

# PRESENTATION TOPICS INCLUDE:

- Battling the opiate crisis
- Charitable board governance and wise giving
- Consumer scams
- Crime victim compensation
- Cybersecurity
- Domestic violence
- Elder abuse
- Fair housing and fair employment
- Human trafficking
- Identity theft
- Patient abuse and neglect
- Resources for small businesses
- And more. . .



Ohio Attorney General's Office  
**Outreach & Training  
Resources**

For more information, call the  
Help Center at **800-282-0515**, or visit  
[www.OhioAttorneyGeneral.gov/Training](http://www.OhioAttorneyGeneral.gov/Training).

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[www.OhioProtects.org](http://www.OhioProtects.org)



**MIKE DEWINE**  
OHIO ATTORNEY GENERAL

[www.OhioAttorneyGeneral.gov](http://www.OhioAttorneyGeneral.gov)

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*Protecting Ohio's Families*

# OUTREACH AND TRAINING RESOURCES

A guide to services provided by  
the Ohio Attorney General's Office.



**MIKE DEWINE**  
OHIO ATTORNEY GENERAL



## WE INVITE YOU

**The Ohio Attorney General's Office is committed to being accessible to all citizens. By offering training presentations, the office reaches out to a variety of audiences, such as professional groups, faith-based organizations, non-profits, and the general public.**

We invite you to join us in leading your community and helping to protect Ohio's families by scheduling a presentation related to one of these topics:

### Charitable Law

The Charitable Law Section oversees Ohio's charitable community. The public is invited to file complaints online or through the Help Center about questionable charitable groups and solicitations. The section investigates complaints and can take action to protect assets and ensure nonprofit boards are being properly run. The section administers the online charitable registration system, which citizens may view on our website to become informed donors.



### Civil Rights

The Civil Rights Section represents the Ohio Civil Rights Commission in protecting equal opportunity and stopping discrimination based on race, color, national origin, ancestry, religion, disability, age, familial status, and military status. The section also provides free training on Ohio's fair housing and fair employment laws. The trainings cover both how to comply with the laws and how to get help if you think that you have been discriminated against.

### Consumer Protection

The Consumer Protection Section defends Ohioans from unfair and deceptive business practices. Consumers can file complaints against businesses to be placed in our informal dispute-resolution process. On our website, consumers can research complaints filed against businesses. The section's Identity Theft Unit works with victims to clear up their problems with creditors, credit-reporting agencies, and collectors.

The section also provides consumer-education presentations related to identity theft, scams targeting seniors, and cybersecurity.

### Crime Victim Services

The Crime Victim Services Section offers help for victims of crime, their families, and the professionals who serve them. The Ohio Victims of Crime Compensation Program provides compensation to victims of violent crime for certain out-of-pocket expenses. The section provides funding to about 300 victim-service agencies throughout the state, as well as training and other educational programming to communities and victim-advocate groups.

Visit our website for more information about grants, training opportunities, and applying for crime-victim compensation.

### Health Care Fraud

The Health Care Fraud Section investigates and prosecutes fraud in the health care industry and investigates patient abuse and neglect in care facilities. Ohioans can report these crimes via the website or by calling the Help Center.

### Resources for Small Businesses

Several sections of the office offer training for small-business owners and managers needing assistance. Topics include workers' compensation, unemployment compensation, debt collection, and laws related to wages and hours, fair housing, fair employment, and consumer and antitrust issues.

## CONTACT THE OFFICE

Help Center

**800-282-0515**

8 a.m. to 7 p.m. weekdays

(Spanish-speaking representatives available)

[www.OhioAttorneyGeneral.gov/Training](http://www.OhioAttorneyGeneral.gov/Training)

### Online

Visitors to the Ohio Attorney General's website can:

- File complaints.
- Report tips and scams.
- Pay outstanding debts to the state of Ohio.
- Register for webinar trainings.
- Request a free presentation.
- Sign up for email updates.
- Download publications in English or Spanish.
- Access the website in multiple languages.
- Research businesses and charities.
- Search for sex offenders and missing persons.
- Live chat with the Help Center.
- Find upcoming events in your area.

### By Phone

Callers to the Ohio Attorney General's Office can:

- File complaints.
- Report tips and scams.
- Request a free presentation.