$63,773 | 2 | \$31,887 | \$329,449 | 7 | \$47,064 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ |  |  |  | \$123,661 | 2 | \$61,831 | \$223,197 | 7 | \$31,885 | \$72,345 | 2 | \$36,173 |  |  |  | \$419,203 | 11 | \$38,109 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$144,109 | 4 | \$36,027 | \$4,346,171 | 89 | \$48,833 | \$731,702 | 11 | \$66,518 | \$750,814 | 7 | \$107,259 | \$1,344,263 | 24 | \$56,011 | \$7,37,059 | 135 | \$54,200 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$125,718 | 1 | \$125,718 | \$6,273,413 | 96 | \$65,348 | \$672,592 | 12 | \$54,604 | \$3,297,648 | 41 | \$80,430 | \$2,384,861 | 34 | \$70,143 | \$12,754,232 | 184 | \$69,316 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$201,374 | 25 | \$8,055 | \$3,000 | 1 | \$3,000 | \$57,000 | 4 | \$14,250 |  |  |  | \$261,374 | 30 | \$8,712 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$6,000 | 1 | \$6,000 | \$12,000 | 2 | \$6,000 |  |  |  | \$18,000 | 3 | \$6,000 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$214,829 | 2 | \$107,415 | \$161,563 | 3 | \$53,854 | \$16,717 | 1 | \$16,717 |  |  |  | \$3,871,789 | 60 | \$64,530 | \$4,264,898 | 66 | \$64,620 |
| Total Consumer Relief | \$619,055 | 8 | \$77,382 | \$13,649,133 | 227 | \$60,128 | \$2,015,347 | 39 | \$51,676 | \$5,598,567 | 67 | \$83,561 | \$8,624,232 | 140 | \$61,602 | \$30,506,334 | 481 | \$63,423 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$84,684 | 1 | \$84,684 | \$3,230,977 | 16 | \$201,936 | \$53,209 | 2 | \$26,604 | \$3,130,556 | 17 | \$184,150 | \$2,645,381 | 49 | \$53,987 | \$9,144,807 | 85 | \$107,586 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$84,684 | 1 | \$84,684 | \$3,037,829 | 14 | \$216,988 | \$53,209 | 2 | \$26,604 | \$1,233,128 | 10 | \$123,313 | \$934,986 | 18 | \$51,944 | \$5,343,836 | 45 | \$118,752 |
| TOTAL CONSUMER RELIEF - All Servicers $\$ 30,506,334$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

. N . Any
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement perma
3 Completed 2 nd $L$ Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
Completed 2nd Lien Exinguishments represents finalized second liecon mortgage extinguishments formaniveness of the entire balance and release of lien)
Shhort Sales Completed/Deficiency forgiven represents the torgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens

Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to uncelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lie utransactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
'o Deficiency Waivers reperesents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent bligh.
${ }^{14}$ Refinances Completed represents siligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated arnual beenefit multiplied by 7.85 , which represents the Servicers' weighted multiplier under the Settlement per Exhibit $D \mathbb{D} 9$. 9 .iii. and is is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ Completed by each S

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$496,458 | 6 |  | \$393,284 | 8 |  | \$243,574 | 8 |  |  |  |  | \$200,003 | 132 |  | \$223,857 | 154 |  |
| Refinances Completed | \$501,223 | 2 | 2.73\% | \$348,244 | 3 | 1.97\% | \$73,944 | 1 | 2.88\% |  |  |  | \$221,573 | 60 | 3.71\% | \$233,568 | 66 | 3.52\% | Refinance Solicitations/Offers/

borrowers under 9 .a. of Exhibit D .

## State Consumer Relief Information

Nebraska, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefi | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average <br> Amount <br> of Relief/ <br> Benefit | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relieff } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relieff } \\ \text { Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$16,000 | 1 | \$16,000 | \$244,783 | 7 | \$34,969 | \$386,694 | 12 | \$32,224 | \$543,277 | 17 | \$31,957 | \$596,275 | 17 | \$35,075 | 81,787,029 | 54 | \$33,093 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$56,753 | 1 | \$56,753 | \$258,587 | 10 | \$25,859 | \$35,000 | 1 | \$35,000 | \$137,489 | 2 | \$68,744 | \$487,829 | 14 | \$34,845 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ |  |  |  |  |  |  | \$105,655 | 8 | \$13,207 | \$11,363 | 1 | \$11,363 | $\$ 349$ | 1 | \$349 | \$117,367 | 10 | \$11,737 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$42,807 | 2 | \$21,403 | \$1,046,896 | 40 | \$26,172 | \$224,332 | 7 | \$32,047 | \$70,317 | 5 | \$14,063 | \$1,002,388 | 37 | \$27,362 | \$2,396,740 | 91 | \$26,338 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$37,221 | 3 | \$12,407 | \$2,495,851 | 57 | \$43,787 | \$388,930 | 9 | \$43,214 | \$1,529,861 | 43 | \$35,578 | \$2,117,937 | 47 | \$45,062 | \$6,569,800 | 159 | \$41,319 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$95,722 | 18 | \$5,318 | \$3,000 | 1 | \$3,000 | \$127,446 | 11 | \$11,586 | \$8,387 | 3 | \$2,796 | \$234,555 | 33 | \$7,108 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  | \$22,500 | 4 | \$5,625 | \$10,000 | 1 | \$10,000 | \$32,500 | 5 | \$6,500 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$1,155,030 | 43 | \$26,861 | \$1,155,030 | 43 | \$26,861 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{17}$ |  |  |  |  |  |  | \$335,746 | 6 | \$55,958 |  |  |  |  |  |  | \$335,746 | 6 | \$55,958 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$2,000 | 1 | \$2,000 | \$2,000 | 1 | \$2,000 |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$79,000 | 1 | \$79,000 | \$73,446 | 2 | \$36,723 | \$152,446 | 3 | \$50,815 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$33,882 | 2 | \$16,941 | \$122,947 | 6 | \$20,491 | \$798,699 | 26 | \$30,719 |  |  |  | \$7,161,02 | 156 | \$45,904 | \$8,116,629 | 190 | \$42,719 |
| Total Consumer Relief | \$129,909 | 8 | \$16,239 | \$4,062,952 | 129 | \$31,496 | \$2,501,643 | 79 | \$31,666 | \$2,418,764 | 83 | \$29,142 | \$12,274,403 | 310 | \$39,595 | \$21,387,671 | 609 | \$35,119 |
| CONSUMER RELIEF-IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ |  |  |  | \$469,939 | 12 | \$39,162 | \$308,611 | 9 | \$34,290 | \$950,287 | 25 | \$38,011 | \$1,352,013 | 41 | \$32,976 | \$3,080,850 | 87 | \$35,412 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ |  |  |  | \$357,824 | 11 | \$32,529 | \$364,182 | 13 | \$28,014 | \$971,178 | 26 | \$37,353 | \$774,205 | 24 | \$32,259 | \$2,467,389 | 74 | \$33,343 |

Notes:

- Any differences in adding are due to rounding.

DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
2. Completed Forgiveness of pre $3 / 1 / 1 / 2012$ Forbearancer represents forgiveness of deferred principal from pre-settlement termanent modification of first lien $m$
${ }_{3}$ Completed 2 nd Lien Modfication Forgiveness represents finalized second lien principal reduction permanent modifications.
${ }^{4}$ Compmeleted 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments f forgiveness of the entire balance and release of lien),

'Enhanced Borrower Transitional Funds Paid by Servicer reperesentst transsitional tunds in an amount traater than than $\$ 1.500$ provided to to homeowners to ta failitate completion of short sales or or deeds in in lieu of forectosure
Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to uncelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lie utransactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
F. Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of riens in connection with a decision not to pursue foreclosure.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.

Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/
mpleted by each $S$

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$83,586 | ${ }_{4}$ |  | \$152,700 | 12 |  | \$118,655 | 35 |  |  |  |  | \$123,109 | 347 |  | \$123,212 | 398 |  |
| Refinances Completed | \$39,743 | 2 | 5.43\% | \$145,019 | 6 | 1.80\% | \$118,584 | 26 | 3.30\% |  |  |  | \$124,951 | 156 | 4.68\% | \$123,817 | 190 | 4.40\% |

State Consumer Relief Information
Nevada, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | No. of Borrowers | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefi | $\begin{array}{\|c\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$3,075,544 | 25 | \$123,022 | \$157,106,296 | 866 | \$181,416 | \$7,169,976 | 51 | \$140,588 | \$50,859,419 | 304 | \$167,301 | \$28,383,746 | 250 | \$113,535 | \$246,594,981 | 1,496 | \$164,836 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$47,072 | 2 | \$23,536 | \$5,314,239 | 89 | \$59,711 | \$10,023,091 | 154 | \$65,085 | \$7,792,956 | 108 | \$72,157 | \$8,705,338 | 207 | \$42,055 | \$31,882,696 | 560 | \$56,933 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$26,000 | 2 | \$13,000 | \$3,102,336 | 52 | \$59,660 | \$1,275,04 | 34 | \$37,503 | \$452,715 | 18 | \$25,151 | \$759,947 | 28 | \$27,141 | \$5,616,102 | 134 | \$41,911 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$2,645,236 | 42 | \$62,982 | \$286,277,330 | 4,136 | \$69,216 | \$30,816,897 | 466 | \$66,131 | \$27,428,420 | 383 | \$71,615 | \$41,715,055 | 608 | \$68,610 | \$388,882,938 | 5,635 | \$69,012 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ |  |  |  | \$796,340,360 | 5,741 | \$138,711 | \$36,034,479 | 382 | \$94,251 | \$253,817,709 | 1,825 | \$139,078 | \$134,963,187 | 1,538 | \$87,752 | \$1,221,155,735 | 9,486 | \$128,732 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$987,268 | 10 | \$98,727 | \$987,268 | 10 | \$98,727 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$5,697,651 | 1,159 | \$4,916 | \$78,279 | 6 | \$13,047 | \$5,144,986 | 292 | \$17,620 | \$643,534 | 209 | \$3,079 | \$11,564,450 | 1,666 | \$6,941 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$102,091 | 16 | \$6,381 | \$482,798 | 54 | \$8,941 | \$251,633 | 36 | \$6,990 | \$836,522 | 106 | \$7,892 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  | \$2,687,667 | 22 | \$122,167 |  |  |  |  |  |  | \$2,687,667 | 22 | \$122,167 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$1,950 | 2 | \$975 | \$1,950 | 2 | $\$ 975$ |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$1,439,519 | 14 | \$102,823 |  |  |  | \$1,439,519 | 14 | \$102,823 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$562,359 | 10 | \$56,236 | \$13,655,606 | 309 | \$44,193 | \$5,602,830 | 207 | \$27,067 | \$11,382,136 | 292 | \$38,980 | \$20,858,989 | 464 | \$44,955 | \$52,061,921 | 1,282 | \$40,610 |
| Total Consumer Relief | \$6,356,212 | 81 | \$78,472 | \$1,267,493,818 | 12,352 | \$102,614 | \$93,790,414 | 1,338 | \$70,097 | \$358,800,658 | 3,290 | \$109,058 | \$237,270,647 | 3,352 | \$70,785 | \$1,963,711,749 | 20,413 | \$96,199 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$1,286,725 | 5 | \$257,345 | \$245,168,592 | 1,313 | \$186,724 | \$6,404,047 | 50 | \$128,081 | \$72,185,437 | 504 | \$143,225 | \$42,838,671 | 389 | \$110,125 | \$367,883,472 | 2,261 | \$162,708 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$1,286,725 | 5 | \$257,345 | \$210,957,926 | 1,121 | \$188,187 | \$7,187,754 | 54 | \$133,107 | \$68,498,972 | 468 | \$146,365 | \$34,688,667 | 319 | \$108,742 | \$322,620,044 | 1,967 | \$164,016 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS \$1,963,711,749 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line ite
Completed 2 nd Lien Modification Forsither
eports a reduction in its rogram to date ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens
Enhanced Borrower Trensitional Funds Paid by Servicen represents transitional funds in an amount greater than $\$ 1500$ provided to to homeowners to facilite whic borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

- Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first or second lien
"Forgiveness of Princiipal Associated with vil claims on borrower deficiency balances on first of second lien mortgages and release of liens.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property reeresents payments to demolish properties to prevent blight
ReO Pooperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
Servicers are reporting in their filings with the U.S. Securrites wand Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid princlipal loan balance, and the number of borrowers. See below for information on Refinance Solicictations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Reduce } \\ \text { Reductio } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Redate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$277,635 | 17 |  | \$294,413 | 804 |  | \$198,944 | 423 |  | \$272,162 | 384 |  | \$225,870 | 1,295 |  | \$247,209 | 2,923 |  |
| Refinances Completed | \$293,599 | 10 | 2.44\% | \$287,228 | 309 | 1.96\% | \$198,161 | 207 | 1.74\% | \$278,966 | 292 | 1.78\% | \$228,156 | 464 | 2.51\% | \$249,634 | 1,282 | 2.07\% |

State Consumer Relief Information
New Hampshire, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammunt } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefi | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Ammunt } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$897, 867 | 13 | \$69,067 | \$8,972,099 | 84 | \$106,811 | \$871,824 | 21 | \$41,515 | \$4,607,992 | 61 | \$75,541 | \$1,127,640 | 18 | \$62,647 | \$16,477,422 | 197 | \$83,642 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$250,769 | 3 | \$83,590 | \$1,363,486 | 25 | \$54,539 | \$545,789 | 18 | \$30,322 | \$194,468 | 8 | \$24,308 | \$2,354,512 | 54 | \$43,602 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$54,500 | 2 | \$27,250 | \$325,892 | 4 | \$81,473 | \$764,265 | 37 | \$20,656 | \$226,786 | 7 | \$32,398 | \$7,564 | 1 | \$7,564 | \$1,379,007 | 51 | \$27,039 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$846,982 | 16 | \$52,936 | \$12,409,734 | 219 | \$56,665 | \$4,565,022 | 82 | \$55,671 | \$1,900,931 | 35 | \$54,312 | \$1,360,819 | 29 | \$46,925 | \$21,083,488 | 381 | \$55,337 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$135,221 | 6 | \$22,537 | \$15,367,534 | 208 | \$73,882 | \$1,393,703 | 27 | \$50,817 | 87,162,950 | 96 | \$74,614 | 81,857,755 | 31 | \$59,928 | \$25,977,163 | 368 | \$70,427 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$28,029 | 1 | \$28,029 | \$28,029 | 1 | \$28,029 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$248,220 | 41 | \$6,054 |  |  |  | \$212,400 | 14 | \$15,171 | \$18,503 | 5 | \$3,701 | \$479,123 | 60 | \$7,985 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  | \$50,988 | 8 | \$6,374 | \$3,484 | 2 | \$1,742 | \$54,472 | 10 | \$5,447 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$1,890,316 | 29 | \$65,183 |  |  |  |  |  |  |  |  |  | \$1,601,974 | 34 | \$47,17 | \$3,492,290 | 63 | \$55,433 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$88,424 | 3 | \$29,475 |  |  |  |  |  |  | \$88,424 | 3 | \$29,475 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$671,953 | 12 | \$55,996 | \$3,390,449 | 85 | \$39,888 | \$2,399,363 | 71 | \$33,794 | \$935,658 | 22 | \$42,530 | \$3,531,098 | 63 | \$56,049 | \$10,928,520 | 253 | \$43,196 |
| Total Consumer Relief | \$4,496,838 | 78 | \$57,652 | \$40,964,697 | 644 | \$63,610 | \$11,446,087 | 266 | \$43,030 | \$15,643,494 | 261 | \$59,937 | \$9,731,334 | 192 | \$50,684 | \$82,282,450 | 1,441 | \$57,101 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$173,564 | 2 | \$86,782 | \$12,047,550 | 119 | \$101,240 | \$784,244 | 20 | \$39,212 | \$7,326,605 | 85 | \$86,195 | \$1,852,888 | 26 | \$71,265 | \$22,184,851 | 252 | \$88,035 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$173,564 | 2 | \$86,782 | \$11,065,345 | 105 | \$105,384 | \$986,104 | 23 | \$42,874 | \$6,305,080 | 84 | \$75,060 | \$1,058,620 | 17 | \$62,272 | \$19,588,713 | 231 | \$84,800 |
| TOTAL CONSUMER RELIEF - All Servicers $\$ 82,282,450$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:
Any differences in adding are due to rounding.
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement perma
${ }^{2}$ Completed 2 2nd $L$ Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
4. Completed 2nd Lien Exxinguishments represents findinized second liecon mortgage extinguishments formaniveness of the entire balance and release of lien)

Shhort Sales Completed/Deficiency forgiven represents the torgiveness of itst or second lien mortgaze remaining balances to facilitate short sale transactions and release of liens
'Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than $\$ 1.500$ provided to homeowners to facilitate completion of short sales or deeds in lieu of forectosure
Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to uncelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lie utransactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
io Deficiency Waivers reperesents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens
${ }^{3}$ Forgiveness of Principal Associated with a Property When № Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
 Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/
Sffers/Approvàs an in mpleted by eac


State Consumer Relief Information
New Jersey, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Ammunt } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | No. of Borrowers | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefitt } \\ \hline \end{gathered}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$6,539,019 | 56 | \$116,768 | \$163,520,091 | 1,002 | \$163,194 | \$11,920,672 | 119 | \$100,174 | \$106,504,214 | 782 | \$136,195 | \$34,777,861 | 393 | \$88,493 | \$323,261,857 | 2,352 | \$137,441 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$264,203 | 4 | \$66,051 | \$12,117,384 | 158 | \$76,692 | \$8,581,792 | 150 | \$57,212 | \$12,435,276 | 167 | \$74,463 | \$8,943,622 | 252 | \$35,491 | \$42,342,277 | 731 | \$57,924 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$139,900 | 3 | \$46,633 | \$5,713,435 | 75 | \$76,179 | \$3,784,512 | 147 | \$25,74 | \$3,751,852 | 89 | \$42,156 | \$879,691 | 79 | \$11,135 | \$14,269,390 | 393 | \$36,309 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$3,347,338 | 51 | \$65,634 | \$396,279,231 | 5,609 | \$70,651 | \$70,366,854 | 914 | \$76,988 | \$130,690,544 | 1,657 | \$78,872 | \$134,028,530 | 1,687 | \$79,448 | 8734,712,497 | 9,918 | \$74,079 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$10,606,724 | 64 | \$165,730 | \$215,812,140 | 1.769 | \$121,997 | \$10,101,966 | 98 | \$103,081 | \$108,204,326 | 791 | \$136,794 | \$75,942,874 | 821 | \$92,500 | \$420,668,030 | 3,543 | \$118,732 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$210,710 | 3 | \$70,237 |  |  |  | \$684,741 | 13 | \$52,672 | \$895,451 | 16 | \$55,966 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$2,871,224 | 354 | \$8,111 | \$18,000 | 5 | \$3,600 | \$6,465,168 | 307 | \$21,059 | \$644,923 | 199 | \$3,241 | \$9,999,315 | 865 | \$11,560 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$52,788 | 10 | \$5,279 | \$455,984 | 62 | \$7,355 | \$218,127 | 34 | \$6,416 | \$726,899 | 106 | \$6,858 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$7,093,830 | 106 | \$66,923 | \$7,093,830 | 106 | \$66,923 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  | \$4,124,881 | 39 | \$105,766 |  |  |  |  |  |  | \$4,124,881 | 39 | \$105,766 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$215,000 | 1 | \$215,000 | \$131,040 | 1 | \$131,040 | \$346,040 | 2 | \$173,020 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$2,399,515 | 29 | \$82,742 | \$17,102,028 | 351 | \$48,724 | \$7,606,446 | 165 | \$46,100 | \$9,347,604 | 171 | \$54,664 | \$37,996,555 | 896 | \$42,407 | \$74,452,148 | 1,612 | \$46,186 |
| Total Consumer Relief | \$23,296,700 | 207 | \$112,544 | \$813,415,533 | 9,318 | \$87,295 | \$116,768,621 | 1,650 | \$70,769 | \$378,069,968 | 4,027 | \$93,884 | \$301,341,794 | 4,481 | \$67,249 | \$1,632,892,616 | 19,683 | \$82,960 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$909,369 | 9 | \$113,671 | \$254,220,493 | 1,537 | \$165,400 | \$8,473,985 | 84 | \$100,881 | \$151,163,452 | 1,117 | \$135,330 | \$65,084,691 | 686 | \$94,876 | \$479,851,990 | 3,433 | \$139,776 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$909,369 | 7 | \$129,910 | \$219,587,295 | 1,336 | \$164,362 | \$9,081,111 | 93 | \$97,646 | \$131,839,131 | 997 | \$132,236 | \$46,179,316 | 490 | \$94,244 | \$407,596,222 | 2,923 | \$139,444 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS \$1,632,892,616 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness line ite
eports a reduction in its program to tate ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
Enhanced Borrower Transitional Funds Paid by Servicen represents transitional funds in an amount greater than $\$ 1500$ provided to to homeowners to facilitate completion deeds the residence to Servicer/investor in lieu of toreclosure and release of liens.
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

- Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens
"Forgiveness of Princiipal Associated with a Pro craity Wh borrower deficiency balances on first of second lien mortgages and release of liens.
REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers trom refinancing is
Servicers are reporting in their filings with the U.S. Securrities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid princlipal loan balance, and the number of borrowers. See below for information on Refinance Solicictations/.

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$373,803 | 54 |  | \$299,642 | 841 |  | \$281,650 | 322 |  | \$323,263 | 213 |  | \$250,375 | 2,173 |  | \$270,829 | 3,603 |  |
| Refinances Completed | \$435,552 | 29 | 2.42\% | \$295,564 | 351 | 2.10\% | \$253,128 | 165 | 2.32\% | \$330,029 | 171 | 2.11\% | \$247,805 | 896 | 2.18\% | \$270,849 | 1,612 | 2.17\% |

State Consumer Relief Information
New Mexico, Program to Date


NOTES:

- Any differences in adding are due to rounding

DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness line ite
eports a reduction in its program to date ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.

Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
Forgiveness of Princiipal Associated with vild claims on borrower deficiency balances on first or second lien mortgages and release of liens.
ReO Pooperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
Servicers are reporting in their filings with the U.S. Securrites wand Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid princlipal loan balance, and the number of borrowers. See below for information on Refinance Solicictations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | Average Loan | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ <br> Approvals | \$415,770 | 11 |  | \$174,731 | 446 |  | \$127,684 | 65 |  | \$162,998 | 12 |  | \$151,806 | 458 |  | \$163,595 | 992 |  |
| Refinances Completed | \$220,325 | 5 | 3.00\% | \$193,024 | 174 | 2.17\% | \$113,252 | 32 | 3.38\% | \$149,580 | 10 | 2.60\% | \$164,576 | 190 | 3.41\% | \$172,937 | 411 | 2.80\% |

State Consumer Relief Information
New York, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Aggregate } \\ & \text { Amount of } \\ & \text { Relief/ Benefit } \end{aligned}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \\ \hline \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$2,817,742 | 29 | \$97,164 | \$207,032,692 | 1,247 | \$166,025 | \$13,009,971 | 158 | \$82,342 | \$150,391,258 | 1,270 | \$118,418 | \$32,226,779 | 303 | \$106,359 | \$405,478,442 | 3,007 | \$134,845 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$10,869,042 | 130 | \$83,608 | \$17,429,837 | 249 | \$69,999 | \$17,056,815 | 259 | \$65,856 | \$6,307,737 | 161 | \$39,178 | \$51,663,431 | 799 | \$64,660 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$223,200 | 7 | \$31,886 | \$13,760,944 | 136 | \$101,183 | \$14,537,366 | 370 | \$39,383 | \$6,311,858 | 149 | \$42,361 | \$1,157,608 | 46 | \$25,165 | \$35,990,976 | 708 | \$50,835 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$6,379,615 | 86 | \$74,182 | \$531,308,330 | 6.544 | \$81,190 | \$194,796,208 | 1,920 | \$101,431 | \$207,046,038 | 2,233 | \$92,721 | \$92,551,327 | 1,006 | \$91,999 | \$1,032,081,518 | 11,789 | \$87,546 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$7,280,141 | 41 | \$177,564 | \$133,287,710 | 1,047 | \$127,304 | \$13,233,934 | 92 | \$142,734 | \$128,943,949 | 821 | \$157,057 | \$35,512,890 | 305 | \$116,436 | \$318,258,624 | 2,306 | \$138,013 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$572,739 | 6 | \$95,456 |  |  |  | \$602,264 | 5 | \$120,453 | \$1,75,003 | 11 | \$106,818 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$2,723,738 | 237 | \$11,493 | \$54,299 | 7 | \$7,757 | \$7,769,648 | 347 | \$22,391 | \$181,500 | 57 | \$3,184 | \$10,729,185 | 648 | \$16,557 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$45,188 | 5 | \$9,038 | \$383,142 | 49 | \$7.819 | \$205,485 | 13 | \$15,807 | \$633,815 | 67 | \$9,460 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$6,163,652 | 78 | \$79,021 | \$6,163,652 | 78 | \$79,021 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$4,247,026 | 104 | \$40,837 |  |  |  |  |  |  | \$4,247,026 | 104 | \$40,837 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$160,000 | 1 | \$160,000 | \$160,417 | 2 | \$80,209 | \$320,417 | 3 | \$106,806 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$1,993,370 | 25 | \$79,735 | \$17,511,65 | 306 | \$57,226 | \$8,144,890 | 205 | \$39,585 | \$11,33,761 | 164 | \$67,889 | \$23,657,223 | 396 | \$59,740 | \$62,410,409 | 1,096 | \$56,944 |
| Total Consumer Relief | \$18,694,067 | 188 | \$99,437 | \$916,493,621 | 9,647 | \$95,003 | \$266,041,458 | 3,116 | \$85,379 | \$529,196,469 | 5,293 | \$99,980 | \$198,726,882 | 2,372 | \$83,780 | \$1,929,152,498 | 20,616 | \$93,575 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$2,559,404 | 12 | \$213,284 | \$301,592,882 | 1,789 | \$168,582 | \$8,946,268 | 114 | \$78,476 | \$187,15,458 | 1,575 | \$118,803 | \$60,708,177 | 556 | \$109,187 | \$560,922,189 | 4,046 | \$138,636 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$2,559,404 | 12 | \$213,284 | \$268,573,918 | 1,594 | \$168,491 | \$10,647,508 | 135 | \$78,870 | \$173,003,363 | 1,463 | \$118,252 | \$38,812,859 | 364 | \$106,629 | \$493,597,052 | 3,568 | \$138,340 |

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness line iten
eports a reduction in its program to tote ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
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- Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first o- second lien

ReO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
Servicers are reporting in theereif ilings wist withe the U.S. Securrities and Exchange Commission. The estimated annual benefitit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for ind information on Refinance Solicicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$376,825 | 36 |  | \$312,310 | 662 |  | \$268.726 | 596 |  | \$392,305 | 285 |  | \$282,392 | 941 |  | \$300,799 | 2,520 |  |
| Refinances Completed | \$376,196 | 25 | 2.70\% | \$318,338 | 306 | 2.29\% | \$244,789 | 205 | 2.06\% | \$398,537 | 164 | 2.17\% | \$253,675 | 396 | 3.00\% | \$294,538 | 1,096 | 2.46\% |

State Consumer Relief Information
North Carolina, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefitt } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefitt } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benef |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$1,276,961 | 23 | \$55,520 | \$25,923,526 | 386 | \$67,159 | \$6,364,161 | 170 | \$37,436 | \$11,341,221 | 213 | \$53,245 | \$3,923,437 | 93 | \$42,187 | \$48,829,306 | 885 | \$55,174 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$1,585,586 | 68 | \$23,317 | \$2,443,048 | 94 | \$25,990 | \$186,333 | 9 | \$20,704 | \$689,730 | 35 | \$19,707 | \$4,904,697 | 206 | \$23,809 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$203,800 | 10 | \$20,380 | \$1,410,088 | 26 | \$54,234 | \$1,091,450 | 71 | \$15,373 | \$396,060 | 12 | \$33,005 | \$398,728 | 31 | \$12,862 | \$3,500,126 | 150 | \$23,334 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$1,207, 43 | 31 | \$38,940 | \$116,402,993 | 2,661 | \$43,744 | \$11,239,261 | 264 | \$42,573 | \$6,547,940 | 141 | \$46,439 | \$29,953,863 | 793 | \$37,773 | \$165,351,200 | 3,890 | \$42,507 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$1,928,611 | 27 | \$71,430 | \$81,719,370 | 1,148 | \$71,184 | \$4,071,265 | 56 | \$71,930 | \$32,825,989 | 429 | \$76,517 | \$25,202,017 | 352 | \$71,597 | \$145,747,252 | 2,012 | \$72,439 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$79,994 | 3 | \$26,665 |  |  |  | \$115,165 | 1 | \$115,165 | \$195,159 | 4 | \$48,790 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$2,638,270 | 370 | \$7,131 |  |  |  | 81,200,493 | 87 | \$13,799 | \$53,168 | 18 | \$2,954 | \$3,891,931 | 475 | \$8,194 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$117,857 | 4 | \$29,464 | \$246,190 | 22 | \$11,190 | \$20,731 | 5 | \$4,146 | \$384,778 | 31 | \$12,412 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$3,091,324 | 73 | \$42,347 |  |  |  |  |  |  | \$3,091,324 | 73 | \$42,347 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$173,800 | 2 | \$86,900 | \$780,207 | 15 | \$52,014 | \$954,007 | 17 | \$56,118 |
| Refinances Completed - <br> Estimated Consumer Relief ${ }^{14}$ | \$1,242,318 | 19 | \$65,385 | \$26,333,032 | 875 | \$30,095 | \$6,157,563 | 175 | \$35,186 | \$1,82,739 | 27 | \$43,805 | \$29,368,721 | 1,004 | \$29,252 | \$64,284,372 | 2,100 | \$30,612 |
| Total Consumer Relief | \$5,858,833 | 110 | \$53,262 | \$256,012,865 | 5,534 | \$46,262 | \$34,655,923 | 910 | \$38,083 | \$54,100,765 | 942 | \$57,432 | \$90,505,767 | 2,347 | \$38,562 | \$441,134,153 | 9,843 | \$44,817 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$1,124,615 | 10 | \$112,462 | \$40,604,686 | 614 | \$66,131 | \$4,909,528 | 140 | \$35,068 | \$21,367,506 | 454 | \$47,065 | \$10,419,415 | 239 | \$43,596 | \$78,425,750 | 1,457 | \$53,827 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$910,147 | 9 | \$101,128 | \$36,093,612 | 543 | \$66,471 | \$5,207,099 | 150 | \$34,714 | \$18,316,016 | 419 | \$43,714 | \$4,123,907 | 103 | \$40,038 | \$64,650,781 | 1,224 | \$52,819 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS $\$ 441,134,153$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement perm
${ }^{2}$ Completed 2 nd $L$ Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
${ }^{4}$ Completed 2nd Lien Exxinguishments represents findinized second liecon mortgage extinguishments sforgiveness of the entire balance and release of lien)
Shhort Sales Completed/Deficiency Forgiven represents the torgiveness of irst or second lien mortgage remaining balances to facilitate short sale transactions and release of liens

Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to uncelated second lien holders for release of second lien mortgages in cornection with short sale or deeds-in-lie utransactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments
${ }^{4}$ "Forgiveness of Principal A Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
${ }^{14}$ Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multip lier under the Settlement per Exhibit $D$ © 9 . eiii. and is consistent with what some of the
Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ fffers/Approvals and

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\underset{\substack{\text { Average Loan } \\ \text { Balance }}}{ }$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$240,915 | 36 |  | \$170,829 | 2,083 |  | \$133,293 | 280 |  | \$187,951 | 28 |  | \$163,863 | 1,986 |  | \$165,993 | 4,413 |  |
| Refinances Completed | \$272,200 | 19 | 3.06\% | \$179,988 | 875 | 2.13\% | \$133,006 | 175 | 3.37\% | \$190,453 | 27 | 2.93\% | \$159,245 | 1,004 | 2.34\% | \$167,125 | 2,100 | 2.33\% | *Refinance Solicitations/Offers/Ap

borrowers under 9.9 .0 of Exhibit $D$.

State Consumer Relief Information
North Dakota, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefi | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ |  |  |  | \$27,387 | 1 | \$27,387 | \$57,545 | 1 | \$57,545 | \$6,680 | 1 | \$6,680 |  |  |  | \$91,612 | 3 | \$30,537 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$16,786 | 1 | \$16,786 | \$333,209 | 10 | \$33,321 | \$15,973 | 1 | \$15,973 | \$47,449 | 2 | \$23,725 | \$194,379 | 6 | \$32,396 | \$607,796 | 20 | \$30,390 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$54,157 | 2 | \$27,079 | \$547,825 | 14 | \$39,130 |  |  |  | \$209,160 | 6 | \$34,860 | \$379,179 | 9 | \$42,131 | \$1,190,321 | 31 | \$38,397 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total Consumer Relief | \$70,943 | 3 | \$23,648 | \$931,159 | 29 | \$32,109 | \$73,518 | 2 | \$36,759 | \$295,289 | 11 | \$26,844 | \$1,346,150 | 27 | \$49,857 | \$2,717,059 | 72 | \$37,737 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ |  |  |  | \$124,197 | 2 | \$62,098 | \$56,545 | 1 | \$56,545 | \$6,680 | 1 | \$6,680 | \$- | 0 | \$- | \$187,422 | 4 | \$46,856 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ |  |  |  | \$124,197 | 2 | \$62,098 | \$56,545 | 1 | \$56,545 | \$6,680 | 1 | \$6,680 | \$- | 0 | \$- | \$187,422 | 4 | \$46,856 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS \$ $\$ 2,177,059$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Notes:
Any differences in adding are due to rounding
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)

${ }^{4}$ Completeted 2nd Lien Modification Forgiveness represents finalized second lien n Principal reduction permanent modifications.
Shhort Sales Completed/Deficiency Forgiven represents the for giveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens
' Enhanced Borrower Transitional funds Paid by servicent repesenents transitional funds in and amount greater than \$1,51, 500 provided to homeowners to facilitate completion of shorts sales or deeds in in lieu of forectlosure
Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to uncelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure,
${ }^{3}$ REO Properties Donated reperesents properties owned by Servicers/investors that are donated to munici palitites, nonpprofits, disabled servicemembers, or families of deceased servicemembers.



|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | No. of Borrowers Borrowers | Average Rate Reduction | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$22,601 | 1 |  |  |  |  |  |  |  |  |  |  | \$129,483 | 29 |  | \$125,920 | 30 |  |
| Refinances Completed |  |  |  |  |  |  |  |  |  |  |  |  | \$170,158 | 12 | 4.82\% | \$170,158 | 12 | 4.82\% | * Refinance Solicitations/Offers/A

borrowers under 9 .a. of Exhibit D.

## State Consumer Relief Information

Ohio, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average <br> Amount <br> of Relief/ <br> Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{array}{c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | $\begin{aligned} & \text { Aggregate } \\ & \text { Amount of } \\ & \text { Relief/ Benefit } \end{aligned}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$1,554,907 | 30 | \$51,830 | \$24,976,931 | 325 | \$76,852 | \$8,150,006 | 202 | \$40,347 | \$19,620,248 | 380 | \$51,632 | \$4,448,186 | 90 | \$49,424 | \$58,750,278 | 1,027 | \$57,206 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$294,406 | 3 | \$98,135 | \$304,856 | 16 | \$19,053 | \$3,526,049 | 148 | \$23,825 | \$867,218 | 38 | \$22,822 | \$693,467 | 31 | \$22,370 | \$5,685,996 | 236 | \$24,093 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$159,800 | 7 | \$22,829 | \$503,234 | 11 | \$45,749 | \$1,256,977 | 72 | \$17,590 | \$98,723 | 9 | \$10,969 |  |  |  | \$2,018,734 | 99 | \$20,391 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$2,079,076 | 53 | \$39,228 | \$35,471,588 | 1,151 | \$30,818 | \$10,323,948 | 283 | \$36,480 | \$29,595,328 | 1,009 | \$29,331 | \$5,343,058 | 214 | \$24,968 | \$82,812,998 | 2,710 | \$30,558 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$2,871,266 | 53 | \$54,175 | \$58,160,823 | 948 | \$61,351 | \$4,617,605 | 81 | \$57,320 | \$35,156,979 | 631 | \$55,716 | \$5,323,792 | 111 | \$47,962 | \$106,130,465 | 1,824 | \$58,86 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$107,469 | 5 | \$21,494 |  |  |  | \$32,654 | 3 | \$10,885 | \$140,123 | 8 | \$17,515 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$1,886,509 | 308 | \$6,125 | \$5,000 | 1 | \$5,000 | \$2,348,836 | 195 | \$12,045 | \$30,000 | 10 | \$3,000 | \$4,270,345 | 514 | \$8,308 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$5,500 | 2 | \$2,750 | \$180,776 | 23 | \$7,860 | \$59,334 | 4 | \$14,834 | \$245,610 | 29 | \$8,469 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$5,606,831 | 232 | \$24,167 | \$5,606,831 | 232 | \$24,167 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$39,312,782 | 610 | \$64,447 |  |  |  |  |  |  | \$39,312,782 | 610 | \$64,447 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$479,500 | 16 | \$29,969 | \$776,871 | 16 | \$48,554 | \$1,256,371 | 32 | \$39,262 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$633,228 | 24 | \$26,384 | \$4,047,695 | 183 | \$22,119 | \$31,579,582 | 1,291 | \$24,461 | \$10,193,010 | 401 | \$25,419 | \$30,596,490 | 822 | \$37,222 | \$77,050,005 | 2,721 | \$28,317 |
| Total Consumer Relief | \$7,592,683 | 170 | \$44,663 | \$125,351,636 | 2,942 | \$42,608 | \$98,884,918 | 2,695 | \$36,692 | \$98,540,618 | 2,702 | \$36,470 | \$52,910,683 | 1,533 | \$34,514 | \$383,280,538 | 10,042 | \$38,168 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$769,647 | 8 | \$96,206 | \$41,665,109 | 522 | \$79,818 | \$6,895,220 | 170 | \$40,560 | \$34,021,789 | 687 | \$49,522 | \$11,499,164 | 232 | \$49,565 | \$94,850,929 | 1,619 | \$58,586 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$719,712 | 7 | \$102,816 | \$33,806,219 | 437 | \$77,360 | \$8,004,972 | 192 | \$41,693 | \$30,096,567 | 640 | \$47,026 | \$5,769,863 | 120 | \$48,082 | \$78,397,333 | 1,396 | \$56,159 |
| TOTAL CONSUMER RELIEF - AlL Servicers $\$ 383,280,538$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct trom Completed 1st Lien Modification Forgiveness line iten
Completed 2nd Lien Modification Forriver
eports a reduction in its rogram to date ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
Enhanced Borrower Trensitional Funds Paid by Servicen represents transitional funds in an amount greater than $\$ 1500$ provided to to homeowners to facilite whice borrower deeds the residence to Servicer/iinvestor in lieu of foreclosure and release of liens.
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

- Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens
Forgiveness of Princiipal Associated with vil claims on borrower deficiency balances on first or second lien mortgages and release of liens.
${ }^{2}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight
REO PRoperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is is e estimate
Servicers are reporting in their filings with the U.S. Securrities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid princlipal loan balance, and the number of borrowers. See below for information on Refinance Solicictations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$129,611 | 39 |  | \$166,649 | 380 |  | \$110,281 | 2,289 |  | \$106,717 | 465 |  | \$122,921 | 1.810 |  | \$118,990 | 4,983 |  |
| Refinances Completed | \$107,041 | 24 | 3.14\% | \$173,929 | 183 | 1.62\% | \$114,985 | 1,291 | 2.71\% | \$106,516 | 401 | 3.04\% | \$130,985 | 822 | 3.62\% | \$122,465 | 2,721 | 2.95\% |

State Consumer Relief Information
Oregon, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Ammount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$634,400 | 9 | \$70,489 | \$19,126,695 | 187 | \$102,282 | \$2,168,411 | 37 | \$58,606 | \$18,219,175 | 190 | \$95,890 | \$8,490,948 | 118 | \$71,957 | \$48,639,629 | 541 | \$89,907 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$1,88,257 | 32 | \$56,821 | \$2,16,139 | 45 | \$47,025 | \$969,043 | 16 | \$60,565 | \$2,089,194 | 52 | \$40,177 | \$6,992,633 | 145 | \$48,225 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$9,400 | 1 | \$9,400 | \$1,673,386 | 25 | \$66,935 | \$1,843,223 | 63 | \$29,258 | \$1,146,296 | 23 | \$49,839 | \$591,219 | 17 | \$34,778 | \$5,263,524 | 129 | \$40,803 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$1,999,419 | 27 | \$71,090 | \$90,725,586 | 1,512 | \$60,004 | \$20,186,189 | 290 | \$69,608 | \$17,403,425 | 252 | \$69,061 | \$19,726,247 | 300 | \$65,754 | \$149,960,866 | 2,381 | \$62,982 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ |  |  |  | \$114,566,71 | 1,328 | \$86,270 | \$5,135,311 | 96 | \$53,493 | \$53,988,391 | 604 | \$89,385 | \$34,883,073 | 443 | \$78,743 | \$208,572,946 | 2,471 | \$84,408 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$341,016 | 5 | \$68,203 | \$341,016 | 5 | \$68,203 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$1,974,944 | 334 | \$5,913 | \$11,000 | 4 | \$2,750 | \$1,746,020 | 120 | \$14,550 | \$246,792 | 78 | \$3,164 | \$3,978,756 | 536 | 87,423 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$11,500 | 2 | \$5,750 | \$172,280 | 25 | \$6,891 | \$64,215 | 14 | \$4,587 | \$247,995 | 41 | \$6,049 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$328,554 | 5 | \$65,711 |  |  |  |  |  |  | \$328,554 | 5 | \$65,711 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$450 | 1 | \$450 | \$450 | 1 | \$450 |
| REO Properties Donated ${ }^{\text {3 }}$ |  |  |  |  |  |  |  |  |  | \$160,920 | 1 | \$160,920 |  |  |  | \$160,920 | 1 | \$160,920 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$351,887 | 9 | \$39,099 | \$15,176,861 | 382 | \$39,730 | \$4,724,398 | 135 | \$34,996 | \$6,708,692 | 127 | \$52,824 | \$15,260,231 | 275 | \$55,492 | \$42,222,068 | 928 | \$45,498 |
| Total Consumer Relief | \$2,915,107 | 46 | \$63,372 | \$245,061,900 | 3,800 | \$64,490 | \$36,524,725 | 677 | \$53,951 | \$100,514,242 | 1,358 | \$74,016 | \$81,693,385 | 1,303 | \$62,696 | \$466,709,358 | 7,184 | \$64,965 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$191,342 | 2 | \$95,671 | \$30,429,127 | 300 | \$101,430 | \$1,658,403 | 25 | \$66,336 | \$28,992,404 | 288 | \$100,668 | \$16,225,952 | 211 | \$76,900 | \$77,497,228 | 826 | \$93,822 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$191,342 | 2 | \$95,671 | \$26,147,135 | 255 | \$102,538 | \$1,971,898 | 31 | \$63,610 | \$25,088,748 | 260 | \$96,495 | \$9,881,047 | 126 | \$78,421 | \$63,280,170 | 674 | \$93,887 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS $\$ 466,709,358$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of f first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line iten
Completed 2 nd Lien Modification Fors
eports a reduction in its rogram to date ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
Enhanced Borrower Transitional Funds Paid by reprricen represents transitional funds in an amount greater than $\$ 1500$ provided toc hirtate transactions in which borrower deeds the residence to Servicer/investor in lieu of toreclosure and release of liens.
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds in- n lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
10 Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first o- second lien mortgase and release of liens
"Forgiveness of Principipal Associated with vild claims on borrower deficiency balances on first or second lien mortgages and release of liens.
ReO Pooperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
Servicers are reporting in their filings with the U.S. Securrities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid princlipal loan balance, and the number of borrowers. See below for information on Refinance Solicictations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Redate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Retate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Rate Reduction | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$284,435 | 22 |  | \$260,712 | 730 |  | \$218,706 | 282 |  | \$340,263 | 153 |  | \$249,204 | 623 |  | \$257,219 | 1,810 |  |
| Refinances Completed | \$238,312 | 9 | 2.09\% | \$256,911 | 382 | 1.97\% | \$196,389 | 135 | 2.27\% | \$350,480 | 127 | 1.92\% | \$257,055 | 275 | 2.75\% | \$260,774 | 928 | 2.22\% |

## State Consumer Relief Information

Pennsylvania, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefi | Aggregate Amount of Relief/ Benefi | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average <br> Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$1,049,000 | 25 | \$41,960 | \$29,005,939 | 357 | \$81,249 | \$5,886,540 | 139 | \$42,349 | \$25,589,456 | 437 | \$58,557 | \$8,819,212 | 161 | \$54,778 | \$70,350,147 | 1,119 | \$62,869 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$117,000 | 2 | \$58,500 | \$1,289,938 | 29 | \$44,481 | \$3,256,872 | 102 | \$31,930 | \$594,366 | 19 | \$31,282 | \$1,350,889 | 59 | \$22,896 | \$6,609,065 | 211 | \$31,323 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$280,400 | 10 | \$28,040 | \$653,228 | 16 | \$40,827 | \$2,382,373 | 129 | \$18,399 | \$531,266 | 16 | \$33,204 | \$524,633 | 43 | \$12,201 | \$4,371,900 | 214 | \$20,429 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$3,711,690 | 65 | \$57,103 | \$88,654,567 | 2,043 | \$43,394 | \$18,818,225 | 345 | \$54,546 | \$16,677,907 | 339 | \$49,197 | \$30,610,571 | 749 | \$40,869 | \$158,472,960 | 3,541 | \$44,754 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$1,193,739 | 22 | \$54,261 | \$47,405,589 | 698 | \$67,916 | \$3,124,042 | 54 | \$57,853 | \$26,169,935 | 419 | \$62,458 | \$22,530,010 | 361 | \$62,410 | \$100,423,315 | 1,554 | \$64,622 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$32,764 | 2 | \$16,382 |  |  |  | \$76,334 | 3 | \$25,445 | \$109,098 | 5 | \$21,820 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$1,513,249 | 186 | \$8,136 | \$33,130 | 5 | \$6,626 | \$1,648,856 | 124 | \$13,297 | \$110,000 | 33 | \$3,333 | \$3,305,235 | 348 | \$9,498 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$8,500 | 1 | \$8,500 | \$95,864 | 17 | \$5,639 | \$69,535 | 12 | \$5,795 | \$173,899 | 30 | \$5,797 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$7,262,126 | 158 | \$45,963 |  |  |  |  |  |  |  |  |  | \$15,907,939 | 350 | \$45,451 | \$23,170,065 | 508 | \$45,610 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$8,448,028 | 191 | \$44,055 |  |  |  |  |  |  | \$8,448,028 | 191 | \$44,231 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$227,500 | 3 | \$75,833 | \$236,366 | 7 | \$33,767 | \$463,866 | 10 | \$46,387 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$883,657 | 16 | \$55,229 | \$8,314,667 | 226 | \$36,791 | \$12,755,851 | 418 | \$30,516 | \$1,798,251 | 41 | \$43,860 | \$38,633,384 | 986 | \$39,182 | \$62,385,811 | 1,687 | \$36,980 |
| Total Consumer Relief | \$14,497,613 | 298 | \$48,650 | \$176,837,177 | 3,555 | \$49,743 | \$54,746,325 | 1,386 | \$39,500 | \$73,333,401 | 1,415 | \$51,826 | \$118,868,873 | 2,764 | \$43,006 | \$438,283,390 | 9,418 | \$46,537 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$455,903 | 5 | \$99,181 | \$47,700,922 | 563 | \$84,726 | \$5,094,364 | 116 | \$43,917 | \$37,473,692 | 640 | \$58,553 | \$22,252,088 | 398 | \$55,910 | \$112,976,969 | 1,722 | \$65,608 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$455,903 | 5 | \$91,181 | \$40,924,554 | 491 | \$83,349 | \$5,686,969 | 130 | \$43,746 | \$33,188,822 | 584 | \$56,830 | \$11,505,667 | 203 | \$56,678 | \$91,761,915 | 1,413 | \$64,941 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS $\$ 438,283,390$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line ite
Completed 2 nd Lien Modification Forzion
eports a reduction in its program to date ens represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
Enhanced Borrower Transitional Funds Paid by Servicen represents transitional funds in an amount greater than $\$ 1500$ provided to to homeowners to facilit whe corle ber
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

- Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens

REO PRoperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is is e estimate
Servicers are reporting in their filings with the U.S. Securrites and Exch Exhange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid princlipal loan balance, and the number of borrowers. See below for information on Refinance Solicictations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$197,403 | 28 |  | \$207,293 | 544 |  | \$135,574 | 751 |  | \$141,519 | 44 |  | \$154,268 | 2,323 |  | \$158,456 | 3,690 |  |
| Refinances Completed | \$211,276 | 16 | 3.33\% | \$229,740 | 226 | 2.04\% | \$138,343 | 418 | 2.81\% | \$144,747 | 41 | 3.86\% | \$162,584 | 986 | 3.07\% | \$165,603 | 1,687 | 2.84\% |

[^4]State Consumer Relief Information
Rhode Island, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \\ \hline \end{array}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$585,072 | 5 | \$117,014 | \$32,210,554 | 237 | \$135,910 | \$1,712,578 | 18 | \$95,143 | \$8,278,255 | 80 | \$103,478 | \$1,514,429 | 23 | \$65,845 | \$44,300,888 | 363 | \$122,041 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$6,702,818 | 108 | \$62,063 | \$1,215,376 | 22 | \$55,24 | \$3,237,855 | 53 | \$61,092 | \$590,108 | 17 | \$34,712 | \$11,746,157 | 200 | \$58,731 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ |  |  |  | \$314,718 | 7 | \$44,960 | \$423,268 | 25 | \$16,931 | \$202,751 | 5 | \$40,550 | \$22,823 | 2 | \$11,411 | \$963,560 | 39 | \$24,707 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$437,790 | 6 | \$72,965 | \$20,923,919 | 423 | \$49,466 | \$3,647,925 | 71 | \$51,379 | \$2,577,396 | 58 | \$44,438 | \$1,118,369 | 21 | \$53,256 | \$28,705,399 | 579 | \$49,578 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$310,330 | 5 | \$62,066 | \$29,280,909 | 269 | \$108,851 | \$1,463,911 | 29 | \$50,480 | \$14,917,056 | 128 | \$116,540 | \$3,200,959 | 34 | \$94,146 | \$49,173,165 | 465 | \$105,749 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$343,699 | 60 | \$5,728 |  |  |  | \$662,916 | 39 | \$16,998 | \$21,000 | 7 | \$3,000 | \$1,027,615 | 106 | \$9,694 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  | \$34,700 | 7 | \$4,957 | \$13,017 | 2 | \$6,509 | \$47,717 | 9 | \$5,302 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$2,866,195 | 25 | \$114,648 |  |  |  |  |  |  |  |  |  | \$1,230,520 | 18 | \$68,362 | \$4,096,715 | 43 | \$95,272 |
| Forgiveness of Principa Associated with a Property When No Foreclosure ${ }^{11}$ |  |  |  |  |  |  | \$25,326 | 1 | \$25,326 |  |  |  |  |  |  | \$25,326 | 1 | \$25,326 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$115,000 | 1 | \$115,000 | \$140,585 | 1 | \$140,585 | \$255,585 | 2 | \$127,793 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$202,508 | 2 | \$101,254 | \$8,154,701 | 220 | \$37,067 | \$841,407 | 22 | \$38,246 | \$1,269,458 | 29 | \$43,774 | \$2,775,953 | 44 | \$63,090 | \$13,244,026 | 317 | \$41,799 |
| Total Consumer Relief | \$4,401,895 | 43 | \$102,370 | \$97,931,318 | 1,324 | \$73,966 | \$9,329,791 | 188 | \$49,627 | \$31,295,387 | 400 | \$78,238 | \$10,627,763 | 169 | \$62,886 | \$153,586,153 | 2,124 | \$72,310 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$365,469 | 3 | \$121,823 | \$43,884,785 | 326 | \$134,616 | \$1,558,836 | 18 | \$86,602 | \$11,444,550 | 114 | \$100,391 | \$3,358,376 | 42 | \$79,961 | \$60,612,016 | 503 | \$120,501 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$365,469 | 3 | \$121,823 | \$41,026,104 | 300 | \$136,754 | \$1,558,496 | 18 | \$86,583 | \$10,855,346 | 111 | \$97,796 | \$1,381,693 | 20 | \$69,085 | \$55,187,108 | 452 | \$122,095 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS \$153,586,153 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Notes:

- Any differences in adding are due to rounding
definitions
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement perma
3 Completed 2 nd $L$ Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
Completed 2nd Lien Exxinguishments represents findinized second liecon mortgage extinguishments formaniveness of the entire balance and release of lien)
Shhort Sales Completed/Deficiency forgiven representst the torgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens

Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to uncelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lie utransactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of iens in connection with a decision not to pursue foreclosure.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
 Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ Offers/Approva

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$383,876 | ${ }_{4}$ |  | \$228,833 | 427 |  | \$225,740 | 47 |  | \$276,520 | 31 |  | \$245,935 | 107 |  | \$234,974 | 616 |  |
| Refinances Completed | \$546,550 | 2 | 2.36\% | \$230,336 | 220 | 2.05\% | \$226,608 | 22 | 2.15\% | \$280,219 | 29 | 1.99\% | \$254,333 | 44 | 3.16\% | \$239,967 | 317 | 2.22\% | Refinance Solicitations/Offers/

borrowers under 9 .a. of Exhibit D .

State Consumer Relief Information

## South Carolina, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefi | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefi | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{array}{\|c\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefi | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefi | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relieff } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$580,670 | 16 | \$36,292 | \$10,856,587 | 133 | \$81,628 | \$3,875,506 | 97 | \$39,954 | \$9,909,975 | 129 | \$76,822 | \$3,899,813 | 80 | \$47,748 | \$29,042,551 | 455 | \$63,830 |
| Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance ${ }^{2}$ |  |  |  | \$946,780 | 28 | \$33,814 | \$1,302,741 | 48 | \$27,140 | \$287,854 | 9 | \$31,984 | \$634,768 | 25 | \$25,391 | \$3,72,44 | 110 | \$28,838 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$114,600 | 3 | \$38,200 | \$733,287 | 13 | \$56,407 | \$404,731 | 30 | \$13,134 | \$89,772 | 4 | \$22,443 | \$181,679 | 12 | \$15,140 | \$1,524,069 | 62 | \$24,582 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$1,212,769 | 29 | \$41,820 | \$71,682,391 | 1,512 | \$47,409 | \$6,591,505 | 150 | \$43,943 | \$3,250,335 | 65 | \$50,005 | \$17,541,859 | 358 | \$49,000 | \$100,278,859 | 2,114 | \$47,436 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$1,680,525 | 23 | \$73,066 | \$70,146,743 | 872 | \$80,444 | \$4,229,564 | 46 | \$93,415 | \$24,457,541 | 304 | \$80,452 | \$24,013,861 | 275 | \$87,323 | \$124,528,234 | 1,520 | \$81,926 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$548,323 | 5 | \$109,665 | \$548,323 | 5 | \$109,665 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$1,550,514 | 225 | \$6,891 | \$3,000 | 1 | \$3,000 | \$986,979 | 54 | \$18,277 | \$68,591 | 23 | \$2,982 | \$2,609,084 | 303 | \$8,611 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$74,703 | 3 | \$24,901 | \$155,400 | 11 | \$14,127 | \$25,080 | 3 | \$8,360 | \$255,183 | 17 | \$15,011 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$8,381,661 | 146 | \$57,409 |  |  |  |  |  |  |  |  |  | \$13,746,622 | 277 | \$49,627 | \$22,128,283 | 423 | \$52,313 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$3,967,906 | 103 | \$38,523 |  |  |  |  |  |  | \$3,967,906 | 103 | \$38,523 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$38,034 | 1 | \$38,034 | \$38,034 | 1 | \$38,034 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$2,332,020 | 33 | \$70,667 | \$16,388,182 | 530 | \$30,921 | \$3,840,272 | 121 | \$31,738 | \$2,193,070 | 57 | \$38,475 | \$21,164,872 | 631 | \$33,542 | \$45,918,416 | 1,372 | \$33,468 |
| Total Consumer Relief | \$14,302,244 | 250 | \$57,209 | \$172,304,484 | 3,313 | \$52,009 | \$24,289,928 | 599 | \$40,551 | \$41,330,926 | 633 | \$65,294 | \$81,783,502 | 1,690 | \$48,393 | \$334,011,085 | 6,485 | \$51,505 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$913,624 | 6 | \$152,271 | \$19,788,136 | 237 | \$83,494 | \$3,333,467 | 79 | \$42,196 | \$14,444,584 | 233 | \$61,994 | \$9,322,806 | 190 | \$49,067 | \$47,802,617 | 745 | \$64,165 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$913,624 | 6 | \$152,271 | \$16,203,066 | 207 | \$78,276 | \$3,715,545 | 90 | \$41,284 | \$13,673,018 | 213 | \$64,193 | \$4,522,811 | 88 | \$51,396 | \$39,028,064 | 604 | \$64,616 |
| TOTAL CONSUMER RELIEF - All servicers $\$ 334,011,085$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Notes:
Any differences in adding are due to rounding
DEFIITITIONS:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement perm
${ }^{2}$ Completed 2 nd $L$ Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.

Short Sales Completed/Deficiency Forgiven represents he orgiveness ofstor second lien mortgazeremaining buancees to facilitate short sale transactions and release of liens

Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien reppesents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu uransactions
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments
"Forgiveness of Princiaal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
 Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ ffers/Approva

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$314,494 | 46 |  | \$180,224 | 1,322 |  | \$126,954 | 216 |  | \$243,201 | 62 |  | \$162,385 | 1,463 |  | \$171,371 | 3,109 |  |
| Refinances Completed | \$338,429 | 33 | 2.66\% | \$183,209 | 530 | 2.15\% | \$121,778 | 121 | 3.32\% | \$229,031 | 57 | 2.14\% | \$155,376 | 631 | 2.75\% | \$170,628 | 1,372 | 2.50\% |

State Consumer Relief Information
South Dakota, Program to Date


Notes:
Any differences in adding are due to rounding
definitions
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien $m$ )
3 Completed 2 nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.

- Completeted 2nd Lien Extinguishments represents finealized second lien mortgage extinguishments forgiveness of the entire balance and release of lien).

Short Sales Completed/Deficiency Forgiven represents the tor giveness of first or second lien mortgage remaining balances to faciit ate short sale transactions and release of liens
Enhanced Borrower Transitional Funds Paid by Servicer reperesentst transsitional tunds in an amount treater than than $\$ 1.500$ provided to to homeownerst to facilitate completion of short sales or or deeds in in lieu of forectlosure
Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to uncelated second lien holders for release of second lien mortgages in cornection with short sale or deeds-in-lie utransactions
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent bligh.



|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$30,154 | 2 |  | \$217,572 | 3 |  |  |  |  |  |  |  | \$136,680 | 63 |  | \$137,116 | 68 |  |
| Refinances Completed | \$22,858 | 1 | 5.85\% | \$217,572 | 3 | 1.11\% |  |  |  |  |  |  | \$145,082 | 33 | 4.65\% | \$147,656 | 37 | 4.23\% | Refinance Solicitations/Offers/

borrowers under 9 .a. of Exhibit D .

## State Consumer Relief Information

Tennessee, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF AlL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | No. of Borrowers | Average Amount of Relief/ Benef | Aggregate Amount of Relief/ Benefit | No. of Borrowers Borrowers | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | No. of Borrowers | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$718,042 | 14 | \$51,289 | \$15,315,997 | 224 | \$68,375 | \$3,669,784 | 93 | \$39,460 | \$8,347,684 | 195 | \$42,809 | \$3,594,474 | 82 | \$43,835 | \$31,645,981 | 608 | \$52,049 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$10,183 | 2 | \$5,091 | \$679,444 | 23 | \$29,541 | \$1,070,247 | 60 | \$17,837 | \$437,068 | 15 | \$29,138 | \$230,549 | 13 | \$17,735 | \$2,427,491 | 113 | \$21,482 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$8,200 | 1 | \$8,200 | \$515,77 | 11 | \$46,834 | \$617,868 | 44 | \$14,042 | \$163,412 | 4 | \$40,853 | \$115,190 | 3 | \$38,397 | \$1,419,841 | 63 | \$22,537 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$610,432 | 16 | \$38,152 | \$35,950,106 | 974 | \$36,910 | \$2,838,438 | 78 | \$36,390 | \$857,204 | 33 | \$25,976 | \$2,921,912 | 103 | \$28,368 | \$43,178,092 | 1,204 | \$35,862 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | 81,689,148 | 38 | \$44,451 | \$33,742,638 | 619 | \$54,512 | \$1,584,438 | 33 | \$47,904 | \$14,620,658 | 276 | \$52,973 | \$3,366,673 | 60 | \$56,111 | \$55,003,555 | 1,026 | \$53,610 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$94,922 | 2 | \$47,461 |  |  |  | \$140,042 | 1 | \$140,042 | \$234,964 | 3 | \$78,321 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$984,720 | 173 | \$5,692 | \$9,529 | 1 | \$9,529 | \$683,905 | 67 | \$10,208 | \$12,000 | 4 | \$3,000 | \$1,690,154 | 245 | \$6,899 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$4,378 | 2 | \$2,89 | \$49,877 | 6 | \$8,313 |  |  |  | \$54,255 | 8 | \$6,782 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  | 85,99,570 | 141 | \$36,876 | \$5,199,570 | 141 | \$36,876 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  | \$5,686,540 | 116 | \$49,022 |  |  |  |  |  |  | \$5,686,540 | 116 | \$49,022 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$753,650 | 9 | \$83,739 | \$302,020 | 6 | \$50,337 | \$1,055,670 | 15 | \$70,378 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$446,835 | 5 | \$89,367 | \$5,277,717 | 174 | \$30,332 | \$9,061,242 | 337 | \$26,888 | \$1,622,572 | 65 | \$24,963 | \$16,354,391 | 368 | \$44,441 | \$32,762,757 | 949 | \$34,523 |
| Total Consumer Relief | \$3,482,840 | 76 | \$45,827 | \$92,465,793 | 2,198 | \$42,068 | \$24,637,386 | 766 | \$32,164 | \$27,536,030 | 670 | \$41,099 | \$32,236,821 | 781 | \$41,276 | \$180,358,870 | 4,491 | \$40,160 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$204,423 | 4 | \$51,106 | \$24,829,297 | 361 | \$68,779 | \$3,090,160 | 84 | \$36,788 | \$13,222,251 | 322 | \$41,063 | \$8,941,318 | 202 | \$44,264 | \$50,287,449 | 973 | \$51,683 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$204,423 | 4 | \$51,106 | \$22,111,462 | 304 | \$69,446 | \$3,641,361 | 95 | \$38,330 | \$12,880,320 | 318 | \$40,504 | \$3,877,025 | 87 | \$44,564 | \$41,714,591 | 808 | \$51,627 |
| TOTAL CONSUMER RELIEF - AlL SERVICERS $\$ 180,358,870$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

. N ATES:
Any differences in adding are due to rounding.
DEFIIITIONS:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement perm
${ }^{2}$ Completed 2 nd $L$ Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.

Short Sales Completed/Deficiency forgiven represents the ororgiveness of irst or second lien mort tager emaining bearances to facilitate short sale transactions and release of liens

Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien reppesents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu uransactions
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of iens in connection with a decision not to pursue foreclosure.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
${ }^{14}$ Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multiplier under the Settlement per Exhibit $D \mathbb{D} 9$. . iii. and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ ffers/Approvals

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$261,91 | 10 |  | \$162,721 | 499 |  | \$ 116,351 | 617 |  | \$98,166 | 69 |  | \$143,087 | 778 |  | \$ 138,719 | 1,973 |  |
| Refinances Completed | \$291,906 | 5 | 3.90\% | \$185,765 | 174 | 2.08\% | \$ 116,504 | 337 | 2.94\% | \$99,064 | 65 | 3.21\% | \$147,047 | 368 | 3.85\% | \$ 140,777 | 949 | 3.12\% |

## State Consumer Relief Information

## Texas, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefi | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefitt } \\ & \hline \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$563,606 | 7 | \$80,515 | \$39,237,883 | 664 | \$59,093 | \$3,632,050 | 110 | \$33,019 | \$16,454,661 | 413 | \$39,842 | \$1,456,304 | 37 | \$39,360 | \$61,344,504 | 1,231 | \$49,833 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$3,798,423 | 133 | \$28,560 | \$1,376,748 | 64 | \$21,512 | \$585,780 | 26 | \$22,530 | \$182,429 | 18 | \$10,135 | \$5,943,380 | 241 | \$24,661 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ |  |  |  | \$454,856 | 15 | \$30,324 | \$693,672 | 68 | \$10,201 | \$18,449 | 2 | \$9,224 | \$53,160 | 5 | \$10,632 | \$1,220,137 | 90 | \$13,557 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$573,308 | 19 | \$30,174 | \$57,029,179 | 1,956 | \$29,156 | \$8,066,587 | 244 | \$33,060 | \$8,426,156 | 312 | \$27,007 | \$5,229,205 | 156 | \$33,521 | \$79,324,435 | 2,687 | \$29,522 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ |  |  |  | \$65,913,362 | 1,624 | \$40,587 | \$3,733,309 | 85 | \$43,921 | \$43,128,373 | 1,008 | \$42,786 | \$4,736,909 | 143 | \$33,125 | \$117,511,953 | 2,860 | \$41,088 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$11,219 | 1 | \$11,219 | \$11,219 | 1 | \$11,219 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$3,575,122 | 600 | \$5,959 | \$9,489 | 3 | \$3,163 | \$1,726,075 | 168 | \$10,274 | \$97,662 | 32 | \$3,052 | \$5,408,348 | 803 | \$6,735 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$11,450 | 2 | \$5,725 | \$67,236 | 14 | \$4,803 | \$5,258 | 1 | \$5,258 | \$83,944 | 17 | \$4,938 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forgiveness of Principa Associated with a Property When No Foreclosure |  |  |  |  |  |  | \$3,510,044 | 146 | \$24,041 |  |  |  |  |  |  | \$3,510,044 | 146 | \$24,041 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$1,685,417 | 22 | \$76,610 | \$312,390 | 6 | \$52,065 | \$1,997,807 | 28 | \$71,350 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$553,123 | 10 | \$55,312 | \$21,604,772 | 944 | \$22,886 | \$6,616,422 | 292 | \$22,659 | \$132,373 | 4 | \$33,093 | \$6,175,436 | 201 | \$30,724 | \$35,082,126 | 1,451 | \$24,178 |
| Total Consumer Relief | \$1,690,037 | 36 | \$46,945 | \$191,613,597 | 5,936 | \$32,280 | \$27,649,771 | 1,014 | \$27,268 | \$72,224,520 | 1,969 | \$36,681 | \$18,259,972 | 600 | \$30,433 | \$311,437,897 | 9,555 | \$32,594 |
| CONSUMER RELIEF-IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$121,492 | 2 | \$60,746 | \$58,141,563 | 978 | \$59,449 | \$3,506,231 | 105 | \$33,393 | \$25,823,525 | 702 | \$36,786 | \$2,353,543 | 59 | \$39,891 | \$89,946,354 | 1,846 | \$48,725 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$121,492 | 2 | \$60,746 | \$51,590,422 | 878 | \$58,759 | \$4,148,549 | 125 | \$33,188 | \$23,180,659 | 640 | \$36,220 | \$1,880,650 | 50 | \$37,613 | \$80,921,772 | 1,695 | \$47,741 |
| total Consumer relief - All servicers \$311,437,897 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:
Any differences in adding are due to rounding.
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct trom Completed 1st Lien Modification Forgiveness line iten
Completed 2 nd Lien Modification Forriver
eports a reduction in its rogram to date ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.

Servicer Payments to Unrelated 2 nd Lien Holder for Release of 2 nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

- Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens
Forgiveness of Principipal Associated with vild claims on borrower deficiency balances on first of second lien mortgages and release of liens.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight
REO PRoperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is she estimate
Servicers are reporting in their filings with the U.S. Securrites and Exchange Commission. The estimated annual benefitito to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for ind information on Refinance Solicicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$298,702 | 17 |  | \$129,188 | 3,424 |  | \$103,430 | 1,043 |  | \$187,364 | 4 |  | \$134,726 | 826 |  | \$125,579 | 5,314 |  |
| Refinances Completed | \$265,893 | 10 | 2.65\% | \$139,496 | 944 | 2.09\% | \$107,705 | 292 | 2.68\% | \$187,364 | 4 | 2.25\% | \$129,597 | 201 | 3.02\% | \$132,730 | 1,451 | 2.32\% |

$$
\begin{aligned}
& \text { * Refinance Solicitations/Offers/A } \\
& \text { borrowers under 9.a. of Exhibitit. }
\end{aligned}
$$

## State Consumer Relief Information

## Utah, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/Benefit | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | Average <br> Amount of Relief/ Benefi | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | No. of Borrowers | Average <br> Amount of Relief/ Benefi |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$1,249,204 | 9 | \$138,800 | \$13,815,077 | 111 | \$124,460 | \$2,565,135 | 34 | \$75,445 | \$5,077,247 | 42 | \$120,887 | \$5,089,296 | 99 | \$51,407 | \$27,795,959 | 295 | \$94,224 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$4,409 | 1 | \$4,409 | \$455,004 | 7 | \$65,001 | \$2,546,185 | 52 | \$48,965 | \$636,947 | 16 | \$39,809 | \$1,565,116 | 35 | \$44,718 | \$5,207,661 | 111 | \$46,916 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$9,400 | 1 | \$9,400 | \$240,637 | 5 | \$48,127 | \$1,084,957 | 43 | \$25,232 | \$809,098 | 20 | \$40,455 | \$285,229 | 15 | \$19,015 | \$2,429,321 | 84 | \$28,920 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$967,367 | 14 | \$69,098 | \$36,815,738 | 634 | \$58,069 | \$9,019,070 | 141 | \$63,965 | \$5,793,733 | 67 | \$86,474 | \$9,452,515 | 139 | \$68,004 | \$62,048,423 | 995 | \$62,360 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$1,500,832 | 23 | \$65,254 | \$98,914,861 | 1,279 | \$77,338 | \$5,326,822 | 76 | \$70,090 | \$26,387,320 | 338 | \$78,069 | \$22,578,382 | 311 | \$72,599 | \$154,708,217 | 2,027 | \$76,324 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$29,728 | 1 | \$29,728 |  |  |  |  |  |  | \$29,728 | 1 | \$29,728 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$1,329,582 | 212 | \$6,272 | \$10,000 | 3 | \$3,333 | \$614,000 | 46 | \$13,348 | \$149,500 | 46 | \$3,250 | \$2,103,082 | 307 | \$6,850 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$3,500 | 1 | \$3,500 | \$78,957 | 9 | \$8,773 | \$56,893 | 12 | \$4,741 | \$139,350 | 22 | \$6,334 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$4,807,056 | 67 | \$71,747 |  |  |  |  |  |  |  |  |  | \$17,276,049 | 217 | \$79,613 | \$22,083,105 | 284 | \$77,757 |
| Forgiveness of Principal Associated with a Property When № Foreclosure " |  |  |  |  |  |  | \$119,233 | 2 | \$59,616 |  |  |  |  |  |  | \$119,233 | 2 | \$59,617 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$200,000 | 1 | \$200,000 |  |  |  | \$200,000 | 1 | \$200,000 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$746,457 | 7 | \$106,637 | \$2,113,548 | 49 | \$43,134 | \$8,213,244 | 258 | \$31,834 | \$2,11,839 | 36 | \$58,662 | \$16,253,766 | 296 | \$54,911 | \$29,438,853 | 646 | \$45,571 |
| Total Consumer Relief | \$9,284,725 | 122 | \$76,104 | \$153,684,447 | 2,297 | \$66,907 | \$28,917,874 | 611 | \$47,329 | \$41,709,141 | 575 | \$72,538 | \$72,706,746 | 1,170 | \$62,143 | \$306,302,932 | 4,775 | \$64,147 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$429,376 | 1 | \$429,376 | \$26,436,752 | 205 | \$128,960 | \$2,527,125 | 27 | \$93,597 | \$9,046,822 | 90 | \$100,520 | \$10,153,229 | 187 | \$54,295 | \$48,593,304 | 510 | \$95,281 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$429,376 | 1 | \$429,376 | \$22,490,961 | 174 | \$129,258 | \$2,798,797 | 34 | \$82,318 | \$6,701,945 | 68 | \$98,558 | \$6,870,264 | 122 | \$56,314 | \$39,291,343 | 399 | \$98,475 |
| TOTAL CONSUMER RELIEF-ALL SERVICERS \$ 306,302,932 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Notes:
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness line ite
eports a reduction in its rogram to dateness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
Enhanced Borrower Trensitional Funds Paid by Servicen represents transitional funds in an amount greater than $\$ 1500$ provided to to homeowners to facilite whice borrower deeds the residence to Servicer/iinvestor in lieu of toreclosure and release of liens.
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

- Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens
Forgiveness of Princiipal Associated with al Property When No Forectlicure ry balances on first or second lien mortgages and release of liens.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property reeresents payments to demolish properties to prevent blight
REO PRoperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is is e estimet
Servicers are reporting in their filings with the U.S. Securrites and Exchange Commission. The estimated annual benefitito to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for ind information on Refinance Solicicitations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\underset{\substack{\text { No. of } \\ \text { Borrowers }}}{ }$ Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$460,783 | 16 |  | \$341,153 | 96 |  | \$177,206 | 477 |  | \$311,685 | 43 |  | \$202,995 | 673 |  | \$210,474 | 1,305 |  |
| Refinances Completed | \$656,246 | 7 | 2.07\% | \$319,461 | 49 | 1.72\% | \$177,865 | 258 | 2.28\% | \$306,266 | 36 | 2.44\% | \$206,955 | 296 | 3.38\% | \$214,274 | 646 | 2.71\% |

## State Consumer Relief Information

Vermont, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit Benef | Aggregate <br> Amount of Relief/ Benefi | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Ammunt of Relief/ Benefit | Aggregate <br> Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate <br> Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$19,300 | 1 | \$19,300 | \$661,499 | 8 | \$82,687 | \$135,108 | 3 | \$45,036 | \$298,192 | 8 | \$37,274 | \$115,588 | 2 | \$57,794 | \$1,229,687 | 22 | \$55,895 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  |  |  |  | \$31,855 | 2 | \$15,928 | \$7,700 | 1 | \$7,700 |  |  |  | \$39,555 | 3 | \$13,185 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ |  |  |  | \$99,222 | 1 | \$99,222 | \$60,370 | 2 | \$30,185 |  |  |  |  |  |  | \$159,592 | 3 | \$53,197 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$43,747 | 1 | \$43,747 | \$3,073,771 | 65 | \$47,289 | \$244,706 | 5 | \$48,941 | \$512,004 | 8 | \$64,001 | \$779,784 | 9 | \$86,643 | \$4,654,012 | 88 | \$52,886 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$132,883 | 2 | \$66,442 | \$978,790 | 15 | \$65,253 |  |  |  | \$650,122 | 12 | \$54,177 | \$480,261 | 5 | \$96,052 | \$2,242,056 | 34 | \$65,943 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$37,995 | 3 | \$12,665 |  |  |  | \$91,186 | 6 | \$15,198 |  |  |  | \$129,181 | 9 | \$14,353 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  | \$8,000 | 1 | \$8,000 |  |  |  | \$8,000 | 1 | \$8,000 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$268,781 | 3 | \$89,594 | \$268,781 | 3 | \$89,594 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{\text {3 }}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$116,134 | 1 | \$116,134 | \$189,053 | 3 | \$63,018 |  |  |  |  |  |  | \$220,368 | 5 | \$44,074 | \$525,555 | 9 | \$58,395 |
| Total Consumer Relief | \$312,063 | 5 | \$62,413 | \$5,040,330 | 95 | \$53,056 | \$472,039 | 12 | \$39,337 | \$1,567,204 | 36 | \$43,533 | \$1,864,782 | 24 | \$77,699 | \$9,256,419 | 172 | \$53,816 |
| CONSUMER RELIEF-IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ |  |  |  | \$1,372,295 | 13 | \$105,561 | \$79,007 | 2 | \$39,504 | \$864,081 | 17 | \$50,828 | \$235,631 | 4 | \$58,908 | \$2,551,014 | 36 | \$70,862 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ |  |  |  | \$1,007,244 | 12 | \$83,937 | \$164,143 | 3 | \$54,714 | \$501,083 | 14 | \$35,792 | \$16,754 | 1 | \$16,754 | \$1,689,224 | 30 | \$56,307 |

NOTES:

## nimes

Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1 st Lien Modification Forgiveness line iten.
${ }^{3}$ Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.

-Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to faciilitate transsactions in which
Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater han $\$ 1,500$ provided to homeowners to facilitate ce borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens
㲘
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.

- Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure
${ }^{1}{ }^{1}$ REO Properties Donated represents properties owned by Servicers/ /ivestors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
 Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/
Offers/Approvals and Refinances Completed by each Servicer

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | $\begin{gathered} \text { Average Loan } \\ \text { Balance } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Reduce } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$621,600 | 1 |  | \$220,889 | 13 |  | \$170,996 | 2 |  |  |  |  | \$246,013 | 14 |  | \$242,644 | 30 |  |
| Refinances Completed | \$621,600 | 1 | 2.38\% | \$347,521 | 3 | 2.31\% |  |  |  |  |  |  | \$216,775 | 5 | 2.59\% | \$305,338 | 9 | 2.44\% |

[^5]State Consumer Relief Information
Virginia, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average <br> Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefi | $\begin{array}{\|c\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ |  | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$7,231,655 | 61 | \$118,552 | \$54,639,403 | 478 | \$114,308 | \$5,482,869 | 112 | \$48,954 | \$26,291,004 | 309 | \$85,084 | \$12,729,392 | 197 | \$64,616 | \$106,374,323 | 1,157 | \$91,940 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$27,600 | 2 | \$13,800 | \$7,776,616 | 130 | \$59,820 | \$5,008,100 | 122 | \$41,050 | \$4,212,354 | 68 | \$61,946 | \$4,406,147 | 140 | \$31,472 | \$21,430,817 | 462 | \$46,387 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$333,700 | 9 | \$37,078 | \$4,462,845 | 57 | \$78,296 | \$3,854,127 | 131 | \$29,421 | \$632,441 | 20 | \$31,622 | \$743,150 | 46 | \$16,155 | \$10,026,263 | 263 | \$38,123 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$2,242,859 | 39 | \$57,509 | \$216,425,096 | 3,114 | \$69,501 | \$24,489,013 | 333 | \$73,541 | \$12,866,409 | 152 | \$84,647 | \$25,764,258 | 373 | \$69,073 | \$281,787,635 | 4,011 | \$70,254 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$9,532,875 | 106 | \$89,933 | \$167,717,378 | 1,693 | \$99,065 | \$14,524,784 | 202 | \$71,279 | \$76,594,016 | 715 | \$107,124 | \$51,096,411 | 649 | \$78,731 | \$319,465,464 | 3,365 | \$94,938 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$31,536 | 1 | \$31,536 | \$31,536 | 1 | \$31.536 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$2,857,693 | 385 | \$7,423 | \$3,000 | 1 | \$3,000 | \$2,72,631 | 125 | \$17,381 | \$189,220 | 62 | \$3,052 | \$5,222,544 | 573 | \$9,114 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$77,885 | 14 | \$5,563 | \$370,217 | 30 | \$12,341 | \$125,599 | 12 | \$10,467 | \$573,701 | 56 | \$10,245 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$12,709,592 | 167 | \$76,105 | \$89,818,830 | 1,310 | \$68,564 |  |  |  |  |  |  | \$33,169,207 | 445 | \$74,538 | \$135,697,629 | 1,922 | \$70,602 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  | \$1,034,188 | 24 | \$43,091 |  |  |  |  |  |  | \$1,034, 88 | 24 | \$43,091 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$147,142 | 2 | \$73,571 | \$147,42 | 2 | \$73,571 |
| Refinances Completed - <br> Estimated Consumer Relief ${ }^{14}$ | \$3,469,727 | 48 | \$72,286 | \$49,578,149 | 1,123 | \$44,148 |  | 272 |  | \$5,657,612 | 102 | \$55,467 | \$40,379,996 | 845 | \$47,787 | \$99,085,484 | 2,390 | \$41,458 |
| Total Consumer Relief | \$35,548,007 | 432 | \$82,287 | \$593,276,010 | 8,290 | \$71,565 | \$54,473,966 | 1,211 | \$44,983 | \$128,796,684 | 1,521 | \$84,679 | \$168,782,058 | 2,772 | \$60,888 | \$980,876,725 | 14,226 | \$68,950 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$1,490,971 | 10 | \$149,097 | \$81,708,862 | 699 | \$116,894 | \$6,320,372 | 115 | \$54,960 | \$38,538,857 | 467 | \$82,524 | \$22,788,619 | 356 | \$64,013 | \$150,847,681 | 1,647 | \$91,589 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$1,490,971 | 10 | \$149,097 | \$72,591,852 | 622 | \$116,707 | \$6,547,597 | 118 | \$55,488 | \$35,531,549 | 442 | \$80,388 | \$14,823,698 | 234 | \$63,349 | \$130,985,667 | 1,426 | \$91,855 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS $\$ 980,876,725$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

notes:
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct trom Completed 1st Lien Modification Forgiveness line iten
Completed 2 nd Lien Modification Forriven

${ }^{5}$ Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
Deeds in Lieu Completed/Deficiency Forfiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transsactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
\& Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than $\$ 1,500$ provided to homeowners to faciiltate completion of short sales or deeds in ileu of foreclosure.
9 Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
10. Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
${ }^{1}$ Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
${ }^{17} 17$ Forgiveness of Principal A Associated with a Property When No Foreclosure represents forgiveness of principal associa ${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight
${ }_{13}^{13}$ REO Properties Donated represents properties owned by Servicers/i/ivestors that are donated to municiialities, onprofitst, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multiplier under the Settlement per Exhibit $D$ Q 9 .e.i.1. and is consistent with what some of the
Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/:

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{array}{\|c\|c\|c\|c\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$353,812 | 67 |  | \$284,861 | 2,131 |  | \$237,972 | 556 |  | \$317,134 | 120 |  | \$227,662 | 2,175 |  | \$256,739 | 5,049 |  |
| Refinances Completed | \$377,394 | 48 | 2.44\% | \$291,396 | 1,123 | 1.93\% | \$201,814 | 272 |  | \$314,037 | 102 | 2.25\% | \$238,726 | 845 | 2.55\% | \$265,272 | 2,390 | 1.99\% |

State Consumer Relief Information
Washington, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | Average Amount of Relief/ Benefit | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ |  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \\ \hline \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$3,038,984 | 27 | \$112,555 | \$80,941,490 | 589 | \$137,422 | \$5,581,187 | 61 | \$91,495 | \$50,449,805 | 491 | \$102,749 | \$18,532,697 | 244 | \$75,954 | \$158,544,163 | 1,412 | \$112,283 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$148,209 | 3 | \$49,403 | \$4,922,511 | 76 | \$64,770 | \$4,334,592 | 96 | \$45,152 | \$3,078,730 | 69 | \$44,619 | \$3,209,451 | 91 | \$35,269 | \$15,693,493 | 335 | \$46,846 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$437,200 | 9 | \$48,578 | \$4,538,95 | 59 | \$76,919 | \$2,488,296 | 94 | \$26,471 | \$2,436,935 | 56 | \$43,517 | \$468,968 | 24 | \$19,540 | \$10,369,594 | 242 | \$42,850 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$3,455,602 | 50 | \$69,112 | \$303,352,421 | 4.572 | \$66,350 | \$25,979,041 | 388 | \$66,956 | \$47,219,333 | 598 | \$78,962 | \$39,130,754 | 592 | \$66,099 | \$419,137,151 | 6,200 | \$67,603 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$7,850,383 | 78 | \$100,646 | \$282,897,380 | 2,834 | \$99,823 | \$11,016,367 | 148 | \$74,435 | \$138,690,307 | 1,296 | \$107,014 | \$66,530,155 | 831 | \$80,060 | \$506,984,592 | 5,187 | \$97,741 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$1,086,979 | 16 | \$67,936 | \$1,086,979 | 16 | \$67,936 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$3,439,016 | 572 | \$6,002 | \$3,000 | 1 | \$3,000 | \$5,539,845 | 307 | \$18,045 | \$425,297 | 136 | \$3,27 | \$9,407,158 | 1,016 | \$9,259 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$10,625 | 3 | \$3,542 | \$663,903 | 64 | \$10,373 | \$142,980 | 28 | \$5,106 | \$817,508 | 95 | \$8,605 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$371,875 | 6 | \$61,979 |  |  |  |  |  |  | \$371,875 | 6 | \$61,979 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$455,000 | 3 | \$151,667 |  |  |  | \$455,000 | 3 | \$151,667 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$2,249,197 | 29 | \$77,559 | \$31,816,053 | 666 | \$47,772 | \$11,12,616 | 281 | \$39,547 | \$19,358,574 | 318 | \$60,876 | \$36,983,883 | 571 | \$64,770 | \$101,520,323 | 1,865 | \$54,434 |
| Total Consumer Relief | \$17,179,574 | 196 | \$87,651 | \$711,907,066 | 9,368 | \$75,993 | \$60,897,599 | 1,078 | \$56,491 | \$267,892,432 | 3,202 | \$83,664 | \$166,511,164 | 2,533 | \$65,737 | \$1,224,387,835 | 16,377 | \$74,763 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$695,499 | 4 | \$173,875 | \$127,358,881 | 880 | \$144,726 | \$5,095,443 | 59 | \$86,363 | \$80,783,890 | 753 | \$107,283 | \$38,407,430 | 450 | \$85,350 | \$252,341,143 | 2,146 | \$117,587 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$695,499 | 4 | \$173,875 | \$113,844,447 | 782 | \$145,581 | \$5,553,867 | 68 | \$81,675 | \$71,384,794 | 698 | \$102,270 | \$23,982,124 | 289 | \$82,983 | \$215,460,731 | 1,841 | \$117,035 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS \$1,224,387,835 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

notes:
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct trom Completed 1st Lien Modification Forgiveness line iten
Completed 2 nd Lien Modification Forriven
eports a reduction in its rogram to date ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.

Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds in- n -ieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
io
Forgiveness of Principal Associated with a Pr claims on borrower deficiency balances on first or second lien mortgages and release of liens.
REO PRoperties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is sthe estimate
Servicers are reporting in their filings with the U.S. Securrities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid princlipal loan balance, and the number of borrowers. See below for information on Refinance Solicictations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\underset{\substack{\text { No. of } \\ \text { Borrowers }}}{ }$ Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$401,942 | 50 |  | \$300,334 | 1,454 |  | \$241,713 | 560 |  | \$402,753 | 386 |  | \$300,130 | 1,318 |  | \$303,391 | 3,768 |  |
| Refinances Completed | \$424,037 | 29 | 2.33\% | \$308,913 | 666 | 1.97\% | \$225,910 | 281 | 2.23\% | \$408,153 | 318 | 1.90\% | \$293,630 | 571 | 2.81\% | \$310,439 | 1,865 | 2.23\% |

State Consumer Relief Information
West Virginia, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{array}{c\|} \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \\ \hline \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$300,200 | 5 | \$60,040 | \$1,894,549 | 16 | \$118,409 | \$648,474 | 15 | \$43,232 | \$640,069 | 20 | \$32,003 | \$245,629 | 8 | \$30,704 | \$3,728,921 | 64 | \$58,264 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$224,363 | 3 | \$74,788 | \$27,312 | 5 | \$5,462 | \$66,412 | 2 | \$33,206 | \$75,667 | 2 | \$37,833 | \$393,754 | 12 | \$32,813 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ |  |  |  | \$51,482 | 1 | \$51,482 | \$181,100 | 10 | \$18,110 | \$27,943 | 1 | \$27,943 | \$10,265 | 1 | \$10,265 | \$270,790 | 13 | \$20,830 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$360,894 | 8 | \$45,112 | \$2,794,444 | 73 | \$38,280 | \$664,876 | 9 | \$73,875 | \$770,074 | 27 | \$28,521 | \$349,854 | 9 | \$38,873 | \$4,940,142 | 126 | \$39,207 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$204,373 | 2 | \$102,187 | \$3,390,113 | 46 | \$73,698 | \$173,517 | 5 | \$34,703 | \$1,487,633 | 25 | \$59,505 | \$1,560,723 | 27 | \$57,805 | \$6,816,359 | 105 | \$64,918 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$56,610 | 10 | \$5,661 |  |  |  | \$79,500 | 7 | \$11,357 |  |  |  | \$136,110 | 17 | \$8,006 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$1,349,321 | 21 | \$64,253 |  |  |  |  |  |  |  |  |  | \$1,049,683 | 22 | \$47,713 | \$2,399,004 | 43 | \$55,791 |
| Forgiveness of Principal Associated with a Property When No Foreclosure " |  |  |  |  |  |  | \$195,035 | 6 | \$32,506 |  |  |  |  |  |  | \$195,035 | 6 | \$32,506 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$203,492 | 1 | \$203,492 | \$203,492 | 1 | \$203,492 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$115,107 | 3 | \$38,369 | \$554,963 | 19 | \$29,209 | \$949,860 | 40 | \$23,747 | \$214,482 | 4 | \$53,620 | \$4,323,766 | 109 | \$39,668 | \$6,158,177 | 175 | \$35,190 |
| Total Consumer Relief | \$2,329,895 | 39 | \$59,741 | \$8,966,524 | 168 | \$53,372 | \$2,840,174 | 90 | \$31,557 | \$3,286,113 | 86 | \$38,211 | \$7,819,079 | 179 | \$43,682 | \$25,241,785 | 562 | \$44,914 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ |  |  |  | \$2,969,314 | 26 | \$114,204 | \$571,652 | 9 | \$63,517 | \$1,350,837 | 33 | \$40,934 | \$646,777 | 22 | \$29,399 | \$5,538,580 | 90 | \$61,540 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ |  |  |  | \$2,580,691 | 23 | \$112,204 | \$572,898 | 9 | \$63,655 | \$1,285,437 | 31 | \$41,466 | \$118,751 | 6 | \$19,792 | \$4,557,777 | 69 | \$66,055 |
| TOTAL CONSUMER RELIEF-ALL SERVICERS $\$ 25,241,785$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

. N ATES:
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
2 Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement perm
${ }^{2}$ Completed 2 nd $L$ Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
Completed 2nd Lien Exinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency forgiven represents the torgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens

Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu uransactions
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of riens in connection with a decision not to pursue foreclosure.
${ }^{12}$ Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
${ }^{14} 4$ Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the e estimated annual benefit multiplied by 7.85 , which represents the Servicers' weighted multiplier under the Settlement per Exhibit $D 9$. 9 . eiii. and is consistent with what some of the Servicrers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ Offers/Approvals and Refinances Completed by each Servicer.

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* | \$113,369 | 5 |  | \$223,706 | 29 |  | \$102,334 | 68 |  | \$191,334 | 4 |  | \$118,058 | 256 |  | \$124,313 | 362 |  |
| Refinances Completed | \$133,182 | 3 | 3.67\% | \$207,868 | 19 | 1.79\% | \$103,597 | 40 | 2.92\% | \$191,334 | 4 | 3.57\% | \$139,591 | 109 | 3.62\% | \$139,850 | 175 | 3.21\% | Refinance Solicitations/Offers/

borrowers under 9 .a. of Exhibit D .

## State Consumer Relief Information

Wisconsin, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average <br> Amount <br> of Relief/ <br> Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \\ & \hline \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | No. of Borrowers | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | No. of Borrowers | Average Amount of Relief/ Benefit | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ |  | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | No. of Borrowers | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ | \$460,623 | 9 | \$51,80 | \$12,072,918 | 161 | \$74,987 | \$5,628,714 | 96 | \$58,632 | \$10,467,376 | 180 | \$58,152 | \$4,905,662 | 81 | \$60,564 | \$33,535,293 | 527 | \$63,634 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ | \$56,700 | 2 | \$28,350 | \$380,694 | 11 | \$34,609 | \$3,236,124 | 93 | \$34,797 | \$999,162 | 25 | \$39,966 | \$466,875 | 23 | \$20,299 | \$5,139,555 | 154 | \$33,374 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$188,300 | 6 | \$31,383 | \$307,631 | 6 | \$51,272 | \$963,807 | 59 | \$16,336 | \$180,176 | 13 | \$13,860 | \$58,174 | 9 | \$6,464 | \$1,698,088 | 93 | \$18,259 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$1,278,970 | 24 | \$53,290 | \$21,903,983 | 560 | \$39,114 | \$5,568,558 | 123 | \$45,273 | \$6,063,630 | 159 | \$38,136 | \$4,116,583 | 109 | \$37,767 | \$38,931,724 | 975 | \$39,930 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$1,682,402 | 24 | \$70,100 | \$28,623,761 | 414 | \$69,140 | \$2,160,492 | 38 | \$56,855 | \$12,655,825 | 209 | \$60,554 | \$4,523,967 | 79 | \$57,265 | \$49,646,447 | 764 | \$64,982 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  | \$86,974 | 1 | \$86,974 |  |  |  | \$166,996 | 2 | \$83,498 | \$253,970 | 3 | \$84,657 |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500)^{7}$ |  |  |  | \$584,934 | 97 | \$6,030 |  |  |  | \$994,320 | 74 | \$13,437 | \$26,516 | 9 | \$2,946 | \$1,605,770 | 180 | \$8,921 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  | \$600 | 1 | \$600 | \$68,557 | 12 | \$5,713 | \$51,500 | 6 | \$8,583 | \$120,657 | 19 | \$6,350 |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ |  |  |  |  |  |  |  |  |  |  |  |  | \$5,104,394 | 138 | \$36,988 | \$5,104,394 | 138 | \$36,988 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{1}$ |  |  |  |  |  |  | \$7,005,236 | 89 | \$78,711 |  |  |  |  |  |  | \$7,005,236 | 89 | \$78,711 |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  | \$337,500 | 2 | \$168,750 | \$444,586 | 5 | \$88,917 | \$782,086 | 7 | \$111,727 |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ | \$471,845 | 7 | \$67,406 | \$2,126,895 | 86 | \$24,731 | \$7,777,039 | 270 | \$28,804 | \$1,995,774 | 56 | \$35,639 | \$19,703,926 | 358 | \$55,039 | \$32,075,479 | 777 | \$41,281 |
| Total Consumer Relief | \$4,138,840 | 72 | \$57,484 | \$66,000,816 | 1,335 | \$49,439 | \$32,427,544 | 770 | \$42,114 | \$33,762,320 | 730 | \$46,250 | \$39,569,179 | 819 | \$48,314 | \$175,898,698 | 3,726 | \$47,208 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ | \$312,720 | 3 | \$104,240 | \$22,312,079 | 272 | \$82,030 | \$5,606,605 | 102 | \$54,967 | \$16,075,731 | 266 | \$60,435 | \$12,098,818 | 197 | \$61,415 | \$56,405,953 | 840 | \$67,150 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ | \$228,298 | 2 | \$114,149 | \$18,069,937 | 220 | \$82,136 | \$6,157,385 | 114 | \$54,012 | \$13,669,909 | 230 | \$59,434 | \$6,073,542 | 104 | \$58,399 | \$44,199,071 | 670 | \$65,969 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS \$175,898,698 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:
Any differences in adding are due to rounding
DEFINITIONS
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
Completed Forgiveness of pre $3 / 1 / 2012$ Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct trom Completed 1st Lien Modification Forgiveness line iten
Completed 2nd Lien Modification Forriver
eports a reduction in its rogram to date ness represents finalize
Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien)
Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.

Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in lieu transactions.
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
10 Deficiency Waivers represents waive of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens
Forgiveness of Princiipal Associated with vild claims on borrower deficiency balances on first of second lien mortgages and release of liens.
REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is sthe estimated
Servicers are reporting in their filings with the U.S. Securrities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid princlipal loan balance, and the number of borrowers. See below for information on Refinance Solicictations/

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ | Average Loan Balance | $\underset{\substack{\text { No. of } \\ \text { Borrowers }}}{ }$ Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Rate } \\ & \text { Reduction } \end{aligned}$ |
| Refinance Solicitations/Offers/ Approvals* | \$214,649 | 10 |  | \$171,091 | 191 |  | \$135,488 | 459 |  | \$181,634 | 63 |  | \$164,781 | 704 |  | \$157,297 | 1,427 |  |
| Refinances Completed | \$248,774 | 7 | 3.46\% | \$192,103 | 86 | 1.64\% | \$134,900 | 270 | 2.72\% | \$161,565 | 56 | 2.81\% | \$174,846 | 358 | 4.01\% | \$162,579 | 777 | 3.23\% |

$$
\begin{aligned}
& \text { * Refinance Solicititaions//Offers/A } \\
& \text { borrowers under 9.a. of Exhibit D. }
\end{aligned}
$$

## State Consumer Relief Information

Wyoming, Program to Date

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTAL CONSUMER RELIEF ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Aggregate Amount of Relief/ Benefit | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \\ \hline \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \text { Average } \\ \text { Amount } \\ \text { of Relief/ } \\ \text { Benefit } \end{gathered}$ | Aggregate Amount of Relief/ Benefit | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | Aggregate Amount of Relief/ Benefit | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/ Benefit } \end{gathered}$ | No. of Borrowers | $\begin{aligned} & \text { Average } \\ & \text { Amount } \\ & \text { of Relief/ } \\ & \text { Benefit } \end{aligned}$ | $\begin{gathered} \text { Aggregate } \\ \text { Amount of } \\ \text { Relief/Benefit } \end{gathered}$ | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | Average Amount of Relief/ Benefit |
| CONSUMER RELIEF |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Completed 1st Lien Modification Forgiveness ${ }^{1}$ |  |  |  | \$337,038 | 2 | \$168,519 |  |  |  | \$29,789 | 1 | \$29,789 | \$543,384 | 7 | \$77,626 | \$910,211 | 10 | \$91,021 |
| Completed Forgiveness of pre 3/1/2012 Forbearance ${ }^{2}$ |  |  |  | \$24,319 | 1 | \$24,319 | \$174,764 | 2 | \$87,382 |  |  |  | \$4,793 | 1 | \$4,793 | \$203,876 | 4 | \$50,969 |
| Completed 2nd Lien Modification Forgiveness ${ }^{3}$ | \$28,600 | 1 | \$28,600 |  |  |  | \$24,780 | 3 | \$8,260 |  |  |  |  |  |  | \$53,380 | 4 | \$13,345 |
| Completed 2nd Lien Extinguishments ${ }^{4}$ | \$25,463 | 1 | \$25,463 | \$2,644,290 | 36 | \$73,452 | \$221,112 | 4 | \$55,278 |  |  |  | \$102,908 | 3 | \$34,303 | \$2,993,773 | 44 | \$68,040 |
| Short Sales Completed/ Deficiency Forgiven ${ }^{5}$ | \$18,251 | 1 | \$18,251 | \$3,596,913 | 40 | \$89,923 |  |  |  | \$1,371,661 | 15 | \$91,444 | \$1,517,216 | 18 | \$84,290 | \$6,504,041 | 74 | \$87,892 |
| Deeds in Lieu Completed/ Deficiency Forgiven ${ }^{6}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Enhanced Borrower Transitional Funds Paid by Servicer (excess of $\$ 1,500$ ) ${ }^{7}$ |  |  |  | \$83,959 | 6 | \$13,993 |  |  |  | \$45,000 | 4 | \$11,250 | \$3,000 | 1 | \$3,000 | \$131,959 | 11 | \$11,996 |
| Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ${ }^{8}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forbearance for Unemployed Borrowers ${ }^{9}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deficiency Waivers ${ }^{10}$ | \$311,491 | 13 | \$23,961 |  |  |  |  |  |  |  |  |  | \$603,229 | 16 | \$37,702 | \$914,720 | 29 | \$31,542 |
| Forgiveness of Principal Associated with a Property When No Foreclosure ${ }^{\text {" }}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cash Costs Paid by Servicer for Demolition of Property ${ }^{12}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| REO Properties Donated ${ }^{13}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Refinances Completed Estimated Consumer Relief ${ }^{14}$ |  |  |  |  |  |  | \$389,292 | 8 | \$48,661 |  |  |  | \$2,583,706 | 38 | \$67,992 | \$2,972,998 | 46 | \$64,630 |
| Total Consumer Relief | \$383,806 | 16 | \$23,988 | \$6,686,519 | 85 | \$78,665 | \$809,948 | 17 | \$47,644 | \$1,446,450 | 20 | \$72,323 | \$5,358,236 | 84 | \$63,789 | \$14,684,959 | 222 | \$66,148 |
| CONSUMER RELIEF - IN PROCESS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1st Lien Modification Trials Offered/Approved ${ }^{15}$ |  |  |  | \$518,885 | 3 | \$172,962 |  |  |  | \$36,923 | 2 | \$18,462 | \$1,08,022 | 15 | \$73,868 | \$1,663,830 | 20 | \$83,192 |
| 1st Lien Modification Trials Started/In Process ${ }^{16}$ |  |  |  | \$337,038 | 2 | \$168,519 |  |  |  | \$36,923 | 2 | \$18,462 | \$703,580 | 7 | \$100,511 | \$1,077,541 | 11 | \$97,958 |
| TOTAL CONSUMER RELIEF - ALL SERVICERS \$ 14,684,959 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

NOTES:

- Any differences in adding are due to rounding
definitions:
Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications)

Completed 2nd Lien Exxinguishments represents finesilized second lien mortgage extinguishments forgiveness of the entire balance and release of lien)
${ }^{5}$ Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to faciilitate short sale transactions and release of liens
Deeds in Lieu Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in
Enhanced Borrower TTansitional funds Paid by Servicer represents transitional funds in an amount greater than $\$ 1,500$ provided to homeowners to facilitate completion of short sales or deeds in ilieu of foreclosure.
Servicer Payments to Unrelated 2nd Lien Holdder for Release of 2nd Lien represents payments to uncelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lie utransactions
Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
io Deficincy Waivers repesests waivr of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
Forgiveness of Principa
${ }^{1}$ R REO Cos Popserties Donated d represents properties owned by Servicers/investors that are donated to municipalitites, nonprofits, disabled servicemembers, or families of deceased servicemembers.
 Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/ Completed by each $S$

|  | RESCAP PARTIES |  |  | BANK OF AMERICA |  |  | CITI |  |  | CHASE |  |  | WELLS |  |  | TOTALS ALL SERVICERS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | $\begin{aligned} & \text { Average Loan } \\ & \text { Balance } \end{aligned}$ | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | No. of Borrowers | $\begin{gathered} \text { Average } \\ \text { Rete } \\ \text { Reduction } \end{gathered}$ | Average Loan Balance | $\begin{aligned} & \text { No. of } \\ & \text { Borrowers } \end{aligned}$ | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{array}$ | Average Loan Balance | $\begin{gathered} \text { No. of } \\ \text { Borrowers } \end{gathered}$ | $\begin{gathered} \hline \text { Average } \\ \text { Rate } \\ \text { Reduction } \end{gathered}$ | Average Loan | $\begin{array}{\|c\|} \hline \text { No. of } \\ \text { Borrowers } \end{array}$ | $\begin{gathered} \text { Average } \\ \text { Reate } \\ \text { Reduction } \end{gathered}$ |
| Refinance Solicitations/Offers/ Approvals* |  |  |  | \$630,000 | 1 |  | \$211,908 | 16 |  |  |  |  | \$176,986 | 71 |  | \$188,483 | 88 |  |
| Refinances Completed |  |  |  |  |  |  | \$205,944 | 8 | 3.01\% |  |  |  | \$170,837 | 38 | 5.07\% | \$176,943 | 46 | 4.65\% | * Refinance Solicitations//ffiers/A.

borrowers under 9 .a. of Exhibit D.


[^0]:    Refinance Solicitations//ftiers/
    borrowers under 9 .a. of Exhibit D

[^1]:    * Refinance Solicitations//ffiers/A.
    borrowers under 9.a. of Exhibit D.

[^2]:    Refinance Solicitations//ftiers/
    borrowers under 9 .a. of Exhibit D

[^3]:    Refinance Solicitations//ftiers/
    borrowers under 9 .a. of Exhibit D

[^4]:    * Refinance Solicitations /ffters)

[^5]:    Refinance Solicitations/Offers/A
    porrowers under $9 . a$. of Exhibit D.

