

**AGO-ITS0117-RFQ**  
**Questions and Answers**

**Q1:**

What is meant by “Pervasive development”? Since there are multiple definitions of this terminology, please provide some details regarding what is required or the position.

**A1:**

Pervasive is also known as Pervasive PSQL or Btrieve. The interfaces leverage Pervasive PSQL to assist in the Extract, Transform, Load (ETL) processes for consuming inbound files and generating outbound files from the FICO Debt Manager 9 application.

**Q2:**

Can we assume normal working hours are Monday to Friday from 8 am to 5 pm without overtime?

**A2:**

Standard work schedule – a 40-hour work week Monday through Friday from 8:00 a.m. to 5:00 p.m.