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MIKE FOLEY
CLERK OF COURTS MONTGOMERY COUNTY OHIO

# IN THE COURT OF COMMON PLEAS MONTGOMERY COUNTY, OHIO

STATE OF OHIO ex rel.	)	
ATTORNEY GENERAL	)	
DAVE YOST	)	Case No:
30 E. Broad St., 14 <sup>th</sup> Floor	)	
Columbus, Ohio 43215	)	
	)	Judge:
Plaintiff,	)	
v.	)	
	)	
BRANDON VALANDINGHAM	)	COMPLAINT AND REQUEST FOR
2860 Foxwood Ct.	)	DECLARATORY JUDGMENT,
Miamisburg, Ohio 45342	)	INJUNCTIVE RELIEF, CIVIL
	)	PENALTIES, AND OTHER
and	)	APPROPRIATE RELIEF
	)	
BUCKEYE STORM SOLUTIONS, LLC,	)	
c/o United States Corporation Agents, Inc.	)	
411 Wolf Ledges Pkwy, Ste. 201	)	
Akron, Ohio 44311	)	
Defendants.	)	

#### **JURISDICTION AND VENUE**

- 1. Plaintiff, State of Ohio, by and through its counsel, the Attorney General of Ohio, Dave Yost, having reasonable cause to believe that violations of Ohio's consumer protection laws have occurred, brings this action in the public interest and on behalf of the State of Ohio under the authority vested in him by R.C. 1345.01 *et seq*.
- 2. The actions of Brandon Valandingham and Buckeye Storm Solutions, LLC ("Defendants"), hereinafter described, have occurred in Montgomery and other counties

- in the State of Ohio and, as set forth below, are in violation of the Consumer Sales Practices Act ("CSPA"), R.C. 1345.01, *et seq.* and the Home Solicitation Sales Act ("HSSA"), R.C. 1345.21 *et seq.*
- Jurisdiction over the subject matter of this action lies with this Court pursuant to R.C.
   1345.04 of the CSPA.
- 4. This Court has venue to hear this case pursuant to Ohio Civ. R. 3(C)(1) and (3), in that Defendants reside in Montgomery County and Montgomery County is the county in which Defendants conducted activity that gave rise to the claims for relief.

#### **DEFENDANTS**

- Defendant Brandon Valandingham ("Valandingham") is a natural person residing at 2860
   Foxwood Ct., Miamisburg, Ohio 45342.
- Defendant Buckeye Storm Solutions, LLC ("BSS") is a Limited Liability Company whose Article of Organization were filed and recorded with the Ohio Secretary of State on January 25, 2018.
- 7. Defendant are "suppliers," as that term is defined in R.C. 1345.01(C), as they engaged in the business of effecting "consumer transactions" by soliciting consumers either directly or indirectly for home remodeling and repair goods and services for a fee, within the meaning of R.C. 1345.01(A).
- 8. Defendant Valandingham at all times pertinent hereto controlled and directed the business activities and sales conduct of Defendant BSS, causing, personally participating in, or ratifying the acts and practices of Defendant BSS, including the conduct giving rise to the violations described herein.

#### **STATEMENT OF FACTS**

- 9. Defendants engaged in the business of providing goods and services to consumers, including repair and installation of roofs, siding, gutters and, in at least one instance, floors, and failed to deliver some of those goods and services within eight weeks.
- 10. Defendants do not have a retail business establishment having a fixed permanent location where goods are exhibited or services are offered for sale on a continuing basis.
- 11. Defendants have refused to refund consumers' deposits or payments despite consumers' requests for refunds.
- 12. After receiving payment, Defendants sometimes began work but failed to complete the work.
- 13. Defendants represented to consumers that they would provide the ordered goods and services within an estimated time and then failed to provide such goods and services in the time promised.
- 14. Defendants provided shoddy and substandard home repair services to consumers and then failed to correct such services.
- 15. At the time of the transactions, Defendants failed to notify consumers of their rights to cancel the transactions, and failed to provide consumers with notices of cancellation forms describing the consumers' rights to cancel the transactions.

#### **PLAINTIFF'S FIRST CAUSE OF ACTION:**

#### **VIOLATIONS OF THE CSPA**

#### **COUNT I- FAILURE TO DELIVER**

- 16. Plaintiff incorporates by reference, as if completely rewritten herein, the allegations set forth in paragraphs 1-15 of this Complaint.
- 17. Defendants committed unfair or deceptive acts or practices in violation of the Failure to Deliver Rule, O.A.C. 109:4-3-09(A) and the CSPA, R.C. 1345.02(A), by accepting money from consumers for goods and services and then permitting eight weeks to elapse without making shipment or delivery of the goods and services ordered, making a full refund, advising the consumers of the duration of an extended delay and offering to send a refund within two weeks if so requested, or furnishing similar goods or services of equal or greater value as a good faith substitute.

### COUNT II- SHODDY AND SUBSTANDARD WORK

- 18. Plaintiff incorporates by reference, as if completely rewritten herein, the allegations set forth in paragraphs 1-17 of this Complaint.
- 19. Defendants committed unfair or deceptive acts and practices in violation of the CSPA,
  R.C. 1345.02(A), by performing shoddy and substandard work and then failing to correct such work.
- 20. The acts or practices described above have been previously determined by Ohio courts to violate the CSPA, R.C. 1345.01 *et seq*. Defendants committed said violations after such decisions were available for public inspection pursuant to R.C. 1345.05(A)(3).

## **PLAINTIFF'S SECOND CAUSE OF ACTION:**

#### **VIOLATION OF THE HSSA**

# FAILURE TO PROVIDE PROPER NOTICE OF THREE-DAY RIGHT OF RESCISSION

- 21. Plaintiff incorporates by reference, as if completely rewritten herein, the allegations set forth in paragraphs 1-20 of this Complaint.
- 22. Defendants violated the HSSA, R.C. 1345.23 and R.C. 1345.02(A), by failing to give proper notices to consumers of their rights to cancel their transactions by a specific date.
- 23. The acts or practices described above have been previously determined by Ohio courts to violate the CSPA, R.C. 1345.01 *et seq*. Defendants committed said violations after such decisions were available for public inspection pursuant to R.C. 1345.05(A)(3).

# **PRAYER FOR RELIEF**

WHEREFORE, Plaintiff respectfully requests that this Court grant the following relief:

- A. ISSUE A DECLARATORY JUDGMENT that each act or practice complained of herein violates the CSPA, its Substantive Rules, and the HSSA, in the manner set forth in the Complaint.
- B. ISSUE A PERMANENT INJUNCTION enjoining the Defendants, their agents, employees, successors or assigns, and all persons acting in concert and participation with them, directly or indirectly, through any corporate device, partnership, or other association, under these or any other names, from engaging in the acts and practices of which Plaintiff complains and from further violating the CSPA, R.C. 1345.01 *et seq.*, its Substantive Rules, and the HSSA, R.C. 1345.21 *et seq.*

C. ORDER Defendants, pursuant to R.C. 1345.07(B), to pay actual damages to all consumers injured by the conduct of the Defendants as set forth in this Complaint.

D. ASSESS, FINE and IMPOSE upon Defendants a civil penalty of up to \$25,000.00 for

each separate and appropriate violation of the CSPA described herein pursuant to R.C.

1345.07(D).

E. ISSUE AN INJUNCTION prohibiting Defendants from engaging in business as a

Supplier in any consumer transactions in this state until such time as Defendants have

satisfied all monetary obligations ordered pursuant to this litigation.

F. GRANT Plaintiff its costs incurred in bringing this action, including, but not limited to,

the costs of collecting on any judgment awarded.

G. ORDER Defendants to pay all court costs associated with this matter.

H. GRANT such other relief as the court deems to be just, equitable, and appropriate.

Respectfully submitted,

DAVE YOST Attorney General

/s/ Brandon C. Duck

BRANDON C. DUCK (0076725) Assistant Attorneys General Counsel for Plaintiff, State of Ohio Consumer Protection Section 30 East Broad Street, 14<sup>th</sup> Floor

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