



MIKE DEWINE

★ OHIO ATTORNEY GENERAL ★

Protecting Ohio's Families

Phone scams!

Some scammers use cleverly designed phone calls to trick you into providing personal information or payment.

Don't fall victim to scams! Ask yourself:

Could this be a grandparent scam?

Scammers may pose as your grandchild in trouble in another city or country, needing money.

- Ask a question only your grandchild would know how to answer.
- Call your son or daughter immediately to confirm the location of your grandchild.

Could this be an imposter scam?

Scammers may pose as well-known government agencies or businesses, such as the IRS. They often disguise the number appearing on caller ID to seem legitimate.

- Do not provide any personal information.
- Hang up the phone and call back using a phone number you know is legitimate.

Could this be any other type of scam?

- Is there pressure to act immediately?
- Is payment requested by wire-transfer or prepaid money card?
- Is the caller telling you not to tell friends or family about the conversation?
- Is the caller asking you to provide personal information or provide remote access to your computer or other electronic device?

If so, this is the sure sign of a scam –

HANG UP IMMEDIATELY!

Contact the Ohio Attorney General's Office by calling 800-282-0515 or visiting www.OhioAttorneyGeneral.gov