

Protecting Ohio's Families



Ohio Attorney General's Office Ohio Medicaid Fraud Control Unit



2011
Annual Report



MIKE DEWINE
OHIO ATTORNEY GENERAL

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Unit Performance

The Ohio Medicaid Fraud Control Unit (“MFCU”) continues to aggressively pursue its investigative responsibilities with respect to criminal and civil offenses against the Medicaid program and persons residing in the institutions served by it. Its well-trained and experienced staff continues to have much success in this regard. As a unit, the MFCU stands as a significant deterrent to those who would defraud the Ohio Medicaid Program or abuse its recipients.

During the period July 1, 2010 to June 30, 2011, the MFCU received seven hundred thirty-two (732) complaints of Medicaid fraud and patient abuse or neglect. Of these, five hundred forty-nine (549) related to allegations of Medicaid fraud and one hundred eighty-three (183) related to allegations of abuse or neglect in Ohio care facilities. The MFCU opened six hundred nine (609) of these complaints for active investigation, four hundred seventy-six (476) relating to Medicaid fraud and one hundred thirty-three (133) relating to patient abuse or neglect. During this period, the MFCU completed four hundred ninety-one (491) investigations. Of those, three hundred fifty-nine (359) related to fraud allegations and one hundred thirty-two (132) related to allegations of patient abuse or patient neglect.

During the period July 1, 2010 to June 30, 2011, the MFCU obtained one hundred thirty-five (135) indictments, bills of information, or complaints. Of these, one hundred twenty-seven (127) pertained to fraud against the Ohio Medicaid program and eight (8) involved charges of patient abuse or neglect in Ohio care facilities. During this same period, the MFCU obtained convictions against one hundred twenty-one (121) persons and business entities. Of these convictions, one hundred fourteen (114) were in cases involving fraud against the Ohio Medicaid Program and seven (7) were in cases involving patient abuse or neglect. The MFCU also completed twenty-nine (29) civil settlements during its recertification period. The total value of these criminal restitution orders and civil settlements was \$101,794,703.26. These numbers are particularly significant in light of the fact that it cost just over \$5 million to fund the operation of the Unit, 25% of which was provided by the Ohio Attorney General and 75% of which was provided by a grant from the United States Department of Health and Human Services, Office of the Inspector General.

The MFCU has continued to provide information to various groups of health care providers, law enforcement agencies, Medicaid advocates, and others around the state in the form of presentations and workshops. These efforts have proven valuable to the MFCU, both in terms of the quality of complaints concerning Medicaid fraud and patient abuse/neglect, and in terms of the timeliness of such complaints. They have also served the important function of informing Medicaid providers and caregivers of the serious criminal consequences that can result from the mistreatment of those persons entrusted to their care, or the submission of fraudulent claims to the Ohio Medicaid program.

The MFCU works closely with Ohio’s single state Medicaid agency, the Ohio Department of Job and Family Services, to generate quality provider fraud referrals. Additionally, the MFCU works closely with the various other state, federal, and private (contract) agencies charged with administrative and/or program integrity responsibilities for Medicaid-funded programs, to encourage (and to improve the quality of) Medicaid Fraud referrals. The staff meets every other week with representatives of the Ohio Department of Developmental Disabilities, the Ohio Department of Mental Health, the Ohio Department of Aging, and the single state Medicaid

agency's home health case management contractor (CareStar) to facilitate timely referrals. The staff meets every month with representatives of the single state Medicaid Agency's Surveillance and Utilization Review Section and Program Integrity staff, the Auditor of State's Medicaid Contract Audit Section, and the Program Safeguard Contractor (AdvanceMed), and meets quarterly with representatives of Ohio's Medicaid managed care plans and private insurers. The Unit is an active member of the United States Attorneys' Health Care Fraud Task Forces for both the Southern and Northern Districts of Ohio and participated in numerous cases with the Task Forces during this recertification period. The Unit also participates as a member of the steering committee for the Ohio Medi-Medi Project.

Investigations

The following is a summary of cases investigated by the Ohio Medicaid Fraud Control Unit during the recertification year of July 1, 2010 to June 30, 2011:

Unit Totals

Cases open as of July 1, 2010:	514
(Plus) Complaints received:	732
(Less) Complaints referred to other agencies for investigation:	(45)
(Less) Cases closed	<u>(569)</u>
Cases open as of June 30, 2011:	<u>632</u>

Summary by Case Type

	Actual	Projected
	07/01/10 -	07/01/11
	To	To
	<u>06/30/11</u>	<u>06/30/12</u>
a. Provider Fraud Cases:		
<i>Non-Institutional</i>		
Complaints:	527	605
Investigations Initiated:	464	540
Referrals:	22	1
Investigations Completed:	357	411
<i>Institutional</i>		
Complaints:	37	52
Investigations Initiated:	22	30
Referrals:	5	2
Investigations Completed:	11	14

b. Patient Abuse/Neglect Cases:

Complaints:	168	146
Investigations Initiated:	123	95
Referrals:	18	1
Investigations Completed:	123	99

Summary by Provider Type

<u>Provider Type</u>	<u>Opened</u>	<u>Completed</u>
Ambulance/Ambulette Companies	30	22
Assist Other Agencies	3	1
Chiropractors	1	2
Clinics	4	5
Dentists	12	10
Drug Diversion	15	23
Durable Medicaid Equipment	13	7
Osteopathic Doctors	5	6
Podiatrists	3	1
Hearing Aid/Audio	0	0
Home Health Care	256	192
Health Maintenance Organizations	1	1
Hospitals	4	3
Laboratories	2	3
Medical Doctors	28	16
Nursing Homes	18	8
Optometrists	2	2
Patient Funds	30	28
Pharmacies	43	23
Miscellaneous	15	11
Patient Abuse/Neglect	123	123
Psychologists	1	4
X-Ray/Imaging	<u>0</u>	<u>0</u>
Totals	<u>609</u>	<u>491</u>

Case Management System

The Special Agents and Assistant Attorneys General in the Unit are organized into six (6) teams: One (1) team has the responsibility to investigate patient abuse/neglect cases, four (4) teams are responsible for investigating Medicaid provider fraud cases, and the sixth team is our special projects team. The special projects team is responsible for case management functions, data utilization functions, downloading and analyzing Medicaid claim data, and providing technical assistance to the other teams. Each team has a Team Supervisor who is supervised by the Special Agent-In-Charge. Together, they are responsible for efficiently and effectively facilitating the investigations assigned to their respective teams.

Case assignments to these investigative teams are made by the Special Agent-In-Charge and the Assistant Section Chief. They and the Special Agent Supervisors are responsible for assigning active cases to individual Agents and providing all necessary supervisory guidance of team activities. The investigative teams carry a caseload comprised of approximately six hundred thirty-two (632) active cases.

The cases designated as active cases in the MFCU are given that designation by the Intake Committee. This committee is comprised of the Director, Assistant Director, Special Agent-In-Charge, Patient Abuse Supervisor, Intake Officer, and Bailiff/Paralegal. The Committee's function is to review all allegations of fraud or patient abuse/neglect received by the Unit since its last meeting, and to determine which of these merit investigation and which are to be referred to other agencies or closed. The Intake Committee meets twice each month.

Once a case is assigned to a particular investigator on an investigative team, the Team Supervisor of that team is responsible for meeting with the assigned agent and attorneys for the purpose of planning and setting expectations for the necessary investigative activities. Teams generally hold monthly reviews to discuss the status of investigative efforts on each case and to determine action items for the next 30 to 60 day time span.

This system is monitored regularly. All investigative activities in Medicaid Fraud cases are documented through investigative reports that are stored in an electronic case master file. Team members meet regularly to discuss case status and to strategize about case development. Once criminal or civil charges are filed, all court activity is documented in the case management database. This database is available for review as needed by all MFCU personnel.

The Unit's case management database, the Storage, Tracking, and Reporting System ("STARS"), was created by the Unit's Special Projects Team and is used for case development tracking, time reporting, monthly reporting, and other statistical measurements. In conjunction with the Ohio Attorney General's office-wide docketing system and the Unit's electronic master files, STARS completes the development of a Unit-wide case management system.

Training

Professional Development

The MFCU annual budget continues to adequately accommodate the continuing education requirements of our staff. Our objective is to provide a minimum of forty (40) hours of training to each Unit member and to give course selection consideration to staff needing to retain professional certifications. The budget gives us the flexibility necessary to expose the staff to a variety of training venues including national, out-of-state training conferences and seminars put on by the National Association of Medicaid Fraud Control Units and others.

We continue using the process created a number of years ago to assure that each agent receives adequate training annually. First, we established a core Professional Development Continuum for our special agents based on their years of experience with the Unit; included as **Attachment A**. We then compare each staff member's prior training to the core continuum in order to determine their training needs. Finally, each supervisor meets with their agents and discusses the core continuum and other training that might be available or beneficial. The Special Agent-In-Charge and the supervisors finalize the training plan for each special agent. Included as **Attachment B** is a listing of the courses taken by one or more agents during the reporting period. The courses are listed by title, provider, and number of course training hours.

New Employee Training

Each new staff member attends our in-house basic training course. During this reporting period, we held one (1) basic training course during the week of June 27, 2011, training twelve (12) new staff members. Included as **Attachment C** is an outline of the training topics/hours covered in our basic training course.

Training Projections

The MFCU will continue its effort to provide at least forty (40) hours of training to each staff member during each fiscal year. The training will continue to familiarize new personnel with the Medicaid program and investigative techniques, and aid the entire staff in sharpening their investigative, auditing, and legal skills. The in-house training program for new staff includes well-crafted presentations related to conducting good investigations within the MFCU. This training program includes education regarding Medicaid claims, download and analysis, home health and nursing home issues, and various other aspects of provider-related investigative techniques.

The legal staff continues to participate in training programs sponsored by the Office of the Attorney General, as well as outside seminars, in an effort to: (1) develop a better understanding of investigative techniques, and (2) more fully develop their legal skills, especially in the area of trial practice and procedure. The legal staff is required by the Supreme Court of Ohio to obtain twenty-four (24) Continuing Legal Education Credits ("CLEs") every two (2) years. Staff members attending CLE training complete cards that are submitted by the trainer to the Ohio Supreme Court, for documentation and tracking. The MFCU does not track CLEs.

The National Association of Medicaid Fraud Control Units

The MFCU maintains an active role within the National Association of Medicaid Fraud Control Units (“NAMFCU”). During the recertification period, the Unit’s Director served as a member of the NAMFCU’s Executive Committee, representing Midwest Region states. The Unit’s Director and Special Projects Team Supervisor served as members of the NAMFCU Global Case Committee. The Unit’s Special Agent-In-Charge served as a member of the NAMFCU Training Committee. The Unit’s Director, Assistant Director, Special Agent-In-Charge, Chief Auditor, and Special Projects Team Supervisor served as instructors for NAMFCU’s Basic Training course and Practical Skills Training course.

- Four (4) Special Agents attended the Practical Skills Training Course (Medicaid Fraud 102) in Portland, Maine (08/10/10 – 08/12/10).
- The Unit’s Director, Assistant Director, three (3) Special Agent Supervisors, two (2) Special Agents, and one (1) Assistant Attorney General attended the annual conference in Tempe, Arizona (10/25/10 – 10/28/10).
- The Unit’s Director attended the Directors’ Symposium in Washington, D.C. (11/01/10 – 11/02/10).
- One (1) Fraud Analyst attended the Introduction to Medicaid Fraud Training Course (Medicaid Fraud 101) in Richmond, Virginia (11/08/10 – 11/10/10).
- One (1) Special Agent attended the Introduction to Medicaid Fraud Training Course (Medicaid Fraud 101) in Santa Fe, New Mexico (03/01/11 – 03/03/11).
- One (1) Special Agent attended the Practical Skills Training Course (Medicaid Fraud 102) in Kansas City, Missouri (04/12/11 – 04/14/11).
- The Unit’s Assistant Director, one (1) of the Unit’s Special Agent Supervisors, and five (5) Special Agents attended the Resident Abuse Conference in Wilmington, Delaware (06/06/11 – 06/08/11).
- The Unit’s Director hosted a Mid West Regional Directors’ Meeting in Columbus, Ohio (06/09/11 – 06/10/11). The Unit’s Special Agent-In-Charge, one (1) of the Unit’s Special Agent Supervisors, and one (1) of the Unit’s Fraud Analysts participated.
- The Unit’s Director, Assistant Director, and one (1) of the Unit’s Special Agent Supervisors attended and served as instructors for, the Global Case Team Leader Training in Chicago, Illinois (06/21/11 – 06/23/11).

The Unit’s Director, Assistant Director, Principal Attorney, and two (2) of the Unit’s Special Agent Supervisors served as members of, and in some instances served as the team leader of, a number of global settlement teams. During the recertification period, Unit members served on the following global case teams that resulted in successful national settlements: Allergan – Botox; Alpharma Kadian; Astra Zeneca – Seroquel; Cochlear Americas; Forest Labs; GlaxoSmithKline –

Cidra; Intermune/Actimmune; Jazz Pharmaceutical/Orphan Medical; Kos Pharmaceuticals; Novartis; Novartis – TOBI; Ortho McNeil Janssen Pharmaceuticals – Topomax; Schwarz Pharmaceuticals; and Serono - Rebif. These cases resulted in over \$69 million in recoveries (state and federal share) to Ohio.

Ohio MFCU Staff

Included as **Attachment D** is a roster of the Unit's staff members, as of August 24, 2011.

Certification of Drug-Free Workplace

The Attorney General of the State of Ohio, hereinafter referred to as the grantee, certifies that it will provide a drug-free workplace by:

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing a drug-free awareness plan to inform employees about -
 - (1) The dangers of drug abuse in the workplace;
 - (2) The grantee's policy of maintaining a drug-free workplace;
 - (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
 - (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- (c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will -
 - (1) Abide by the terms of the statement; and
 - (2) Notify the employer of any criminal drug statute conviction for a violation occurring in the workplace no later than five days after such convictions;
- (e) Notifying the agency within ten days after receiving notice under subparagraph (d)(2) from an employee or otherwise receiving actual notice of such conviction;
- (f) Taking one of the following actions, within 30 days of receiving notice under subparagraph (d)(2), with respect to any employee who is so convicted -
 - (1) Taking appropriate personnel action against such an employee, up to and including termination; or

- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

Place of Performance: The Attorney General of Ohio, Medicaid Fraud Control Unit, 150 East Gay Street, 17th Floor, Columbus, Ohio 43215.

MFCU Special Agent Professional Development Continuum

		Hours	0 - 2 Yrs.	3 - 5 Yrs.	5+ Yrs.
MFCU	MFCU Basic Training	24			
	ASP Baton / OC Aerosol Training ¹	6			
AG's Office	New Employee Orientation	4			
	Intro to MS Word ²	8			
	Intro to MS Excel ²	8			
	Intro to MS Access ²	8			
	Advanced MS Excel ²	8			
	Advanced MS Access ²	8			
	LexisNexis	2			
	Career-related Electives	N/A			
OPOTA	Firearms Training ¹	80			
	Core Criminal Investigation	40			
	Financial Investigative Techniques ³	40			
	Photography for Investigators ²	8			
	Basic Videography ²	24			
	Testifying in Court ²	8			
	Reid Techniques for Interview & Interrogation (Basic)	24			
	Reid Techniques for Interview & Interrogation (Advanced)	8			
	Homicide ⁴	24			
	Advanced Death Investigations ⁴	24			
	Sex Crimes Investigation ⁴	24			
	Advanced Sex Crimes Investigation ⁴	16			
	Undercover Tactics & Techniques ³	40			
	Career-related Electives	N/A			
NAMFCU	Medicaid Fraud 101	40			
	Medicaid Fraud 102	40			

Key:

- 1 Voluntary
- 2 As required to achieve proficiency
- 3 Fraud Agents only
- 4 Abuse/Neglect Agents only

ATTACHMENT B

**Ohio Medicaid Fraud Control Unit
Inventory of Training Courses Completed (07/01/10 - 06/30/11)**

	Course Title	Course Provider	Hours
1	Advantage Suite Training Course	Thomson Reuters	16
2	Arrest, Search & Seizure, Search Warrants	Ohio Peace Officer Training Academy	16
3	Behavior, Truth & Deception	Ohio Peace Officer Training Academy	8
4	Cell Phone Technology	Public Agency Training Council	16
5	Computer Crime First Responder	Ohio Peace Officer Training Academy	8
6	Computer Data Recovery - Basic	Ohio Peace Officer Training Academy	40
7	Computer Data Recovery - Intermediate Level I	Ohio Peace Officer Training Academy	40
8	Criminal Interview & Interrogation Techniques	Wicklender-Zulawski & Associates	21
9	Criminal Street Gangs Introduction	Columbus Police Training Academy	8
10	Electronic Surveillance	Ohio Peace Officer Training Academy	16
11	Financial Crimes Investigations	Ohio Peace Officer Training Academy	8
12	First Line Supervision	Ohio Peace Officer Training Academy	40
13	Health Care Fraud Basic Firearms Training	Ohio Peace Officer Training Academy	80
14	Health Care Fraud In-Service/Requalification - 1st Qtr.	Ohio Peace Officer Training Academy	8
15	Health Care Fraud In-Service/Requalification - 2nd Qtr.	Ohio Peace Officer Training Academy	8
16	Health Care Fraud In-Service/Requalification - 3rd Qtr.	Ohio Peace Officer Training Academy	8
17	Health Care Fraud In-Service/Requalification - 4th Qtr.	Ohio Peace Officer Training Academy	8
18	Identity Theft Investigation	Ohio Peace Officer Training Academy	8
19	Interviews & Body Language Eye Accessing	Columbus Police Training Academy	8
20	Investigating Prescription Drug Diversion Cases	Ohio Peace Officer Training Academy	8
21	Investigative Resources	Ohio Peace Officer Training Academy	8
22	Linux Forensics	Ohio Peace Officer Training Academy	16
23	NAMFCU Annual Training Conference (Tempe, AZ)	National Association of Medicaid Fraud Control Units	32
24	NAMFCU Global Case Team Leader Training (Chicago, IL)	National Association of Medicaid Fraud Control Units	24
25	NAMFCU Medicaid Fraud 101 Training Program (Richmond, VA)	National Association of Medicaid Fraud Control Units	24
26	NAMFCU Medicaid Fraud 101 Training Program (Santa Fe, NM)	National Association of Medicaid Fraud Control Units	24
27	NAMFCU Medicaid Fraud 102 Training Program (Kansas City, MO)	National Association of Medicaid Fraud Control Units	24
28	NAMFCU Medicaid Fraud 102 Training Program (Portland, ME)	National Association of Medicaid Fraud Control Units	24
29	NAMFCU Resident Abuse Training Conference (Wilmington, DE)	National Association of Medicaid Fraud Control Units	24
30	Photography for Investigators	Ohio Peace Officer Training Academy	8
31	Prescription Drug Abuse & Diversion Investigation	Ohio Peace Officer Training Academy	8
32	Prescription Drug Abuse & Diversion Investigation	Ohio Peace Officer Training Academy	8
33	RX Abuse in Ohio - The Scope of the Problem	Ohio Peace Officer Training Academy	8
34	Surveillance Operations Overview	Columbus Police Academy	8
35	Terminal Area Coordinator In-Service Training	Ohio Department of Public Safety - LEADS	8
36	Testifying in Court	Ohio Peace Officer Training Academy	8
37	Undercover Tactics and Techniques	Ohio Peace Officer Training Academy	40
38	White Collar & Fraud Investigation	Ohio Peace Officer Training Academy	8



Ohio Attorney General
Health Care Fraud Section
Medicaid Fraud Control Unit

Basic Training Schedule
June 27 - July 1, 2011

Monday, June 27, 2011**(Conference Room)**

10:00 a.m. - 10:25 a.m.	Welcome Aboard	Mitchell
10:25 a.m. - 10:50 a.m.	Medicaid / Medicare Overview	Mitchell
10:50 a.m. - 11:00 a.m.	Break	
11:00 a.m. - 11:25 a.m.	MFCU Jurisdiction / Venue	Mitchell
11:25 a.m. - 11:50 a.m.	MFCU Goals / Statistics	Mitchell
11:50 a.m. - 1:00 p.m.	Lunch	
1:00 p.m. - 1:50 p.m.	STARS and Case Master File	Helmandollar
1:50 p.m. - 2:00 p.m.	Break	
2:00 p.m. - 2:50 p.m.	Miranda and Rules of Evidence	Finegold
2:50 p.m. - 3:00 p.m.	Break	
3:00 p.m. - 3:50 p.m.	Search and Seizure	Finegold

Tuesday, June 28, 2011**(Conference Room)**

8:00 a.m. - 8:50 a.m.	Ohio Revised Code & OAC	Finegold
8:50 a.m. - 9:00 a.m.	Break	
9:00 a.m. - 9:50 a.m.	Evidence Control	Rubin
9:50 a.m. - 10:00 a.m.	Break	
10:00 p.m. - 10:50 a.m.	Inv: Fee-For-Service Provider Inv.	Rubin
10:50 p.m. - 11:00 a.m.	Break	
11:00 p.m. - 11:50 a.m.	Inv: Fee-For-Service Provider Inv.	Rubin
11:50 a.m. - 1:00 p.m.	Lunch	
1:00 p.m. - 1:50 p.m.	Inv: Fee-For-Service Provider Inv.	Rubin
1:50 p.m. - 2:00 p.m.	Break	
2:00 p.m. - 2:50 p.m.	Grand Jury and GJ Subpoenas	Nearhood
2:50 p.m. - 3:00 p.m.	Break	
3:00 p.m. - 3:50 p.m.	Testifying in Court	Nearhood

Wednesday, June 29, 2011**(Conference Room)**

8:00 a.m. - 8:50 a.m.	Home Health Investigations	Haines
8:50 a.m. - 9:00 a.m.	Break	
9:00 a.m. - 9:50 a.m.	Home Health Investigations	Haines
9:50 a.m. - 10:00 a.m.	Break	
10:00 a.m. - 10:50 a.m.	Home Health Case Studies	SA's TBD
10:50 a.m. - 11:00 a.m.	Break	
11:00 a.m. - 11:50 a.m.	Patient Abuse/Neglect Inv.	Haenszel

Wednesday, June 29, 2011, Continued

11:50 a.m. - 1:00 p.m.	Lunch	
1:00 p.m. - 1:50 p.m.	Long Term Care Facility Inv.	Joseph
1:50 p.m. - 2:00 p.m.	Break	
2:00 p.m. - 2:50 p.m.	PNA and Misappropriation Invest.	Joseph
2:50 p.m. - 3:00 p.m.	Break	
3:00 p.m. - 3:50 p.m.	Medicaid HMO's	Wozniak

Thursday, June 30, 2011

(Conference Room)

8:00 a.m. - 8:50 a.m.	Computer Investigative Tools	Helmandollar
8:50 a.m. - 9:00 a.m.	Break	
9:00 a.m. - 9:50 a.m.	Video Surveillance & Photography	Helmandollar
9:50 a.m. - 10:00 a.m.	Break	
10:00 a.m. - 10:50 a.m.	Physical Surveillance and U/C Ops.	Wozniak
10:50 a.m. - 11:00 a.m.	Break	
11:00 a.m. - 11:50 a.m.	LEADS Practitioner Training, CCH, and OHLEG SE	Wozniak
11:50 a.m. - 1:00 p.m.	Lunch	
1:00 p.m. - 1:50 p.m.	Misc. Sources of Information	Loshark
1:50 p.m. - 2:00 p.m.	Break	
2:00 p.m. - 2:50 p.m.	Finding Spreadsheets	Loshark
2:50 p.m. - 3:00 p.m.	Break	
3:00 p.m. - 3:50 p.m.	Report Writing	Wozniak

Friday, July 1, 2011

(Conference Room)

8:00 a.m. - 8:50 a.m.	Report Writing	Wozniak
8:50 a.m. - 9:00 a.m.	Break	
9:00 a.m. - 11:50 a.m.	Report Writing Practical Exercise	Wozniak
11:50 a.m. - 1:00 p.m.	Lunch	
1:00 p.m. - 1:50 p.m.	MFCU Handbook	Early

(Total Hours of Training = 31)

Ohio MFCU Personnel Roster

	Last Name	First Name	Position
1	Banks	Jon	Special Agent
2	Bradich	Steve	Fraud Analyst
3	Brantley	Erin	Special Agent
4	Britton	Angela	Intake Officer
5	Bumgardner	Beth	Nurse Analyst
6	Burri	Greg	Special Agent
7	Chambers	Todd	Special Agent
8	Colliver	Kristi	Special Agent
9	Cooper	Kevin	Special Agent
10	Cruz	Tiffany	Receptionist
11	Douglass	Kyle	Special Agent
12	Duffy	Drew	Principal Assistant Attorney General
13	Dufie	Keisha	Non-Legal Intern
14	Early	Lloyd	Special Agent-In-Charge
15	Fetterman	Chris	P/T College Intern - Non-Legal
16	Flaherty	Maritsa	Assistant Attorney General
17	Fluhart	Tom	Special Agent
18	Gates	Justin	Special Agent
19	Greene	William	Associate Assistant Attorney General
20	Grosjean	Jeffrey	Special Agent
21	Gurian	Marilyn	Special Agent
22	Haddox	Thalia	Special Agent
23	Haenszel	Christine	Special Agent Supervisor
24	Haines	Greg	Special Agent Supervisor
25	Helmandollar	Jason	Special Agent Supervisor
26	Hostetler	Philip	Special Agent
27	Huston	Dan	Assistant Attorney General
28	Joseph	Joe	Special Agent Supervisor/Chief Auditor
29	Kalas	Andrew	Special Agent
30	Koester	Brad	Fraud Analyst
31	Kolb	Paul	Special Agent
32	Korkor	Dania	P/T College Intern - Legal
33	Kopus	Frank	Special Agent
34	Long	Sabrina	Special Agent Supervisor
35	Loshark	Jennifer	Special Agent
36	Metzler	Jonathan	Senior Assistant Attorney General
37	Monk	Jill	Special Agent
38	Moore	Shari	Special Agent
39	Morse	Kelly	Special Agent
40	Mounts	Greg	Special Agent
41	Napier	Shawn	Senior Assistant Attorney General
42	Nearhood	Constance	Senior Assistant Attorney General
43	Okwu	Nedra	Special Agent
44	Opperman	Christina	Special Agent
45	Patsolic	Shawn	Special Agent

	Last Name	First Name	Position
46	Peters	Brian	Assistant Attorney General
47	Points	Deborah	Special Agent
48	Renstrom	Leigh Ann	Paralegal/Bailiff
49	Rubin	Linda	Special Agent Supervisor
50	Russell	Dianne	Administrative Secretary
51	Scale	Jon	Special Agent
52	Smith	Nate	Assistant Attorney General
53	Smolek	Chris	Special Agent
54	Swartz	Brian	Special Agent
55	Thomas	Amina	P/T College Intern - Non-leagl
56	Vacant	N/A	Fraud Analyst
57	Vacant	N/A	Special Agent
58	Vacant	N/A	Special Agent
59	Vacant	N/A	Special Agent
60	Vacant	N/A	Special Agent
61	Vacant	N/A	Special Agent
62	Vacant	N/A	Special Agent
63	Woods	Jennifer	Legal Secretary
64	Wozniak	Steve	Special Agent Supervisor