



# FREE WORKSHOPS FOR SMALL BUSINESSES

Ohio Attorney General Mike DeWine's office is committed to educating businesses on Ohio's consumer protection laws to advance a fair marketplace for consumers and businesses.

## Did you know?

Ohio has more than 25 laws that protect consumers. These laws set forth specific regulations and requirements, such as:

- Sellers are required to provide consumers with a three-day right to cancel most door-to-door sales.
- Most gift cards should not expire for five years.
- Receipts cannot list more than the last five digits of a consumer's credit card number.
- Consumers have the right to an estimate for repairs and services of more than \$25.



## About our workshops

To help businesses better understand these laws, the Ohio Attorney General's Consumer Protection Section offers a free workshop, "Supporting Ohio Small Businesses," on complying with Ohio consumer law and avoiding scams.

The topics for the workshops include:

- Advertising guidelines
- Cancellation rights of consumers
- The Deposit Rule
- Door-to-door sales
- Gift card requirements
- Going out of business/distress sales
- Refund policies and re-stocking fees

## Request a workshop

To request a workshop for your next business meeting go to [www.OhioAttorneyGeneral.gov/BusinessServices](http://www.OhioAttorneyGeneral.gov/BusinessServices) ("request a presentation") or call 800-282-0515.



**MIKE DEWINE**  
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[www.OhioAttorneyGeneral.gov](http://www.OhioAttorneyGeneral.gov)